

MOBILE TECHNOLOGY

Benefit Strategies is offering the ability for iPhone or Android users to access their account information directly through their phone. Research has shown that 76% of adults in the United States have mobile phones and about 50% of United States mobile users have an iPhone or Android. This confirms that more Benefit Strategies consumers than ever may rely on their phones to access important account information.

Participants can access the following information through the application:

- Available balance
- Final service date (final date to incur claims)
- Final filing date (final date to submit claims)
- Convenient customer service contact information

Participants can file claims through the application too!

- Enter a reimbursement request on the phone
- Take a picture of the receipt
- Submit the claim and the reimbursement will be sent within 3-5 business days

iPhone or Android users can gain access to their account information through one of the following methods:

- Search for the mobile application by typing "Benefit Strategies" into the Apple App Store or the Google Android Market
- Log on to your consumer portal through the Benefit Strategies participant website by following the instructions below
 - Go to www.benstrat.com, and then choose the participant login.
 - First time users will have the option to create a unique username and password using basic demographic information.
 - Once logged in online you will see the selection called "New Mobile Apps". Click on "Learn More" button and the system will walk you through the process.





Google Play for Android



Watch a YouTube video demonstration of our mobile application!

The 1Mobile Application: Healthcare Account Access for Consumers On the Go - YouTube