2021 Annual Report

Manchester, NH Police Department

Chief of Police
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Compiled Jan/Feb 2022 by the Crime Analysis Unit

MESSAGE FROM THE CHIEF

Thank you for reading our 2021 Annual Report. As Chief of Police, I think it's important to report to our elected officials and the community about our work as well as the state of public safety in Manchester. I am incredibly grateful for the women and men of the Manchester Police Department (MPD) and the work they do day in and day out. This annual report provides a review of this hard work and the ongoing efforts happening at MPD.

In 2021 I put forward three priority areas for the police department:

- Reduction of Violent Crime
- Recruitment and Retention
- Officer Mental Health and Wellness

Throughout the year we worked to advance each of these areas and I am extremely proud of what we have accomplished over the past year and I look forward to continuing our efforts in 2022.

This coming year we will build on the above priority areas and will add increased community engagement as a priority. As we continue to emerge from the Covid-19 pandemic, I have set the goal to increase our level of community engagement. A high level of community interaction helps develop positive relationships, increases trust in the police, and enhances legitimacy. Our increased foot patrols in center city neighborhoods, more community meetings, and refocusing of our Community Advisory Board will be key to these goals.

We will continue to work toward reducing violent crime through implementing evidence-based crime reduction efforts in conjunction with community based violence reduction strategies. This includes our partnership with Project Connect for street outreach efforts as well as supporting community organizations and their efforts to create a safe and healthy Manchester.

We will continue efforts to reach our complement of 267 sworn personnel. Recruitment efforts will work to increase engagement with the military and universities, re-establish our police explorer program for connection with youth, and further enhancements to our social media presence.

Employee mental health and wellness efforts will work to create a culture of employee prioritization of mental health and wellness. This will include additional programing on important wellness topics, increasing assignment specific resiliency training, infusing wellness principles throughout the agency, and continued commitment to family and friends programing.

Lastly, as I write this we continue to search for Harmony Montgomery, a 7-year-old who has been missing for over two years. There are individuals who know where Harmony is and we need cooperation to bring her home. I implore the community to keep Harmony in their thoughts and prayers and to assist us in finding her.

I am dedicated to providing a safe and healthy Manchester for our residents, visitors, and businesses. I look forward to working toward our goals with the community. Developing a strong organization through adequate staffing and prioritization of wellness will assist in providing superior police services to the City. I hope the following pages offer insightful information about the Manchester Police Department.

Sincerely,

Allen Aldenberg
Chief of Police

DEPARTMENT AT-A-GLANCE

Sworn Rank Structure:

Chief:	1
Assistant Chief:	1
Captains:	6
Lieutenants:	9
Sergeants:	25
Officers:	223
Reserve Officers:	24
(not counted toward overall complement; work 8 hours/month)	

Non-Sworn / Professional Staff: 52

Fleet:

Marked Cruisers:	54
Unmarked Vehicles:	24
Specialty Vehicles:	7

Calls for Service: **100,301**

Proactive:	42,110
Reactive:	53,940
Other:	4,278

Population Served: 115,644
(According to the 2020 Census)

Police Commissioners

John G. Cronin, Charlie Sherman, Manny Content, Eva Castillo, John Mercier

MISSION

The mission of the Manchester Police Department is to continually enhance public safety and quality of life for New Hampshire's largest city. We will work in partnership with those living in and visiting our community. The preservation of life, protection of property, prevention of criminal behavior and the creation of a safe environment shall be our foremost responsibility. These responsibilities will be carried out in the most professional manner possible, with integrity and fairness, and in a manner that effectively and efficiently coordinates resources. We believe that cooperation, teamwork and concern for each other are essential to our success and will enable us to combine our diverse backgrounds, skills and styles to achieve our stated mission.

ACCREDITATION

The Commission on Accreditation for Law Enforcement Agencies (CALEA) was established in 1979 and provides public safety agencies an opportunity to voluntarily demonstrate that they meet an established set of over 450 professional standards.

The Manchester Police Department received its first accreditation through CALEA in 1990 and was reaccredited in 1995, 2000, 2003, 2006, 2009, 2012, 2015 and 2018.

On December 6th-7th, 2021 Manchester Police, once again, successfully completed the national reaccreditation process through CALEA.

DEPARTMENT INITIATIVES

CRISIS INTERVENTION TEAM (CIT) AND MOBILE CRISIS RESPONSE TEAM (MCRT)

The Crisis Intervention Team (CIT) is an element of 100-plus officers within the Manchester Police Department who have received extensive, specialized training in the area of mental illness. The primary focus of the training includes both recognition of someone suffering from a mental illness and the prevention of suicide. Being a CIT Officer is voluntary and although all officers have training in mental illness, a CIT officer is specially trained by mental health professionals. The training includes de-escalation techniques that are designed to steer the person in crisis towards an outcome that will get them engaged with services through the mental health system, rather than trying to resolve situations through the criminal justice system. The idea being that a person is more likely to come to a resolution that offers more clinical treatment, as opposed to punishment.

A big component of the CIT is the Mobile Crisis Response Team (MCRT). This is a collaborative team comprised of both CIT trained officers and mental health professionals (clinicians and peer counselors) from Greater Manchester Mental Health, that respond to in-progress crisis situations. The application of this team is wide-ranging but the focus remains consistent - prevent suicide, ensure the safety of all persons present and connect the person in crisis to services.

Every day a Manchester Police Officer is assigned with the Mobile Crisis Response Team to respond to police calls where mental health professionals are needed. During the week an officer is with MCRT from 4 p.m. to 10 p.m. and on the weekends an officer is assigned from 4 p.m. to 9 p.m. Prior to MCRT, almost all individuals in mental health crisis were sent to the hospital. The MCRT team is able to provide individuals with immediate access to care and evaluation from a mental health professional that was previously not available. The model provides better care for the community and lessens the burden on area emergency departments and hospitals. The collaborative team responded to 242 calls in 2021. The team successfully diverted 95% of individuals from hospitalization.

ADVERSE CHILDHOOD EXPERIENCES RESPONSE TEAM (ACERT)

Manchester Police is a proud partner with the Adverse Childhood Experiences Response Team (ACERT). This program is a multidisciplinary team that is deployed to serve children who have been exposed to violence and other traumatic events. Members are trained to connect with families and identify next steps to support the child that can help mitigate these incidents. This includes referrals to support groups, mental health counseling, early childhood education, or child-parent psychotherapy.

Throughout 2021, Manchester Police continued to support this program through avocation of continued funding, which was realized with the award of American Rescue Plan funds, as well as participation in strategic planning. ACERT has become a model for many other communities and Manchester Police continues to be a strong partner.

Manchester Police also began participation in the first ACERT Train-the-Trainer program to help scale the program throughout the area. The new ACERT Trainers will travel to other agencies to help them develop their ACERT programs.

A new ACERT coordinator was hired in late 2021 and as we emerge from the Covid-19 pandemic, increased coordination among the ACERT team will allow for better outcomes for the youth of the community.

COMMUNITY RESPONSE UNIT (CRU)

Beginning in June 2021, Manchester Police partnered with the Manchester Health Department to do targeted outreach in the community. Through grant funding from the University of Baltimore in coordination with High Intensity Drug Trafficking Areas (HIDTA), the Community Response Unit was formed which allows police and health officials to go out into the community and connect with people who are struggling with substance use disorders.

Six days a week a team of two plain clothed officers, a community health worker, and a substance abuse harm reduction specialist go into the community and contact individuals who have overdosed within the past five days. The team checks on the person's well-being and attempts to connect the person with resources. They also offer them harm reduction kits with Narcan, mouth shields for CPR, and other safety items. The kit also includes outreach pamphlets and health department business cards. Often times acquaintances of these people are also sought out as a proactive approach

to preventing more overdoses.

The program is not designed to be a one-time encounter and those who want a follow up with public health will get it. The goal is to make a connection that continues, reduces the number of overdoses, and more specifically reduces the number of overdose fatalities.

Since June 2021, CRU completed 189 successful overdose outreach contacts. Of the 217 individuals who the team attempted to contact, CRU successfully connected with 153 people (a success rate of 71%). In some instances, the team would contact individual's multiple times in an attempt to continue to provide connection to resources. During their outreach work, the team distributed 360 harm reduction kits. 60% of all individuals were successfully referred to additional services.

While assessment of the program is ongoing, the rate of overdoses which were fatal has declined and since 2019, the fatality rate has declined by 10%. Furthermore, the fatality rate in Manchester declined during a time when peer communities saw increases.

There are additional efforts in this work to be completed, but this innovative concept is showing promise for Manchester.

OFFICE OF THE CHIEF OF POLICE

The Office of the Chief of Police is responsible for the management and strategic planning of the Manchester Police Department. It is comprised of the Chief of Police, Assistant Chief of Police, Chief of Staff (Lieutenant), Public Information Officer, Crime Analysis Unit, Critical Incident Stress Management/Wellness Officer, Chaplain, Business Office, Accreditation and Internal Affairs.

Chief Allen Aldenberg was sworn in as Chief of Police on October 20, 2020. Chief Aldenberg has served as a law enforcement professional for 25 years, serving with the Essex County Sheriff's Department in Massachusetts and the Goffstown, NH Police Department prior to joining the Manchester Police Department in 2003.

During his tenure with Manchester Police, Chief Aldenberg has served as a Patrol Officer, Field Training Officer, K-9 Officer, and as an investigator within the Detective Unit. Promoted to Sergeant in 2013, he was assigned as a Patrol Supervisor and later served as director of the Training Unit. He was promoted to Lieutenant in 2017 and served as a Shift Commander and the Adult Arraignment Officer within the Legal Division. In 2018, he was promoted to Captain and served as commander of the Patrol Division.

Chief Aldenberg has served with the Massachusetts Army National Guard for 31 years. He currently holds the rank of Colonel and is the Director of Domestic Operations. Since 9/11, he has been deployed to Pakistan, Uzbekistan, Afghanistan, and Iraq in support of Operation Enduring Freedom and Operation Iraqi Freedom. Chief Aldenberg was awarded the Bronze Star medal for his service in Iraq from 2009-2010.

Chief Aldenberg holds a Bachelor of Arts degree in Criminal Justice and a Master's degree in Justice Administration from Norwich University, the Military College of Vermont. In July 2017, he graduated from the U.S. Army War College with a Master of Strategic Studies degree. He is also a December 2021 graduate of the FBI National Academy Session #280.

CRIME ANALYSIS UNIT

The Crime Analysis Unit (CAU) is responsible for identifying series, patterns and trends in criminal activity. The CAU reviews police reports and calls for service, and uses this data to provide criminal intelligence that can be used throughout the department. This data includes the who, what, when, where, how and why crime is emerging and in what areas. This intelligence is distributed department-wide so that administrators, supervisors and officers can develop plans of action to address crime problems. The Unit is also responsible for mapping crime, calculating and tracking crime statistics, and for creating graphs, charts and timelines to better understand crime in the City of Manchester.

The Crime Analysis Unit adopted problem-oriented policing strategies to effectively reduce crime in the city. Part of this process is the utilization of directed patrols in areas identified as "hot spots" for crime. These proactive strategies allow the department to better use its resources by directing officers to areas where crime is occurring, or is likely to occur.

Crime analysis is an essential resource that provides officers with the information they need to most effectively do their jobs.

EMPLOYEE MENTAL HEALTH AND WELLNESS

The impacts of a career in law enforcement are significant and maintaining good mental health and wellness are important to a successful organization. Manchester Police employees experience a significant number of critical incidents and traumatic experiences. As Chief, it is my responsibility to ensure we are taking care of our employees and creating a culture of wellness. To further these goals, in 2021 we created a dedicated Mental Health and Wellness Officer to oversee all the work in this area. This includes proactively supporting employees and providing resiliency training to help mitigate future traumatic experiences.

We also began to integrate friends and families of employees into the Manchester Police Family. This support network is vital to our employees' health and including them in the MPD culture will help foster long term wellness. We began hosting family nights for new employees and their friends and family to get an introduction to MPD. We also brought back a family cookout in the late summer. Both activities were great successes. - Chief Aldenberg

The Manchester Police Department recognizes the direct positive correlation between prioritizing one's own mental health and wellness and the ability to perform essential job functions. If an officer is not in good physical and mental condition, they cannot ensure the public's, their colleagues', or their own safety. Prioritizing mental health and wellness, as an agency, unequivocally aids all employees to be healthier, happier, safer, and better able to perform their law enforcement occupational functions.

In March 2021, the MPD partnered with the National Police Foundation (NPF) to conduct a complete review of the safety and wellness of its employees. This review consisted of citizen interviews, employee interviews and community partner interviews with NPF staff. Additionally, this review utilized the Police Foundation's (2021) Law Enforcement Sworn & Non-Sworn Safety and Wellness Survey to further assess the safety and wellness of employees. The information garnered from this review process has been and will continue to be used by the department to guide immediate and future improvements to the mental health and wellness support services available to personnel.

In April 2021, Chief Aldenberg appointed Officer Justin Breton as the dedicated Mental Health and Wellness Coordinator (MHWC). Officer Breton is responsible for planning, designing, implementing, and evaluating a comprehensive mental health and wellness program. This program will have a balanced emphasis on physical fitness, nutrition, finances, family health, mental health, and overall wellness, that meets the needs of MPD employees for the duration of their careers and into retirement. Officer Breton also serves on the legislative committee of the New Hampshire Police Association (NHPA) which allows him to advocate at the state level for comprehensive mental health and wellness programs for the entire New Hampshire law enforcement community.

FAMILY HEALTH INITIATIVES

- Family Orientation Night - an event intended to help inform and include new employees' family and friends into the MPD family.
- Family Cookout - return of the semi-annual family cookout this past fall was hosted at Camp Carpenter, on Long Pond.

CRITICAL INCIDENT STRESS MANAGEMENT & PEER-TO-PEER SUPPORT TEAM (CISM TEAM)

The CISM Team is comprised of twenty-six volunteer, sworn and civilian employees. Each team member is trained through the International Critical Incident Stress Foundation (ICISF) to provide fellow employees with individual and group crisis interventions as needed. Members of the MPD CISM Team are also members of the Southern New Hampshire Regional CISM Team, which provides mental health support services to first responders all over the state of New Hampshire. The CISM Team receives essential clinical direction and support from the staff at Forge Health, Veteran & First Responders.

EMPLOYEE MENTAL HEALTH AND WELLNESS

COMFORT DOG PROGRAM

Manchester Police's Comfort Dog, Patch, is a two-year-old Labrador Retriever. In 2021, Patch received certifications through the American Kennel Club which included:

- Canine Good Citizen
- Canine Good Citizen Advanced – Community Canine
- Canine Good Citizen - Urban

In August 2021, Patch tested and certified as member of the internationally recognized Alliance of Therapy Dogs.

Patch's primary role in the police department is to provide peer support, crisis response, victim/witness advocacy, and community outreach; however, since becoming a part of the department, MPD has found ways to incorporate him into as many of our specialty divisions and community-based support service programs as possible. Patch is also utilized as part of:

- Mobile Crisis Response Team (MCRT)
- Adverse Childhood Experiences Response Team (ACERT)
- Crisis Response Unit (CRU)

Patch's calm demeanor and attentiveness help him to immediately engage anyone that he encounters. He's helped bring the police department closer to the citizens, visitors and businesses MPD are working to keep safe. The connections that Patch has been able to help the police department facilitate are immeasurable.

RESILIENCY TRAINING

The MHWC partnered with Forge Health, Veteran & First Responders to create a two-year training program for detectives in our Juvenile Unit, Domestic Violence Unit and Cyber Crime Unit. Members of these highly specialized units work with multi-disciplinary teams to investigate some of the most sensitive and horrific crimes reported to the MPD. Recognizing the physical and emotional toll these investigations can have on personnel, the MPD identified the need to better train and equip our detectives investigating these cases. This training curriculum focuses on increasing the employee's resiliency, job satisfaction and assignment retention.

The MHWC also helped coordinate other events/trainings such as:

- 2021 National Night Out
- Critical Incident Stress Debriefing (CISD) Facilitator Preparation Training Retreat
- 2021 National Faith & Blue Weekend
- Law Enforcement Mental Health & Wellness Act Project Grant

Mental Health and Wellness Officer Justin Breton with Patch

PATROL DIVISION

The Patrol Division is the backbone of the Manchester Police Department. It is the largest division in the agency as well as the State of New Hampshire. It is one of the busiest and best trained. They provide a variety of services to the community of over 115,000 residents and work to make Manchester a safer place to live, work and raise a family. The officers are responsible for patrolling the city limits of Manchester, which is comprised of over 33 square miles.

This Division is staffed under the command of a captain, three lieutenants, fourteen sergeants, and currently 104 uniformed officers, which are divided amongst three shifts providing 24-hour service 365 days of the year. In addition, the Department's K-9 Unit also falls within the Patrol Division.

Officers are assigned to specific sectors within the city limits for patrol and answer reactive calls for service as well as conducting self-initiated proactive calls. They are responsible for the overall protection of lives and property, maintaining law and order, and responding to requests for service - emergency and nonemergency, criminal and non-criminal incidents. Being assigned to a sector allows the officer to become familiar with the area they routinely service while utilizing the close relationships they establish with community members in their area.

The past year has proven to be a challenging one for the Patrol Division, as well as the entire department, with personnel shortage due to Covid-19 and military deployments. There are currently four officers on active military deployment. Please keep them in your thoughts and prayers. MPD honors all who have served, those currently serving and thanks them all for their service to our country.

K-9 UNIT

The Manchester Police Department K-9 Unit is comprised of nine highly trained teams. The patrol teams are trained to find people, evidence, locate and, if necessary, apprehend suspects. They are also cross trained in either illegal drug detection or explosive ordinance and ballistic detection. There are eight K-9 teams assigned to the Patrol Division and one team assigned to the Special Enforcement Division. The K-9 teams provide support to all divisions in the department and respond to mutual aid requests from other agencies. The K-9 Unit's versatility makes it one of the most highly deployed, effective, and tactical assets at the Manchester Police Department.

The illegal drug detection teams are trained to find concealed contraband in vehicles, buildings, packages, open areas and hidden compartments. The explosive ordinance and ballistic teams are used to assist in detecting and locating explosive material and ballistic-related (guns, bullets, shell casings) evidence; they also provide protection during dignitary visits and public events as well as responding to shootings, threats of violence, suspicious activity and other high risk calls for service.

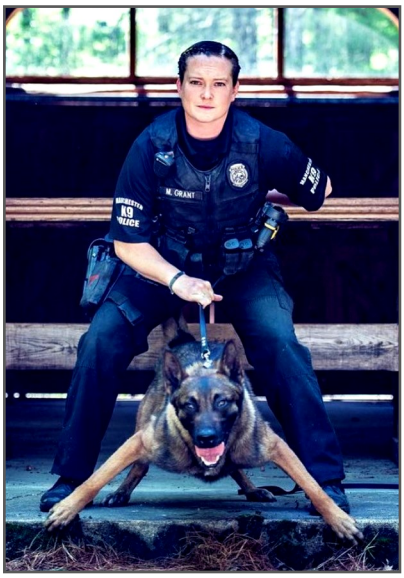
In the fall of 2021, the MPD K-9 Unit traveled to Worcester, MA to compete in the United States Police Canine Association (USPCA) Region 4 patrol certification. They competed with twenty-eight K-9 teams from around the northeast. MPD was well represented and the teams' training and preparation was evident. Officer Daigneault and K-9 Oakley placed third overall in the Novice Division; Sergeant Foster and K-9 Hank placed third overall in the Open Division; and Officer Tyler and K-9 Doug placed first in Agility and Suspect Search in the Open Division. The K-9 Unit certifies to the standards set forth by the USPCA for patrol, tracking, and specialty detection annually.

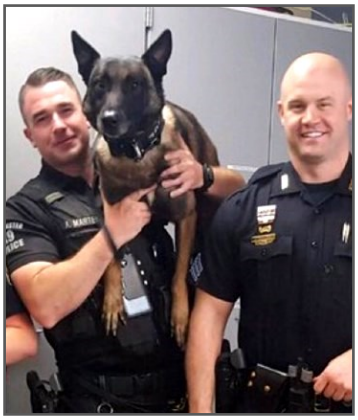
In 2021, the K-9 teams were deployed 399 times. Their activities included:

- 61 Arrests
- 163 Narcotics searches
- 122 Patrol-related activities (felony car stops, perimeter security, apprehension)
- 57 Ballistic searches
- 23 Tracks
- 21 Explosives searches

They helped locate:

- 21,000 grams (46 pounds) Cocaine
- 2,900 grams (6.4 pounds) Heroin/Fentanyl
- 1,500 grams (3.3 pounds) Methamphetamines
- $640,000 cash
- 7 firearms





INVESTIGATIVE DIVISION

The Investigative Division is comprised of five individual units. These units include: Juvenile, Domestic Violence, Detective, Evidence and Cyber Crime. Each unit is tasked with investigating crimes that fall within their specialized area of responsibility.

2021 was a busy year for the Investigative Division, with many successes. One of the highlights was the passing of the National ACERT Grant Program legislation. ACERT or the Adverse Childhood Response Team is a program that started at the Manchester Police Department in 2015 and has been replicated in many police agencies across the country.

The basis for the ACERT program is a study that was conducted by the Center for Disease Control (CDC) that showed that adverse childhood experiences were major risk factors for the leading causes of illness, disability and death as well as poor quality of life in the United States. ACERT connects families to services for children in order to address childhood trauma. The Manchester Police Department is excited to see funding made available to start more ACERT programs nationally.

JUVENILE UNIT

The Juvenile Unit is tasked with investigating crimes committed against or by juveniles. The Detectives with the Juvenile Unit are assigned to one of three areas: delinquency, child abuse and sexual exploitation (CHASE) or school resource officer (SRO).

Delinquency Detectives are assigned to investigate delinquent acts committed by persons under the age of 18. Delinquent acts are defined as any act that would constitute a felony or a misdemeanor if committed by an adult.

CHASE investigators are assigned to investigate cases of sexual or psychological abuse committed against or by minors. They work as part of a multi-disciplinary team involving the Hillsborough County Attorney's office and the Child Advocacy Center to conduct investigations in a manner that is designed to reduce further trauma to the victims.

There are eight officers assigned as school resource officers. These officers are assigned to the four high schools and four middle schools in the city. Their duties include providing a safe environment for the students to learn as well investigating any crimes that occur on school grounds. Manchester Police SRO's take pride in becoming a part of their school communities and developing positive interactions with the students.

DETECTIVE UNIT

The Detective Unit is comprised of five investigative units: Burglary, Fraud, General Investigations, Property Crimes, and Violent Crimes. Detectives assigned to each unit investigate specific types of crimes that fall within the unit classification, but often each detective is involved in some capacity with investigating all manner of crimes that occur within the city.

In the event of a homicide or other serious criminal investigations, any one, and often most, of the detectives assigned to the Detective Unit are involved in the investigation, which includes crime scene investigations.

DOMESTIC VIOLENCE UNIT

The Domestic Violence (DV) Unit consists of four DV investigators, one adult sexual assault investigator, a full-time victim advocate, a DV Prosecution Unit at the District Court, one AmeriCorps Victim Assistance Program position, and one advocate assigned to the Adverse Childhood Experiences Response Team (ACERT).

The unit works in conjunction with the Domestic Violence Project. This project is a grant-funded community-based effort to support all victims of domestic violence and aims to hold offenders accountable for their actions. By working with the YWCA Crisis Services, the Hillsborough County Attorney's Office, and the NH Department of Corrections, this project serves the Manchester Community to better educate everyone about domestic violence, keep victims safe and hold offenders accountable.

INVESTIGATIVE DIVISION

CYBERCRIME UNIT

Detectives assigned to the Cybercrime Unit are trained in the recovery of digital evidence from mobile and non-mobile computing devices. Their mission is to assist in the investigation of crimes that involve the use of such devices at any stage, whether in their planning or commission. Given that technology is so pervasive in today's society, there are cyber aspects to virtually all types of crime – from child exploitation to drugs and human trafficking to homicide. The Cybercrime Unit is part of the NH ICAC (Internet Crimes Against Children) Task Force and works closely with its counterparts from other local, state, and federal agencies to stay abreast of the current best practices in digital evidence recovery. The Cybercrime Unit is equipped with the latest computer hardware and software forensic tools to find the files hidden on cell phones and computers that perpetrators do not want found.

EVIDENCE UNIT

The Evidence Unit is responsible for processing, storing and releasing all evidence and found property that comes into the possession of the Manchester Police Department.

SPECIAL ENFORCEMENT DIVISION

The Special Enforcement Division (SED) is comprised of three units that are responsible for investigations pertaining to violent crime, gangs and narcotics. The Special Weapons And Tactics (SWAT) team is also part of this division.

In 2021, SED broadened its investigative scope with the addition of the Anti-Crime Unit. Historically, violent crime, gangs and narcotics have gone hand in hand. The addition of this component has allowed SED to have a three-prong approach to proactively identify an issue and apply the necessary resources to find a resolution. As a result, the statistics for 2021 have shown significant increases across the board. These increases can be attributed to the increased specialization within SED, while other numbers are indicative of current trends within Manchester and across the country.

- **Special Investigations Unit (SIU)**: focuses on long-term narcotic trafficking investigations.
- **Street Crime Unit (SCU)**: focuses on street level drug sales and problem addresses associated with the drug trade.
- **Anti-Crime Unit (ACU)**: focuses on individuals involved with gun violence.

SED currently has five detectives assigned to four federal task forces which help target drug trafficking and violent crime within Manchester, throughout New Hampshire and surrounding states. Task force participation brings federal resources to Manchester investigations and helps connect investigations to cases in other jurisdictions.

SWAT

In 2021, SWAT handled 58 operations consisting of:

- 46 High Risk Warrants
- 6 Call Out/Barricades
- 6 Event Protection

In 2020, they handled 48 operations consisting of:

- 32 High Risk Warrants
- 7 Call Out/Barricades
- 9 Event Protection

Table 1

	SIU	SCU	ACU	Total	% Change from 2020
Cash Seized	$887,913	$46,690	$166,849	$1,101,452*	188%
Firearms Seized	30	13	38	81	179%

* The total cash seized does not include forfeited assets.

Table 2

Narcotics Seizures	SIU	SCU	ACU	Total	% Change from 2020
Fentanyl (grams)	7,134	1,432	315	8,881	40%
Cocaine (grams)	9,758	245	3,413	13,416	758%
Crack-Cocaine (grams)	3,572	234	1,824	5,630	389%
Methamphetamine (grams)	1,988	79	570	2,637	-44%
Oxycodone 30 mg pills	2,518	23	256	2,797	1574%
Adderall pills	580	0	0	580	5172%
Marijuana (pounds)	68		19	87	45%

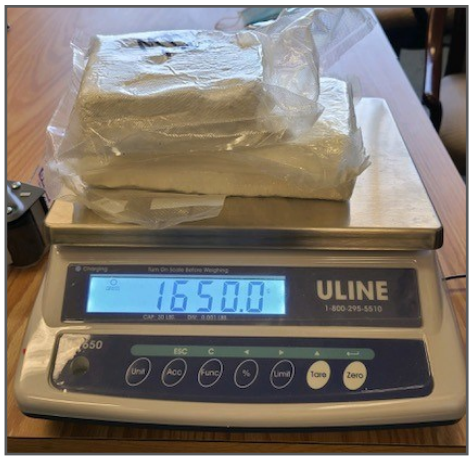
The numbers explained:

- **Cash** seizures were up significantly due to the numerous long-term investigations that occurred over the year and the large quantities of narcotics seized.
- **Firearms** seized was up significantly due to the addition of the Anti-Crime Unit and the nature of their investigations.
- **Fentanyl** seizures continue to increase year to year. With the increase in supply, prices have been at a historical low for bulk quantities in Manchester.
- **Cocaine** seizures increased dramatically this year due to the large amount of crack-cocaine being sold throughout the city and the upward trend of heavy fentanyl abusers using cocaine for the stimulating effects. Also this year a Manchester detective was assigned to the US Postal Service Task Force due to the significant national trend of narcotics being sent in bulk through the US Postal Service.
- **Crack-Cocaine** seizures continue to be one of the most frequent although they tend be of smaller quantities. These seizures are also the source of large quantities of cash being seized when investigations into crack sources in the city are concluded.
- **Methamphetamine** seizure amounts decreased but the frequency with which it is still being confiscated has grown exponentially. A concerning trend for the city is the significant price drop for street-level meth.
- **Oxycodone/Adderall** seizures significantly increased from 2020. The pills are almost 100% counterfeit but very difficult to distinguish from the actual controlled drug. A disturbing trend being seen is Oxycodone pills are found to be pressed fentanyl, while Adderall pills are found to be pressed methamphetamine.

ARRESTS

Total Arrests: 268 (144 arrests were proactive investigative arrests and arrests made subsequent to a residential search warrant..)
Special Investigations Unit/Street Crime Unit Drug Warrants: 85
Anti-Crime Unit Arrests: 39

Guns and drugs seized during SED investigations.



LEGAL AND PROFESSIONAL STANDARDS DIVISION

The Legal and Professional Standards Division is comprised of sworn and non-sworn employees who make up the Records Unit, Sex Offender Compliance Unit, Adult Arraignment Officer, Ordinance Violations Bureau, Training and Recruitment Unit and the Office of Professional Standards. The work done by the members of this Division is crucial to the ongoing operations of the Manchester Police Department and greatly contribute to public safety in the City of Manchester.

RECORDS UNIT

The Records Unit is the central record keeping component of the Manchester Police Department. Records must be submitted in accordance with policy, and maintained completely and accurately. The Records Unit provides officers, investigators, prosecutors, and employees with immediate access to stored information, arrests and warrant information, and continuously updates records as cases go through the court system. Successful prosecution of criminal defendants would not be possible without the crucial work performed by the members of the Records Unit.

SEX OFFENDER COMPLIANCE UNIT (SOCU)

The SOCU was first established in 2010 and was formed in order to comply with the federal sex offender registration standards set forth in the Wetterling Act, Walsh Act, and Meghan's Law. The SOCU was initially funded by the United States Department of Justice.

The SOCU has multiple functions and responsibilities. The primary goal of the SOCU is to maintain a database on all registered sex offenders and to ensure their compliance with state and federal laws. The SOCU accomplishes this primarily by completing sex offender registrations and conducting unannounced compliance checks on registered offenders. The SOCU also investigates and enforces any violations of New Hampshire Revised Statutes Annotated, 651-B (Registration of Criminal Offenders). Its work helps to ensure the safety of Manchester's residents and resulted in 20 arrests of non-compliant sex offenders in 2021.

In 2021, the Unit also handled:

- 2, 265 Registrations (offenders are required to register on a quarterly, semi-annually, and yearly basis depending on their offender status)
- Approximately 502 Registered Sex Offenders (the number fluctuates as sex offenders move in and out of the city)
- 110 Investigations into Non-Compliance
- 48 Warrants Issued for Non-Compliance

ADULT ARRAIGNMENT OFFICER

This officer conducts all arraignments for Manchester Police Department at Manchester District Court on adult defendants. Data is not tracked for this position in regard to the amount of pleas, motions, and arraignments conducted throughout the year.

ORDINANCE VIOLATIONS BUREAU

The Ordinance Violations Bureau processes citations issued by any city department authorized to do so. The Bureau is administratively part of the Police Department and, in conjunction with the departments involved, is responsible for preparing citation forms, distributing these forms to the departments as needed, and collecting, accounting for, and depositing all monies received from citation penalties according to procedures established by the City Finance Officer. Additionally, the Bureau is responsible for initiating the appropriate judicial proceedings with regard to citations that are not paid.

TRAINING AND RECRUITMENT UNIT

Over the past several years, the Mayor and Board of Aldermen have recognized the need for additional police officers to provide adequate public safety for the City. The department has been fortunate to receive the authorization and budget to raise our complement by 30 police officers. This addition is much needed; however, never before have we seen the current difficulties in hiring police officers. Nationally, there is a negative narrative of the policing profession. This coupled with competition in the private sector and adverse changes to the retirement system have seen drastic declines in individuals applying to be police officers. In years past, hundreds of applicants would show up for a police test. In early 2021 we saw those numbers drop to under 50. Furthermore, in 2020, we saw more resignations of mid-career officers who wanted to pursue other careers than ever before. As such, a dedicated focus on recruitment and retention was paramount to achieving our authorized complement.

To begin, we made changes to our testing process to make it more accessible to potential candidates far and wide. Standards for being hired were not changed, but we added flexibility through on-line testing and multiple physical fitness test offerings. These changes have made the application process more accessible to those who live out of the region – specifically individuals in the military. We enhanced our social media advertising and signed on to the 30x30 Initiative to increase the number of female recruits in our hiring classes.

These efforts are paying off. Manchester Police had over 250 applications for police officer positions and we hired 35 officers in 2021. These efforts continue and we hope to achieve our full authorized complement of 267 officers in 2022. - Chief Aldenberg

Over the past year, the Division completely revamped its annual training program for sworn personnel. This 40 -hour training program is now almost twice as many hours as what the State of New Hampshire mandates for certified police officers.

In 2021:

- 235 people completed the entry level police officer application
- 35 officers were hired (8 certified, 27 non-certified)
  - 29 are still employed
  - highest number of officers hired in a calendar year on record
- 21 certified officer applicants
- 22 officers left the department (10 retirements, 12 resignations); this number has typically been between 21-23 officers over the last four years

In an effort to increase recruitment, the Manchester Police Department implemented a new online "rolling" testing model in August 2021. Since this model began, there have been:

- 120 plus online tests taken (115 passed)
- 72 physical fitness tests given
- 10 non-certified officers hired

The department provided two officers as Cadre/Staff to the NH Police Standards and Training Academy for two separate recruit classes - Officer Adam Beland (186th) and Officer Michael Massahos (185th and 186th).

Manchester Police Recruits earned the following awards:

- Arthur D. Kehas Outstanding Achievement Award (presented to the top overall recruit in each class) - **Officer Brendan Megan** (186th)
- Jeremy Charron Award (presented to a military veteran who enthusiastically shares their military training and experience with fellow recruits) - **Officer Oliver Warigia** (185th)
- NHTI Scholarship Awards - **Officer James Mora** (184th) and **Officer Steven Kwiatkowski** (186th)

During the 2021 academies, Manchester Police sent the most number of officers of any agency in the state to assist during scenarios training. Over twenty different MPD officers volunteered to help.

The Training Unit conducted three in-house academies for newly hired officers (seven weeks for non-certified, five weeks for certified officers) and one in-house academy for certified officers only.

The Training Unit coordinated 16 mandatory 40-hour Training Weeks between February 2021 and November 2021 in which 240 officers participated.
Officers were provided the following training:

- 16 hours Patrol Tactics
- 4 hours Firearm Qualifications
- 4 hours Taser Recertification
- 4 hours Cultural Competency and Diversity
- 4 hours De-Escalation Techniques
- 4 hours Officer Wellness
- 4 hours Defensive Tactics

Manchester Police is currently the only department in New Hampshire to provide this level of annual training outside of the NH Police Standards and Training Academy.

Assistant Chief Mangone, officers of the 186th recruit class, Chief Aldenberg

Manchester Police offered the following in-house classes during 2021:

- Five 2-day Tactical Medical Course
- Two Tactical Considerations for First Line Supervisors
- Tactical Considerations for Officers and Detectives
- Narcotics Investigations and Surveillance Fundamentals
- Two 2-day AAIR - Active Attack Integrated Response
- 2-day SORD - Solo Officer Rapid Deployment
- 2-day Field Training Officer Certification
- 3-day Crisis Intervention Training

Over **850 hours** of in-house training were provided by the Manchester Police Department during 2021.

ADMINISTRATIVE DIVISION

The Administrative Division consists of the Communications Unit, Information Technology, and Building and Fleet Maintenance.

COMMUNICATIONS

The Communications Unit is committed to providing the most efficient service possible during emergencies throughout the city.

The Communications Unit of the Manchester Police Department is comprised of two sections:

- Emergency Services Dispatch
- Police Services Specialists

The five Dispatch Supervisors, sixteen Dispatchers, and five Police Services Specialists provide exceptional and professional service to the officers, the citizens of Manchester and those who visit the city. The Communications Unit is currently down six dispatchers and as a result have made attempts to streamline the hiring process much like the Training and Recruitment Unit has had to do.

In 2021, the Police Services Specialists, who maintain order at the front counter, took approximately 4,000 police reports. Along with taking police reports, the they handle all lobby traffic, take in evidence, process daily paperwork, maintain personnel rosters as well as many other important tasks which keep them extremely busy.

The Communications Unit is staffed 24-hours a day, 365 days a year by Emergency Services Dispatchers and Police Services Specialists. Two dispatchers, two call takers (one on the midnight shift), two Police Services Specialists (one on the midnight shift) and an Emergency Services Supervisor work each shift. They handle incoming phone calls, radio traffic, take police reports and make notifications of emergency and non-emergency situations. The Telecommunications Manager oversees the daily operations of the Communications Unit.

In 2021, the Communications Unit received 130,000 phone calls, an average of 356 phone calls a day, and handled over 102,000 calls for service, an average of 279 calls for service per day.

INFORMATION TECHNOLOGY

The Information Technology Unit works closely with the City of Manchester's Information Systems Department in keeping the police department's data and networks safe. The two members of the Unit also work on the computer systems located in the police cruisers to keeping them functioning. They are always seeking ways to improve data retention, security, and information sharing.

BUILDING AND FLEET MAINTENANCE

Building and Fleet maintenance involves corroboration with the City's Facilities Department and Central Fleet. The Manchester Police Department has 91 vehicles in its fleet, many of those being specialty vehicles designed and maintained for specific purposes such as the Bearcat, the Crime Scene Van, and the Mounted Unit's pickup truck and trailers. Equipping and maintaining these vehicles couldn't be done without the help of Central Fleet.

COMMUNITY AFFAIRS DIVISION

The Community Affairs Division was created during a reorganization of the Manchester Police Department under Chief Aldenberg. The Community Affairs Division encompasses the Community Policing Unit and Traffic Unit. This merger has brought new responsibilities and created more resources within the Units.

COMMUNITY POLICING UNIT

This unit is comprised of Community Policing Area Patrols, Mounted Patrol, Senior Services, Manchester Housing Authority, Youth Services/Manchester Police Athletic League (MPAL), Community Programs/Education, and Crime Prevention.

Members of the Community Policing Unit continue to work on quality of life issues to include, homeless outreach, panhandling, illegal camping on private and public lands, neighbor complaints and any other issue that causes public alarm.

These issues are addressed during the officer's regular shifts and are also supplemented with the departments targeted initiatives under Project Safe Neighborhoods "Hot Spot Patrol" and "Homeless Outreach Patrols". The Unit has been working closely with the HOPE Team (Housing Options Promote Empowerment) which includes the Manchester Police Department, Manchester Fire Department and the City of Manchester's Director of Homeless Initiatives to address the problem of homelessness in a multidisciplinary fashion.

The Mounted Patrol continues to patrol the downtown area, bike trails and surrounding parks with one team, Officer McKinney and General. They also attend numerous community events.

The Community Policing Unit also works collaboratively with New Hampshire State Liquor Commission monitoring the sales/distribution of alcohol to minors within the city.

COMMUNITY POLICING EFFORTS

Community Meetings
Senior Walks
MPAL Initiatives
Citizen's Police Academy
Weed and Seed Teen Night
Community Advisory Board
Coffee With a Cop
DEA Drug Take Back Day
Neighborhood Enhancement Team (NET)
National Night Out
Special Events/Escorts
Make a Wish

Office McKinney and General

Senior Services Officer Duquette

TRAFFIC UNIT - Traffic Crash Investigations, Traffic Enforcement, Motorcycle Unit

The Traffic Unit Crash Investigators investigate serious personal injury and fatal motor vehicle crashes as well as hit and run crashes. These types of investigations are very involved, require special training, and often generate criminal charges.

Traffic Enforcement Officers address motor vehicle complaints by compiling data to efficiently direct proactive motor vehicle enforcement in designated areas. These officers also conduct special attention to area schools to ensure the motoring public are operating safely during school pick-up and drop-off hours.

The Manchester Police Motorcycle Unit is comprised of members of both Traffic Enforcement and Traffic Crash Investigators. The Motorcycle Unit deploys for traffic safety initiatives as well as dignitary escorts and special events.

The Traffic Unit also works collaboratively with New Hampshire State Police Motorcycle Unit and Troop G - Commercial Motor Vehicle Unit enforcing motor vehicle/commercial violations.

In 2021, there were 1,203 traffic citations issued. This was a marked decrease from 2019 due to the impact Covid-19 had. There was significantly less traffic due to businesses being shut down, people working from home, and remote learning for schools.

Table 3

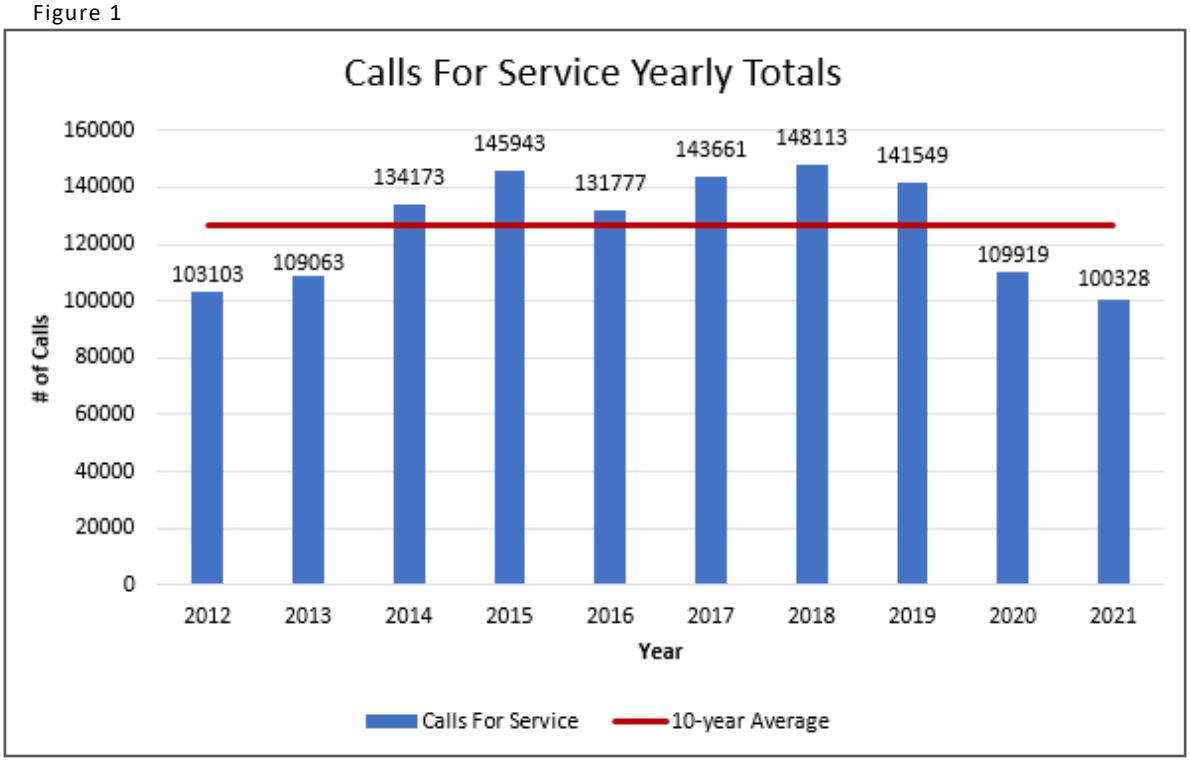
	2019	2020	2021
Total Accidents	3,079	2,441	1,980
Bicyclists	33	32	23
Pedestrian	71	61	53
Fatal	5	6	9

Table 4

	2019	2020	2021
Citations Issued	4,136	1,952	1,203

CALLS FOR SERVICE

Figure 1



Calls For Service in 2021 saw a 16% decrease from the ten-year average of 126,763 and a 9% decrease from 2020. Figure 1 shows a significant increase in call volume from 2013 - 2014 with the yearly total being above the average for 2015, 2017, 2018 and 2019. The significant decrease of calls in 2020 and 2021 can be attributed primarily to the Covid-19 pandemic which saw various stay-at-home orders, people working remotely from home, unemployment, business shut downs, and event cancellations, many of which continued into of 2021.

The Manchester Police Department strives to be as proactive as possible when it comes to policing. In 2021, there were 42,110 officer-initiated Calls For Service which accounts for 42% of the total Calls For Service. These self-initiated calls included motor vehicle stops, business checks, hot spot patrols, and special attention checks.

Officers responded to 53,940 Calls For Service reported by the public via the business line and/or 911. The remaining 4,278 Calls For Service are attributed to call types such as Administrative, Training, Broadcasts, and Follow-ups.

Table 5

Top 5 Reactive Call Types

Call Type	Count
Check Condition of Subject	5,650
Alarm Burglary	4,192
Check Area for Problem	3,378
Theft	3,157
Accident	2,781

CRIME STATISTICS

DATA AND METHODOLOGY

The Manchester Police Department participates in the FBI's Uniform Crime Reporting (UCR) Program using the National Incident-Based Reporting System (NIBRS) format. NIBRS captures comprehensive data on reported crime incidents and arrests.

NIBRS provides standardized definitions of offenses which allows for consistency and uniformity of data. It also provides methodology on how crimes are counted.

Offenses are broken down into two groups - Group A and Group B. Group A, which are the more serious and prevalent offenses, is comprised of 28 categories containing 71 specific offenses in which administrative, offense, property, victim, offender and arrestee data is collected and reported. Group B is comprised of 10 categories/offenses in which only arrest data is collected and reported.

In keeping with best practices and standards set by the FBI, analysis of the following Group A offenses are provided in this report as an index to the general level of criminal activity:

Violent Crimes	**Property Crimes**
Homicide (number of victims)	Arson (number of offenses)
Rape (number of victims)	Burglary (number of offenses)
Robbery (number of offenses)	Larceny/Theft (number of offenses)
Aggravated Assault (number of victims)	Motor Vehicle Theft (number of vehicles)

Crime can be reported in terms of the number of incidents, victims or offenses as well as a rate. Rate calculations allow comparison between cities of different populations for individual risk assessments.

Comparing crime rates/counts year to year does not give an accurate portrayal of crime trends. During 2020, the pandemic impacted criminal opportunities, penalties and crime reporting. Officers minimized contact with the public to limit virus exposure which also curtailed officer initiated activity such as motor vehicle stops and drug interdiction. A direct comparison of 2021 data to 2020 data or 2019 data to 2020 cannot provide an accurate assessment of crime trends. Therefore, to gain a better picture, the rates/counts for 2021 were also compared to the 10-year average.

Data in this report may vary slightly from the data published by the FBI to their Crime Data Explorer website due to the periodic review of data and updates from investigations.

*Note: In November 2020, the department transitioned to a new records management system (RMS) which allowed for better NIBRS reporting and compliancy. During a recent NIBRS training it was found that the department has been over reporting on Aggravated Assaults. A review of 2021 data is in progress to make sure the number of aggravated assaults is accurate and in-line with the NIBRS definition. When completed, an updated report will be shared on the department's website.

3/4/2022 - A review of the Aggravated Assaults from 2021 has been completed and is now reflected in the following pages.

CRIME STATISTICS

OVERVIEW

To be more strategic as an agency, we adopted a CompStat 360 model of identifying and responding to public safety issues. We partnered with the National Police Foundation to develop this framework, conducted a community assessment, identified community concerns, and developed responses to issues. As part of a community assessment that was conducted in late 2020, the public safety concerns about violent crime, and more specifically about gun crime and fear of gun crime, became very apparent. Thus, this area of public safety became a priority.

Throughout the year we established greater internal emphasis and coordination on these cases through bi-weekly gun crime meetings with internal stakeholders and law enforcement partners. Internally, we added significant focus to hot spot areas and chronic and prolific offenders. Using funds from the American Recovery Plan, we began deploying additional walking patrols in these spaces to increase police presence and community engagement in the neighborhoods that need it most.

We also established a community focused gun crime Problem Solving Team (PST), which includes members of other City Departments and members of the community to help identify the major contributors to gun crime issues and start to develop effective responses to help reduce these issues. A full multi-facetted response to gun crime issues is expected from this PST in early 2022.

While there is more work to do, we achieved a 26% reduction in violent crime compared to 2020 and a 27% reduction compared to the average of the past ten years. -Chief Aldenberg

In 2021 there were:

- 499 violent offenses
- 2,907 property offenses

The property crime rate increased 10% compared to 2020, while there was a 16% decrease compared to the 10-year average. Overall, Manchester's total crime rate increased 4% compared to 2020 and decreased 17% compared to the 10-year average. Crime in the city has been showing a slight but steady decline since 2016.

Table 6

Offense	RATE PER 100,000				
	2020	**2021**	**% Change 2020 vs 2021**	**10 yr Average**	**% Change 2021 vs Avg**
Murder	4	2	-60%	3	-43%
Rape	65	37	-43%	64	-42%
Robbery	95	77	-19%	163	-53%
Aggravated Assault	421	313	-26%	385	-19%
Total Violent Crime	585	429	**-27%**	**609**	**-30%**
Burglary	259	231	-11%	476	-52%
Larceny/Theft	1,855	2,036	10%	2,333	-13%
Motor Vehicle Theft	157	218	38%	157	39%
Arson	10	16	58%	24	-32%
Total Property Crime	**2,281**	**2,501**	**10%**	**2,969**	**-16%**
Total Crime Rate	**2,867**	**2,930**	**2%**	**3,584**	**-18%**
Population	115,644	116,252			

Table 7

Offense	COUNT				
	2020	**2021**	**% Change 2020 vs 2021**	**10 yr Average**	**% Change 2021 vs Avg**
Murder	5	2	-60%	4	-50%
Rape	75	43	-43%	72	-40%
Robbery	110	90	-18%	181	-50%
Aggravated Assault*	487	364**	-25%	423	-14%
Total Violent Crime	**677**	**499****	**-26%**	**680**	**-27%**
Burglary	299	268	-10%	529	-49%
Larceny/Theft	2,145	2,367	10%	2,606	-9%
Motor Vehicle Theft	182	253	39%	176	44%
Arson	12	19	58%	27	-30%
Total Property Crime	**2,638**	**2,907**	**10%**	**3,313**	**-12%**
Total Offense Count	**3,315**	**3,406**	**3%**	**4,004**	**-15%**

* Number of victims counted

** 2020 and prior years count of Aggravated Assaults were over reported and do not give an accurate assessment when compared to 2021.

Figure 2

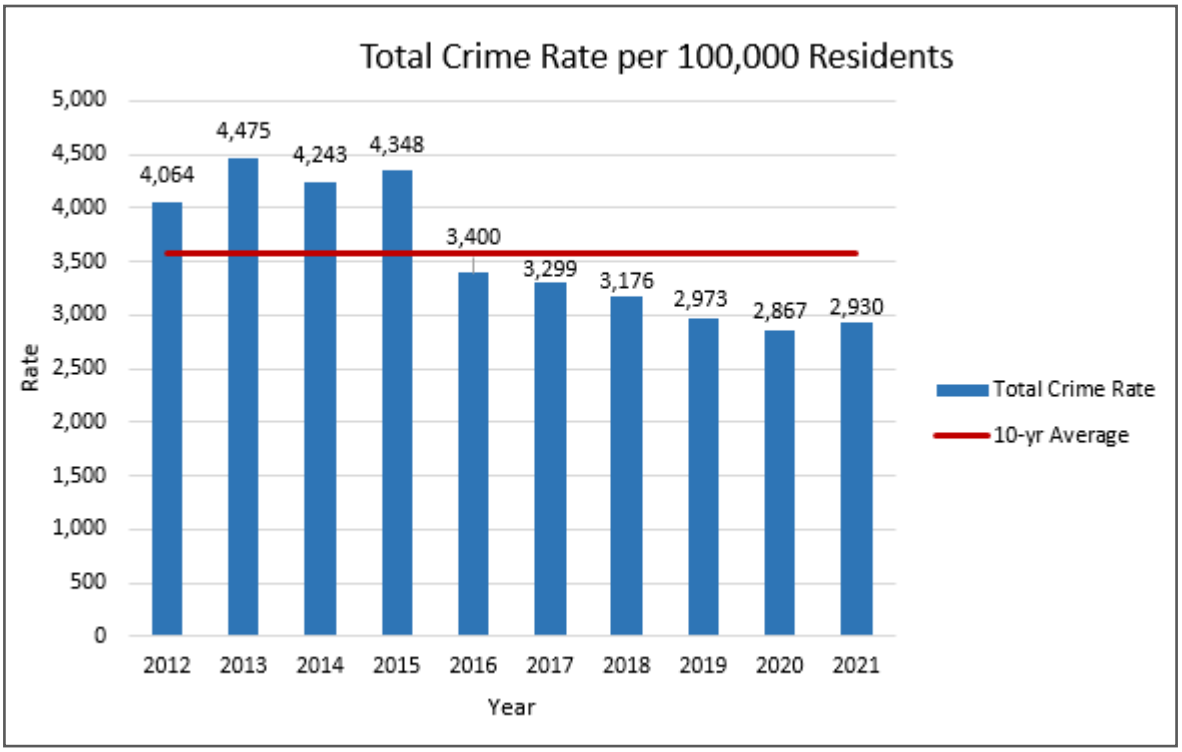
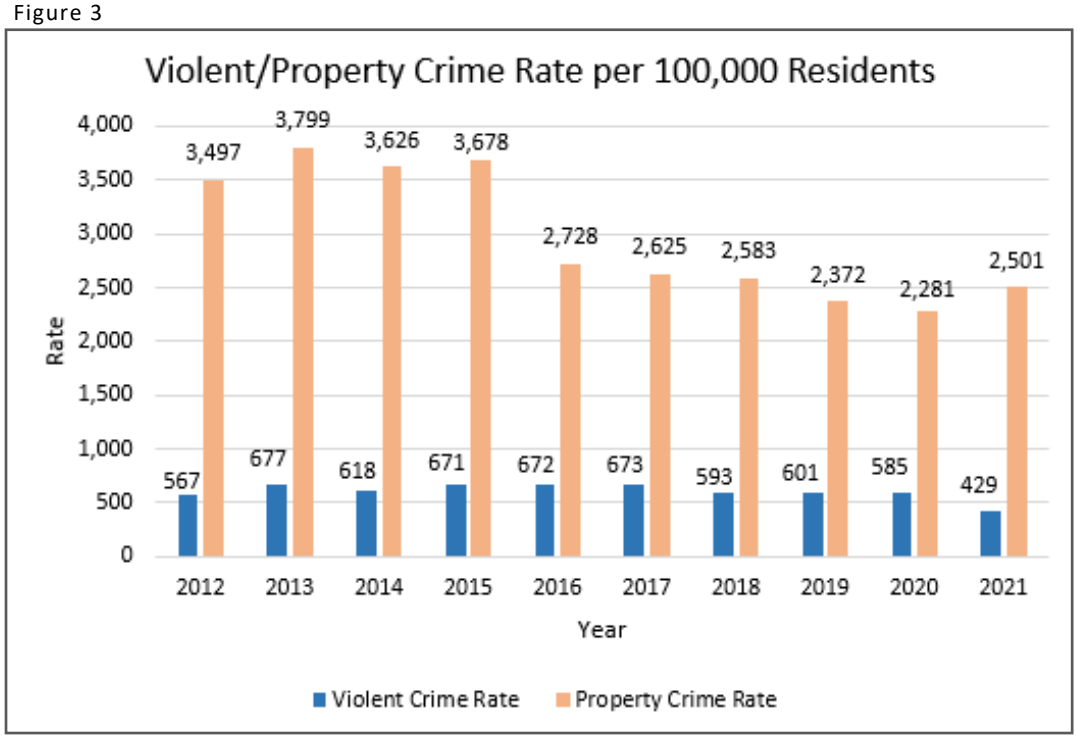
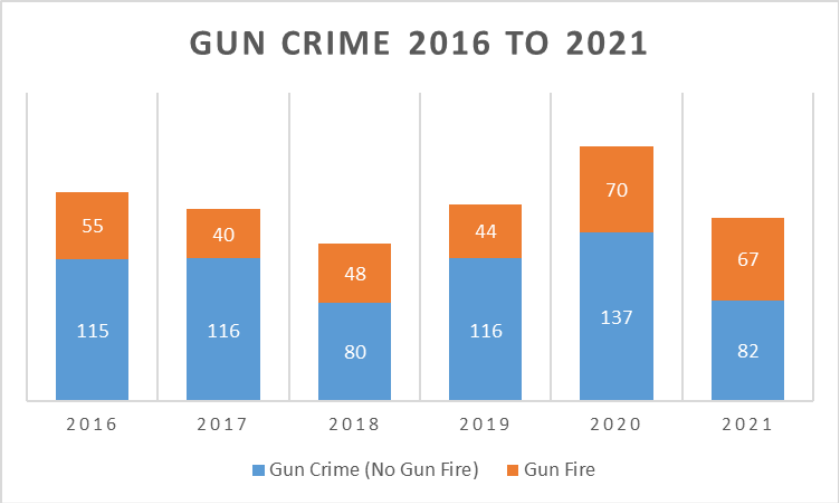


Figure 3



GUN CRIME



The Manchester Police Department made significant efforts to create a solution to the problem of gun crime in the city.

A bi-weekly law enforcement only meeting (weekly during high incident periods) was established to review the problem, actions being taken to address the problem, and planning for next steps in addressing gun crime. These meetings are known as the "Gun Crime Operations and Intelligence Forum" ("Gun Crime O&I" for short) and included representation from all divisions within the department as well as a number of law enforcement partners. Approximately 50 attendees are present for each meeting and there is representation from neighboring law enforcement agencies, county, state, and federal law enforcement. Each Gun Crime O&I reviews recent incidents, fosters intelligence sharing, and facilitates consensus on a path forward with direction from department leadership. This important framework creates a strong accountability as well as strategic alignment of priorities.

Using data and evidence-based principles, Manchester Police focused directed patrols, known as hot spot patrols, in the areas where gun crime is most frequent. This added police presence aims to deter criminal activity through increased guardianship in these areas. Manchester Police worked collaboratively with the Hillsborough County Sheriff's Office and NH State Police in increasing patrols in these hot spots. Furthermore, American Rescue Plan funds were made available in late August to support foot patrols in these neighborhoods allowing for better community engagement as well as easier access to places that a police cruiser cannot get to.

In conjunction with these place-based responses, law enforcement collaborated to focus on prolific and chronic offenders. The Gun Crime O&I worked to identify those individuals driving gun crime, and focused proactive approaches on investigating and charging those responsible for committing crimes. Strong communication with prosecution and partner law enforcement agencies was effective in these efforts.

Additionally, a Gun Crime Problem Solving Team (PST) began, which is a community centered group of stakeholders who collaborate to better understand the contributing factors to the problem and develop responses to help address the problem. During meetings over the summer and fall, this group identified youth involvement in gun crime as the biggest concern. In working to better prevent youth involvement in gun crime, members of the PST worked to develop Project Connect – a street outreach program managed by MY-TURN, a local non-profit that works to help young people succeed. This outreach program uses specialists with lived-experience to connect with at-risk youth, interrupt cyclical violence, and connect participants with resources to become successful members of the community.

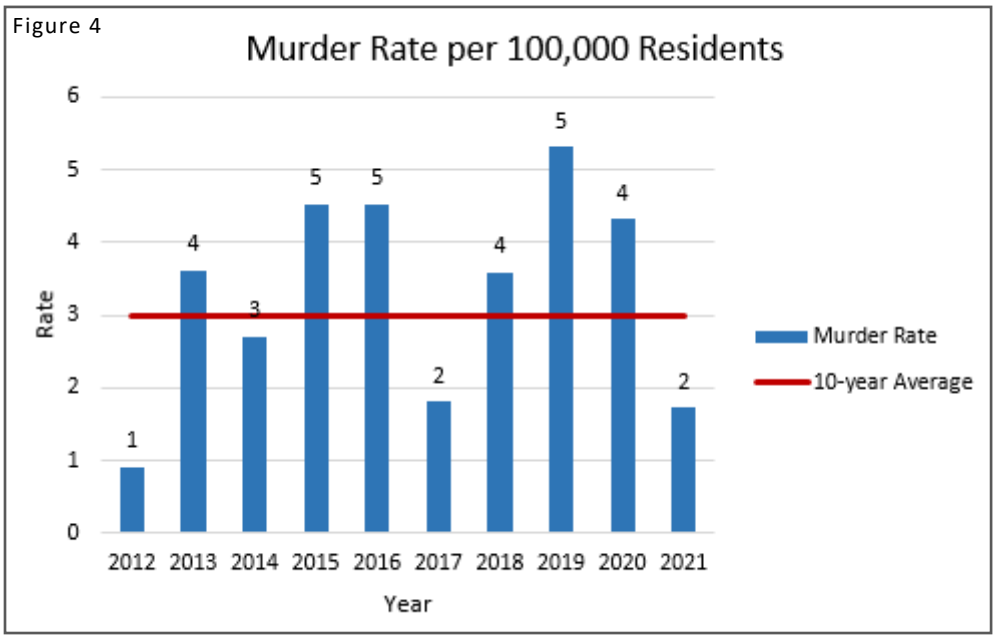
These efforts to reduce gun crime were successful in 2021, although there are some areas of the problem that continue to be challenging. Overall, gun crime declined by 28% compared to 2020 and was down 10% compared to the 3-year average. Gunfire incidents (a subset of gun crimes, which is defined as when a firearm is discharged during the incident) continue to be a problem and make up a greater percentage of all gun crimes than we have historically seen. In 2021, gunfire incidents were down 4% compared to 2020; however, the number of gunfire incidents (67) was up 24% compared to the 3-year average. This is a concerning trend that began in 2020 and persisted into 2021. In 2022, additional efforts in responding to these challenges from a community centered approach will be a major priority of the Manchester Police Department.

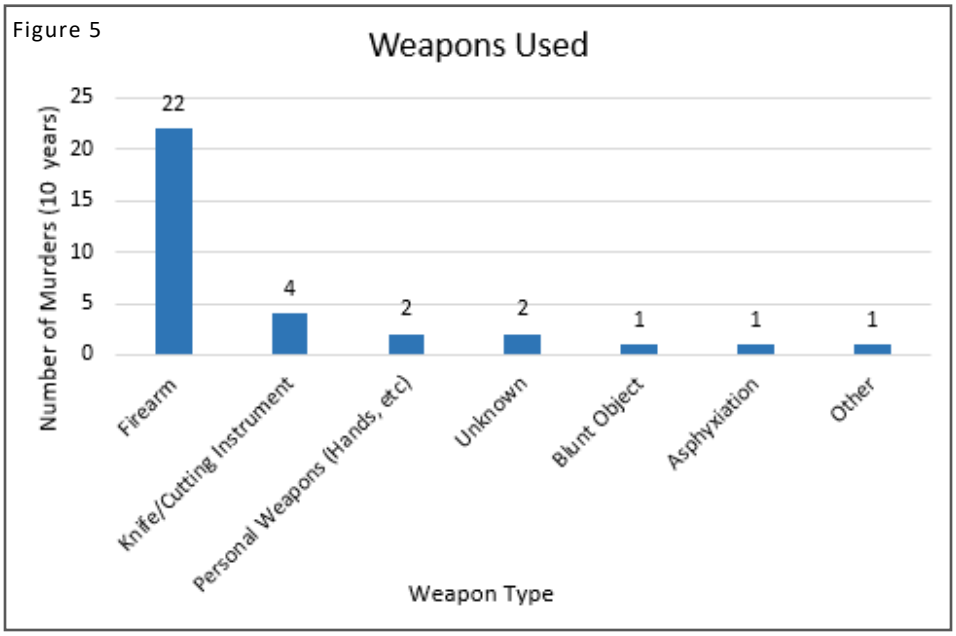
MURDER / HOMICIDE - ***The willful (non-negligent) killing of one human being by another.***

There were two homicides in Manchester during 2021 compared to five in 2020. The murder rate for 2021 was a 60% decrease from 2020 and a 42% decrease from the 10-year average.

- On February 13, 2021, 67-year-old Jean Lascelle was shot in the head outside of 351 Chestnut St. An arrest warrant was issued the same day for 38-year-old Timothy Johnson for one count of second-degree murder. Johnson was arrested in Framingham, MA on February 17, 2021 and is due to be extradited back to New Hampshire in 2022.

- On October 24, 2021, 20-year-old Thamba Mbungu was found deceased in Derryfield Park. Mbungu died from a gunshot wound to the back. The investigation is ongoing.

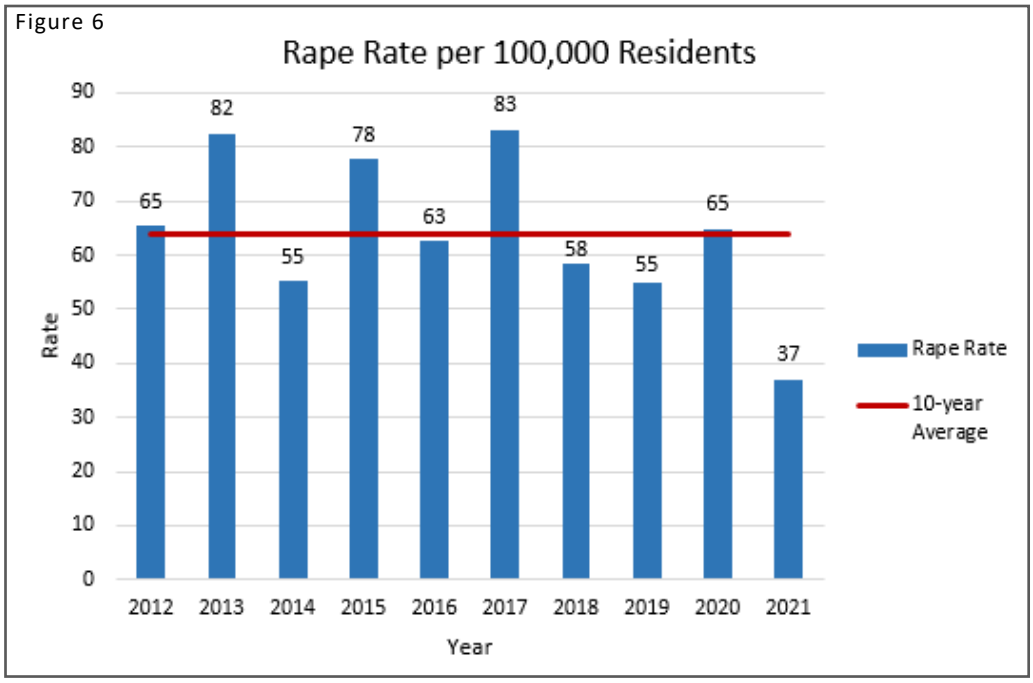


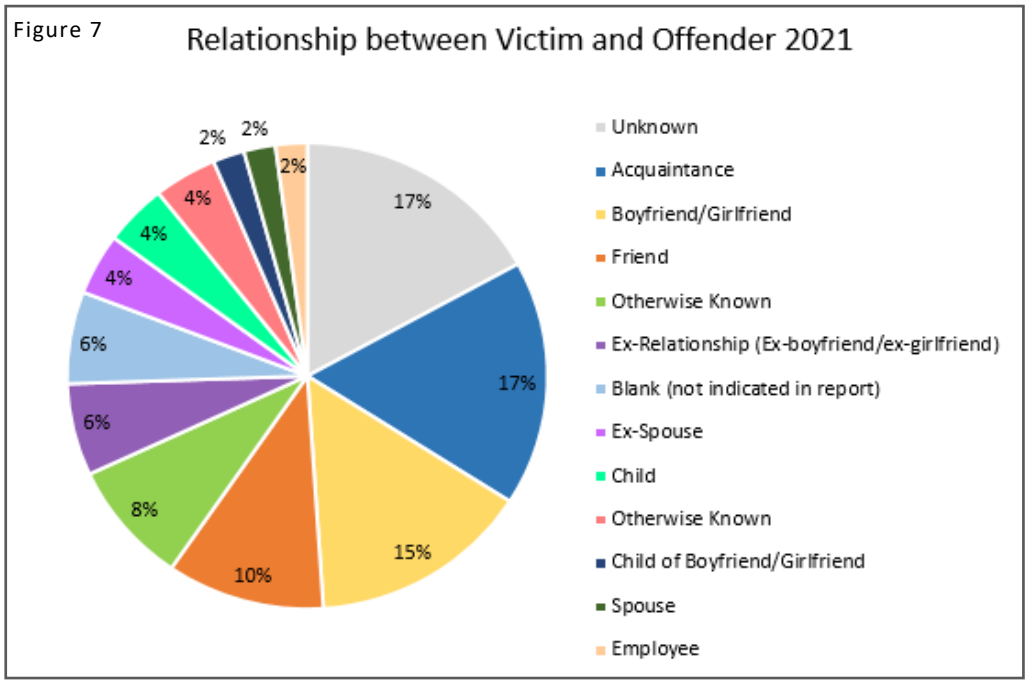


RAPE - ***The carnal knowledge of a person, without the consent of the victim, including instances where the victim is incapable of giving consent because of his/her age or because of his/her temporary or permanent mental or physical incapacity.***

Attempted rape or assaults to commit rape are included in the data. Statutory rape and incest are not included due to being in a category of their own.

In 2021, there were 43 reported rape victims. The rate of 37 rapes per 100,000 residents was a decrease of 43% from 2020 and a decrease of 42% from the 10-year average. This is the lowest its been in ten years.

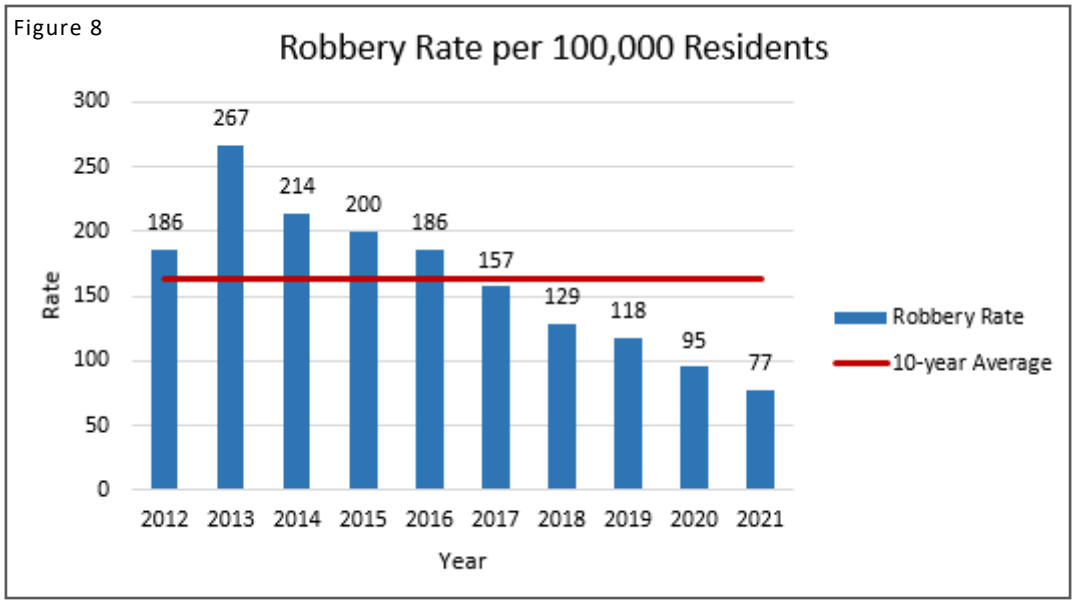




ROBBERY - ***The taking or attempting to take anything of value under confrontational circumstances from the control, custody, or care of another person by force or threat of force or violence and/or by putting the victim in fear of immediate harm.***

There were 90 robberies reported in 2021 versus 110 in 2020. The robbery rate of 77 per 100,000 residents was a decrease of 19% compared to the rate in 2020 and a decrease of 53% compared to the 10-year average rate of 163 per 100,000 residents.

Overall, the number of robberies reported and the robbery rate have been on a steady decline since 2014.

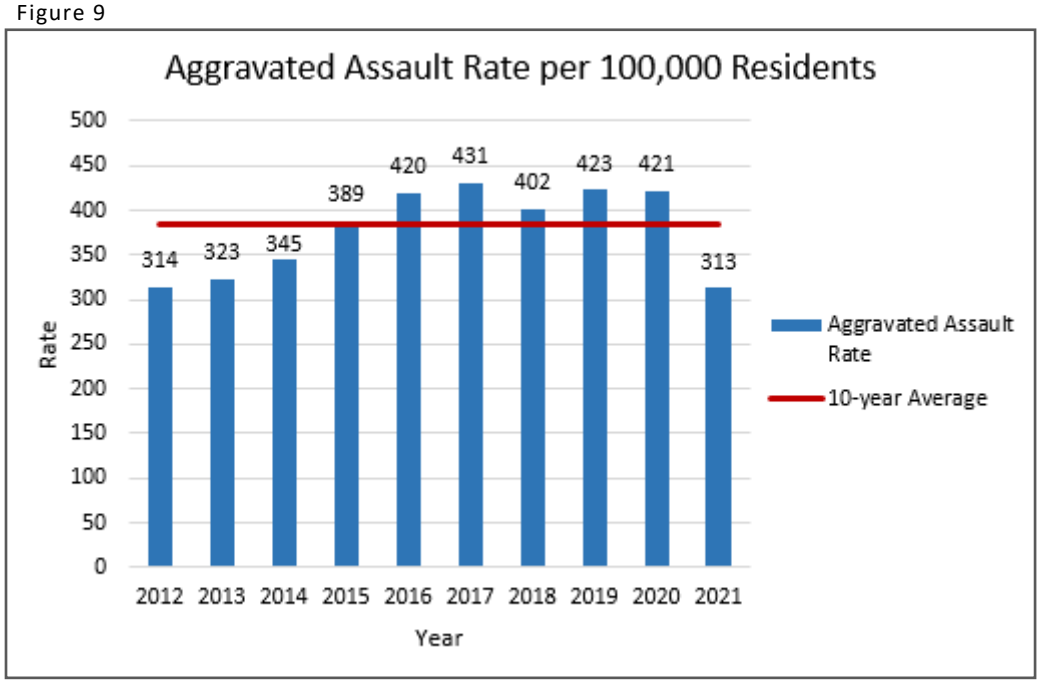


AGGRAVATED ASSAULT - ***An unlawful attack by one person upon another wherein the offender uses or displays a weapon in a threatening manner, or the victim suffers obvious severe or aggravated bodily injury involving apparent broken bones, loss of teeth, possible internal injury, severe laceration, or loss of consciousness.***

In 2021, there were 364 reported victims of aggravated assault which was a 25% decrease from 487 reported victims in 2020. The aggravated assault rate of 313 per 100,000 residents was a 26% decrease from 421 per 100,000 residents in 2020 and a 19% decrease from the 10-year average of 385 per 100,000 residents.

These numbers include aggravated assaults between domestic partners and threats of assault/intimidation with a deadly weapon.

Figure 9



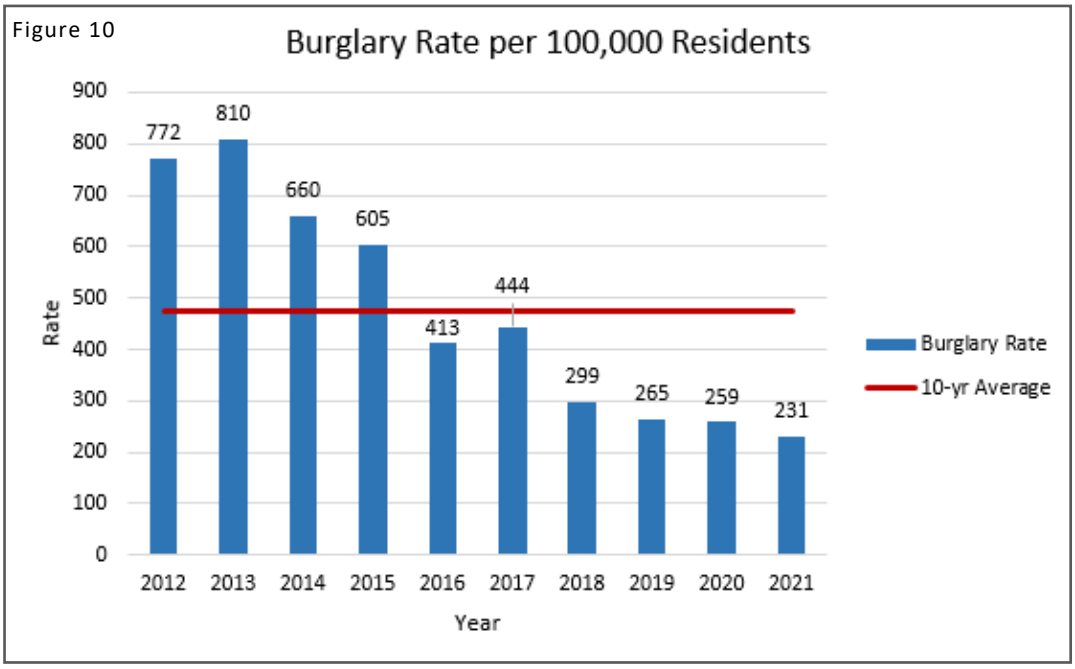
*2020 and prior years count of Aggravated Assaults were over reported and do not give an accurate assessment when compared to 2021.

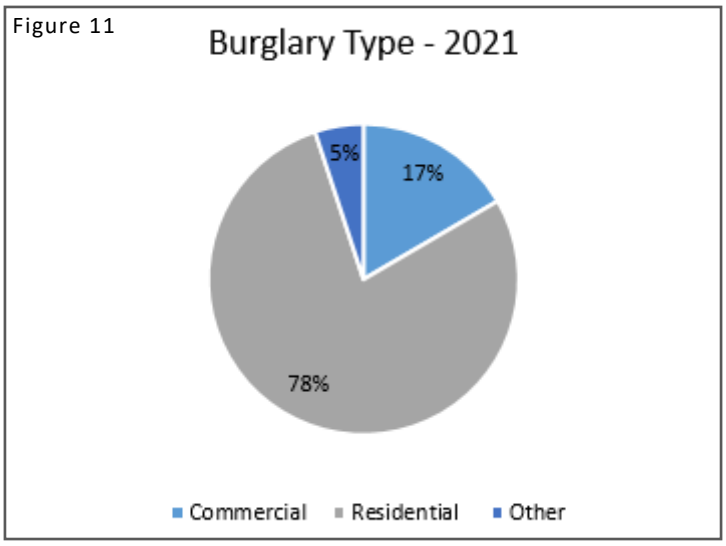
BURGLARY / BREAKING AND ENTERING - ***The unlawful entry into a building or other structure with the intent to commit a felony or a theft.***

There were 268 burglaries reported in 2021, down 10% from the 299 reported in 2020 and down 49%from the 10-year average.

The burglary rate in 2021 was 231 per 100,000 residents which was a 11% decrease from 2020 and a 52% decrease from the 10-year average.

The burglary rate decreased significantly in 2016 and again in 2018.





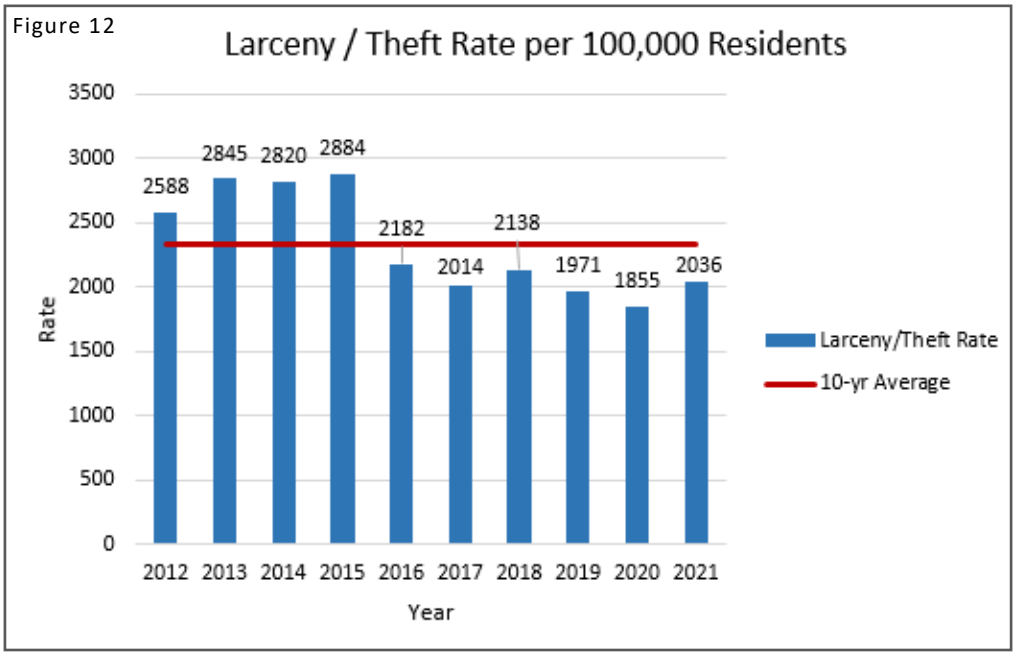
LARCENY / THEFT - ***The unlawful taking of personal/business property with the intent to deprive the rightful owner of it permanently.***

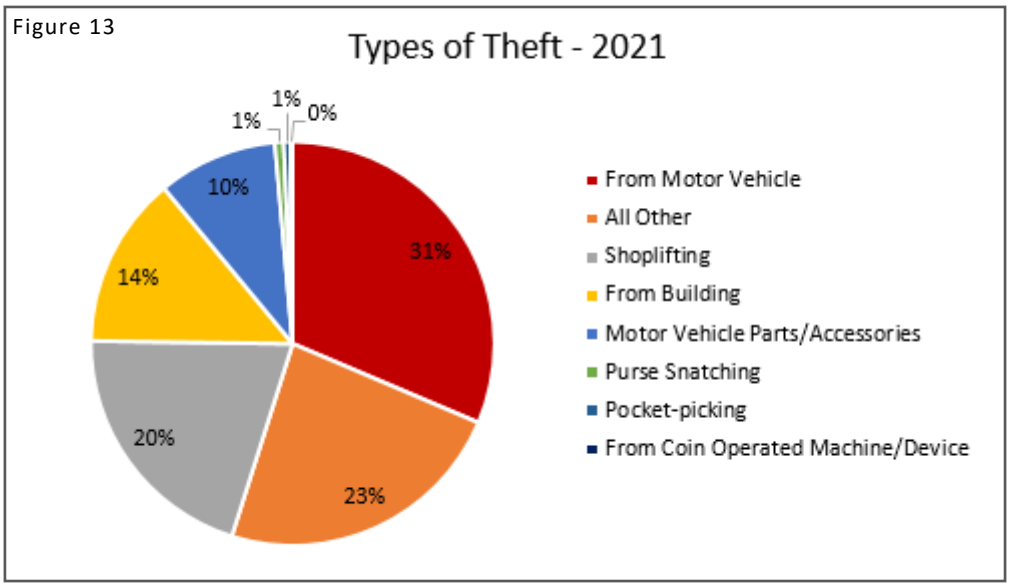
This category consists of the following offenses: pocket-picking, purse-snatching, shoplifting, theft from a building, theft from coin-operated machine or device, theft from a motor vehicle, theft of motor vehicle parts or accessories, all other larceny.

There were 2,367 thefts reported in 2021 which was a 10% increase from the 2,145 thefts reported in 2020 and a 9% decrease from the 10-year average of 2,606.

The theft rate for 2021 was 2,036 per 100,000 residents, up 10% from 2020 and down 13% compared to the 10-year average rate of 2,333 per 100,000 residents.

There was a significant decrease in thefts from 2015 to 2016 but after that the rate has remained consistently below the 10-year average.





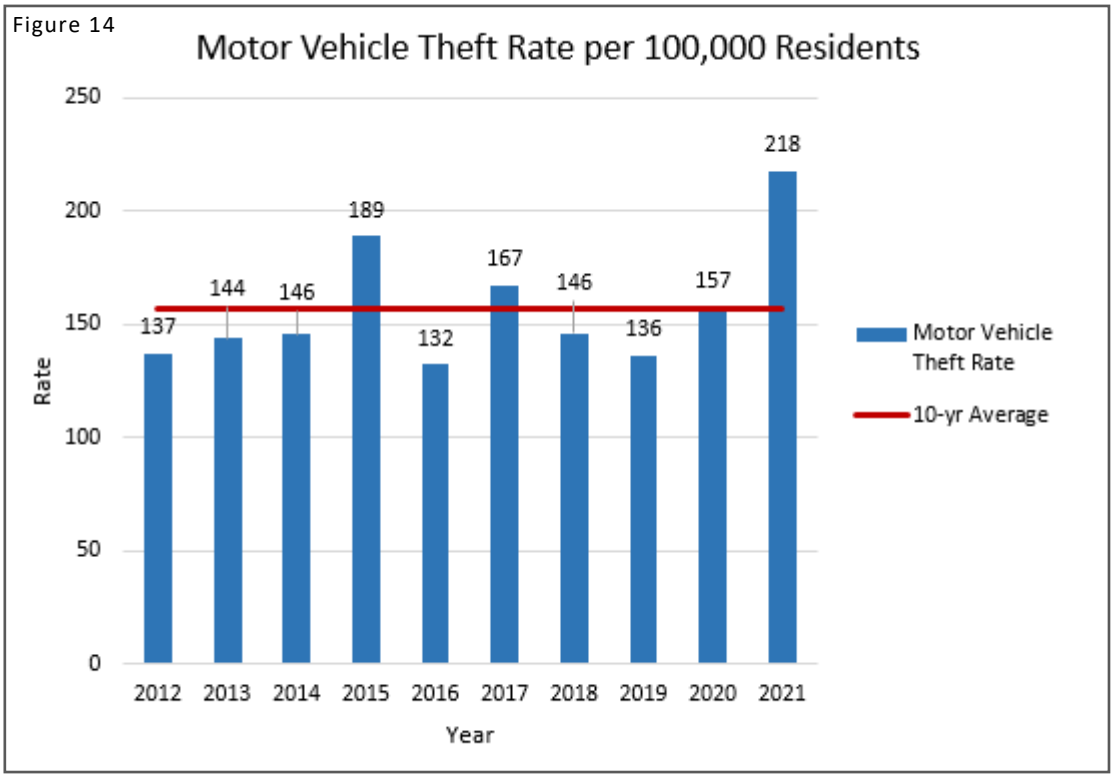
MOTOR VEHICLE THEFT - ***The theft of a motor vehicle, including automobiles, buses, recreational vehicles, trucks and other motor vehicles.***

There were 253 motor vehicles reported stolen in 2021, an increase of 39% from 2020 and a 44% increase from the 10-year average of 176 vehicles.

The rate of stolen motor vehicles was 218 per 100,000 residents, up 38% from the 2020 rate of 157 per 100,000 residents and up 39% from the 10-year average.

Top 5 Stolen Motor Vehicles

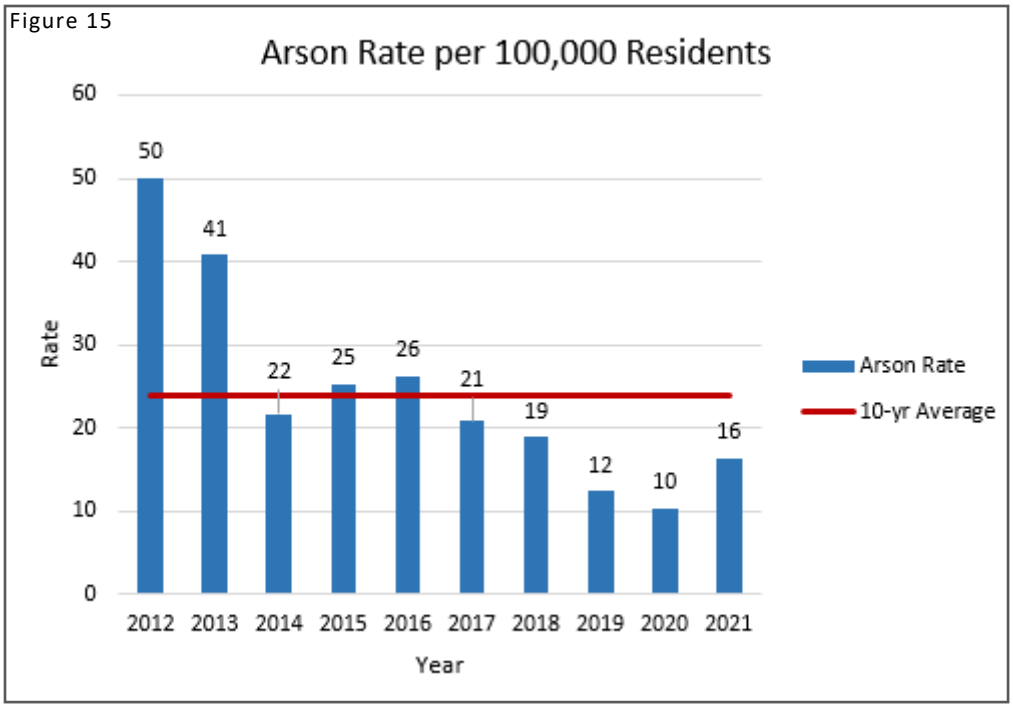
- Honda Accord
- Ford Explorer
- Hyundai Sonata
- Toyota Camry
- Honda Civic



ARSON - ***To unlawfully and intentionally damage, or attempt to damage, any real or personal property by fire or incendiary device.***

There were 19 arsons reported in 2021, which was an increase of 58% from 2020 and a decrease of 30% from the 10-year average of 27.

The arson rate for 2021 was 16 per 100,000 residents which was an increase of 58% from 2020 and a decrease of 32% from the 10-year average rate.



ARRESTS

There were 4,344 arrests in 2021.

- 50% were on-view arrests (Officer witnessed the offense or there was enough probable cause at the time of the incident for an arrest)
- 42% were warrant arrests (Case was investigated and an arrest warrant was issued at a later time)
- 7% were summoned/cited (Offender was issued a ticket or summoned to appear in court)

Table 8

	Total Arrests
2021	4,344
2020	4,335
2019	5,288

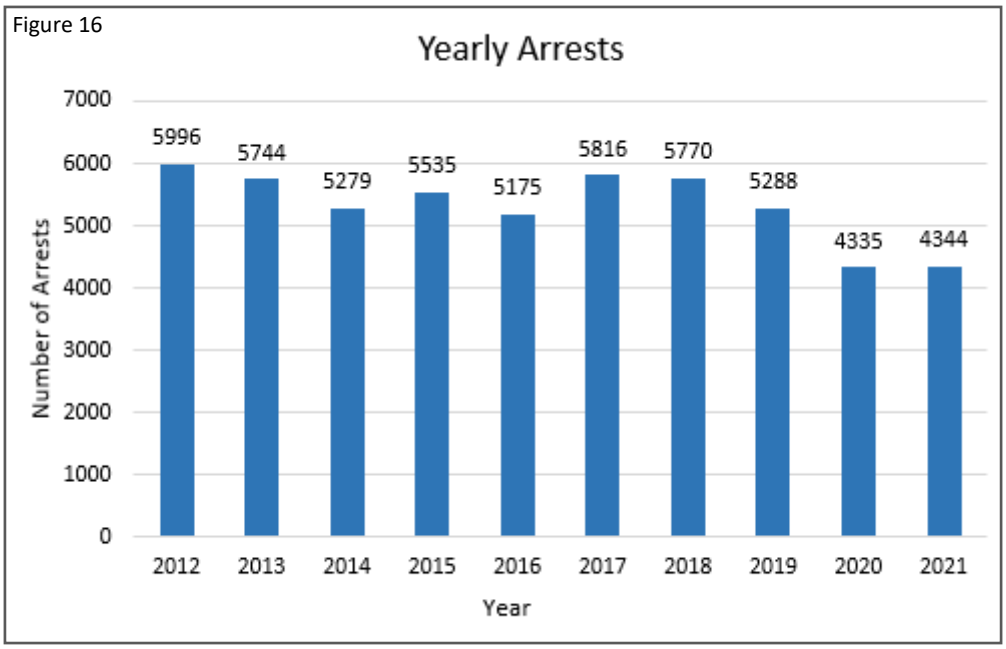



Figure 16