

Manchester Police Department 2010 Annual Report



Keeping pace with the changing times...



Manchester Police Department
Manchester, NH

Manchester Police Department



Annual Report 2010

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Manchester Police Department

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Dedication to Fallen Officers

In Honor of those officers who gave their lives in the line of duty:

*Sergeant Henry McAllister
May 21, 1895*

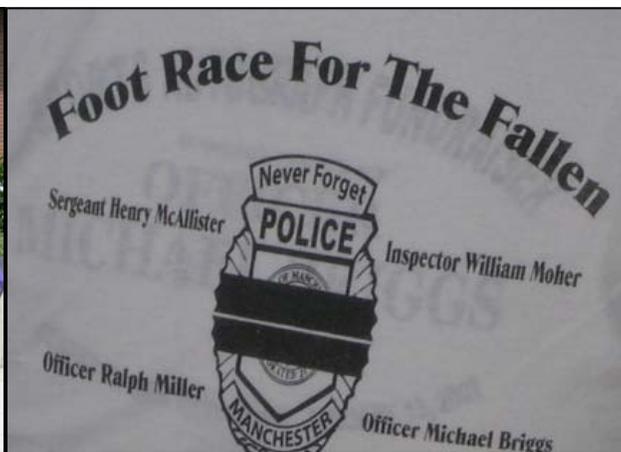


*Inspector William M. Moher
July 3, 1921*



*Officer Ralph W. Miller
October 2, 1976*

*Officer Michael L. Briggs
October 17, 2006*



Manchester Police Department



MPD Vision Statement

Manchester Police Department

- * The Manchester Police Department will be the finest municipal police organization in the nation, delivering the highest level of public safety to our community.
- * We will demonstrate the highest ethical and moral standards, honoring both our oath and professional responsibilities.
- * The highest degree of professionalism and pride will be the standards which all Department members strive for in the daily dispatch of their duties.
- * We will support the mission of the Manchester Police Department and share the values of the organization, while building trust with each other and the community.
- * Communication, suggestions and acceptance for new ideas will be encouraged, while issues and concerns will be addressed in a timely fashion.
- * Hard work, initiative, creativity, leadership, courage, enthusiasm and the commitment to exceed expectations will be acknowledged and rewarded. Hiring, assignment and promotion will be based upon the principles of fairness and merit allowing every individual at any point in his or her career to work toward and achieve their maximum potential.
- * All employees and members of the community regardless of race, religion, sex or political belief will be treated equally and with respect.
- * We will maintain honest and open relationships at all organizational levels, with employees and the community. We will learn from but not linger on the past.
- * We will continually critique ourselves, focusing on performance, growth, values and training.





Message from the Chief's Office



Chief David J. Mara

In 2010, the men and women of the Manchester Police Department were presented with many challenges that were caused by the tough economic times that required a staffing and spending reduction. Despite these challenges, the City of Manchester realized a five percent reduction in violent crime, and property crime increased by two percent. While total thefts decreased by three percent, there was a significant rise in reported burglaries and arsons that accounted for the overall two percent rise in property crime.

With the reduction of resources in 2010, the Department began to implement problem-oriented strategies in order to combat the increases in specific crimes. For instance, a Burglary Task Force was formed within the Department that resulted in removing numerous criminals off of our streets. What we have found is that a limited amount of individuals are responsible for the bulk of the burglaries. The most effective and expedient way to decrease the amount of burglaries being committed is to incarcerate these individuals so they do not have the opportunity to commit future crimes. A similar task force was created with the Manchester Fire Department to more effectively investigate and prevent instances of arson.

To successfully combat crime we need to work more closely with the community. What ever success that we achieved in 2010 could not have been accomplished without the participation of the community. The citizens of Manchester are the most valuable resource that our officers have as they strive to provide public safety and improve the quality of life in our city. This resource is under utilized, and although we strengthened our partnership with the community in 2010, we still have a long way to go.

I encourage the citizens of Manchester to participate in efforts to prevent crime. Be vigilant in your neighborhood and report suspected criminal activity. Consider joining a neighborhood watch group or some other community group. Let us know if there is a problem in your neighborhood and then let's work together to come up with a solution. We look forward to working together with all of you to make 2011 a safe year.

David J. Mara
Chief of Police



Message from the Assistant Chief's Office



Assistant Chief Gary Simmons

During 2010, the Manchester Police Department continued its mission of providing public safety and other law enforcement services to the citizens of Manchester.

During these meager economic times, we continue our mission with a much leaner budget and the need to retain personnel vacancies in our workforce to stay within those fiscal constraints. Additionally, the department continually looks for any available grant or other funding opportunities and to achieve any efficiency, which would further reduce or allow us to work within those budgetary means.

Given that the majority of the police budget goes toward salary and overtime, the need for staff, in particular specialty divisions, to change their schedules and alter work hours to accommodate the demands of the department and community are often required. The department commends their efforts in that regard. Without those adjustments, some services would most certainly suffer.

Patrol staff, due to the nature of patrol scheduling, cannot provide the same scheduling adjustments and often endure vacation or day off denials and reductions in additional manpower on each shift resulting in added burdens. They do so professionally and without complaint and continue their mission of providing emergency response to the citizens of Manchester and enforcing the laws of the State of New Hampshire.

As the budget woes continue into the next fiscal year, we anticipate further staffing reductions with the need for additional belt tightening measures. Although the focus will remain on our mission, the need for continued discussion to return our staffing to our approved complement levels will need to be considered.

Gary T. Simmons
Assistant Chief of Police



Manchester Police Department

Financial Report

COMPARISON OF EXPENSES AND REVENUE BUDGETS FOR FY 2009/2010

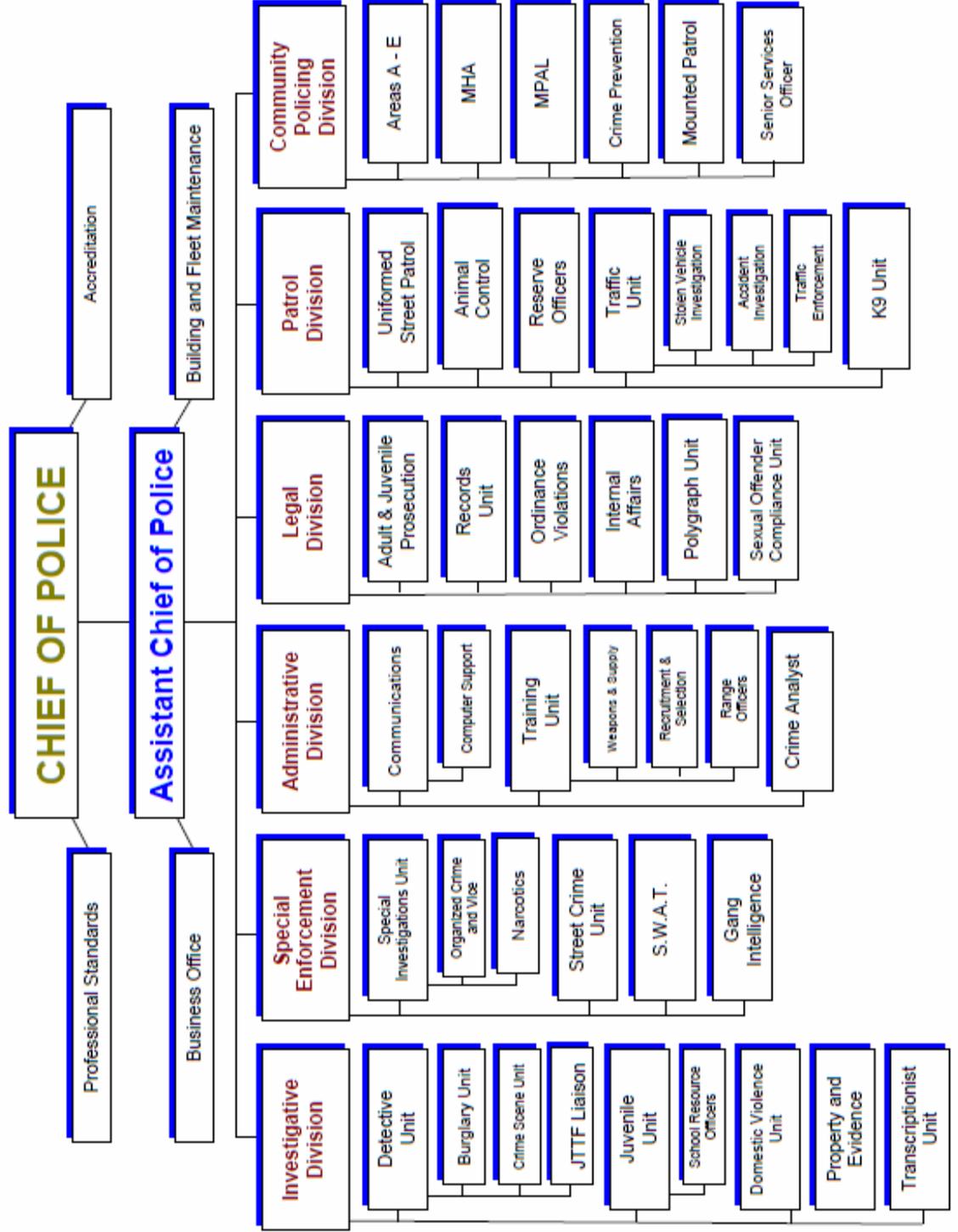
Account Name	FY2009	FY2010	Account Name	FY2009	FY2010
Regular Salaries & Wages	\$16,295,443	\$16,002,712	Equipment	\$10,000	\$22,918
Overtime Salaries	\$1,193,050	\$1,268,750	Bike Patrol	\$7,400	\$5,000
Special Salaries	\$91,401	\$101,913	Furniture & Fixtures	\$10,000	\$10,000
Total Salaries & Wages	\$17,579,894	\$17,373,375	Mounted Patrol	\$10,000	\$10,000
Health Insurance	\$0	\$0	Total Capital Outlays	\$37,400	\$47,918
Dental Insurance	\$0	\$0	Dues/Fees	\$2,900	\$2,900
Life Insurance	\$0	\$0	Provisions	\$1,500	\$1,500
Workers Compensation	\$0	\$0	Medical Supplies	\$1,600	\$1,600
Disability Insurance	\$0	\$0	Miscellaneous	\$0	\$0
Police State Retirement	\$0	\$0	K-9	\$18,000	\$18,000
City Contributory System	\$0	\$0	Special Projects	\$60,000	\$60,000
FICA	\$0	\$0	Total Miscellaneous	\$84,000	\$84,000
Staff Development	\$25,000	\$25,000	Total For Agency	\$18,978,469	\$18,817,174
Uniform Allowance	\$110,000	\$110,000	Restricted	\$0	\$0
Total Employee Benefits	\$135,000	\$135,000	Net Dept. Appropriation	\$18,978,469	\$18,817,174
Other Services	\$14,875	\$14,875	Revenues		
Total Purchased Prof Svcs	\$14,875	\$14,875	Account Name	FY2009	FY2010
Servive Agreements	\$146,305	\$165,347	School Chargebacks	\$534,777	\$590,571
Laundry Services	\$76,250	\$81,000	Bounced Check Fees	\$250	\$0
Maintenance & Repairs	\$14,200	\$18,228	Copy Acc/Invest Reports	\$42,000	\$35,000
Vehicle Repairs/Parts	\$110,000	\$110,000	Records Checks	\$0	\$0
Contracts	\$500	\$500	Fingerprints	\$10,000	\$10,000
Rental-Building	\$0	\$0	Photograph Sales	\$2,000	\$1,300
Leases- All	\$26,345	\$19,320	Auction	\$2,000	\$2,000
Total Purchased Prop Svcs	\$373,600	\$394,395	Extra Details- Admin Fee	\$97,000	\$100,000
Insurance-CGL	\$0	\$0	Investigative Reports	\$500	\$1,000
Telephone	\$77,000	\$80,000	Bicycle Fees	\$0	\$0
Postage	\$7,000	\$7,000	Booting Fees	\$0	\$0
Teletype	\$5,000	\$5,000	Witness Fees	\$95,000	\$95,000
Advertising	\$6,500	\$6,000	Gun Permits	\$7,500	\$7,500
Printing, Publishing & Binding	\$14,000	\$14,000	Game of Chance	\$0	\$0
Travel, Conferences & Meetings	\$4,000	\$4,000	Towing License	\$12,000	\$12,000
Duplicating Services	\$0	\$0	Violation First Offense	\$11,000	\$11,000
Other Purchased Services	\$113,500	\$116,000	District Court Fines	\$75,000	\$42,000
Film & Processing	\$3,500	\$700	Parking Fines Courts	\$0	\$0
General Supplies	\$72,000	\$70,500	Cruiser Rental	\$15,000	\$15,000
Ammunition	\$49,000	\$64,711	Parking Tickets	\$0	\$0
Microfilm & Films	\$10,000	\$10,000	Towing Fine	\$0	\$0
Gas, Oil & Diesel Fuel	\$275,000	\$275,000	Emp Benefit Reimbursement	\$0	\$193,000
Tires & Batteries	\$30,000	\$33,000	Prior Year Restitution	\$2,500	\$2,000
Minor Apparatus & Tool	\$5,000	\$5,000	Reimbursed O/T Salaries	\$36,606	\$81,606
Custodial Supplies	\$27,000	\$27,000	Extra Detail Revolving Fund	\$0	\$0
Fire Extinguishers	\$2,000	\$2,000	Miscellaneous	\$100	\$100
Court Cases- Meals	\$1,000	\$1,000		\$943,233	\$1,199,077
Books	\$5,000	\$5,000			
Periodicals	\$700	\$700			
Natural Gas	\$41,500	\$40,000			
Electricity	\$111,500	\$110,000			
Freight	\$5,000	\$5,000			
Construction Materials	\$2,000	\$2,000			
Total Supplies & Materials	\$640,200	\$651,611			



Manchester Police Department

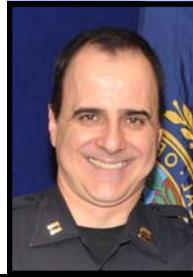
Organizational Chart

Manchester Police Department Organizational Chart





MPD Office of Professional Standards



Lieutenant Robert Cunha

Legal Division

The Manchester Police Department Legal Division is comprised of multiple units:

- Adult Arraignment Prosecution – consists of a Lieutenant and Officer assigned as police arraignment prosecutors in the Manchester District Court. The Lieutenant’s duties also include overseeing all police prosecutors and the Ordinance Violations Bureau. He/she also is the agency’s liaison to the courts, city solicitor’s office, county attorney’s office, public defenders and attorney’s representing the city/police department in civil litigation.
- Juvenile Prosecution – consists of an officer assigned to handle juvenile case prosecution throughout the legal process to include trial prosecution.
- Records Unit – a civilian unit consisting of a supervisor and seven Record Specialists. The Records Unit processes any paperwork associated with an arrest or issuance of a citation. The Records Unit responsibilities also include responding to “Right to Know” requests, processing of pistol permit applications and the tracking of domestic violence petitions/stalking orders in the agency’s ILEADS system.
- Ordinance Violations Bureau (OVB) – consists of a manager and two Administrative Assistants. The OVB’s duties include, but are not limited to, the processing of city ordinance summonses as issued by all city agencies and the subsequent collection of fines. The OVB also works in conjunction with the city’s Parking Enforcement to collect parking fines and parking boot fees.
- Sex Offender Compliance Unit (SOCU) – consists of two police officers and a Sergeant. The SOCU unit is responsible for registering and ensuring the statutory compliance of the city’s convicted sex offenders. The SOCU unit in conjunction with our state and federal law enforcement partners conducted 2074 compliance checks in 2010 (versus 392 in 2009) and 54 arrest warrants were prepared for persons found to not be in compliance with their reporting requirements.
- Crisis Intervention Team (CIT) – officers on the team are primarily assigned to the Patrol and Community Policing Divisions, but the program is administrated by the Sergeant assigned to the Legal Division who also oversees the SOCU unit. The CIT program is designed to provide the community with officers specially trained in dealing with persons that suffer from mental illness. CIT officers are called upon to de-escalate difficult encounters and connect the person with services within the community.



Manchester Police Department

The Captain in charge of the Office of Professional Standards also manages all of the units that comprise the Legal Division. In addition to their own areas of responsibility, the Captain, Lieutenant and Sergeant assigned to the Legal Division work in concert to assure that all tasks and responsibilities facing the division as a whole are addressed in a timely and efficient manner.

In 2010, the agency handled more than 105,000 events including 6,319 arrests. There were also 9,036 motor vehicle and city ordinance summonses issued. The high number of criminal arrests and citations issued in 2010 created a challenging workload for the Legal Division. It was the hard work of each and every member of the Legal Division that enabled us to successfully meet the challenges of 2010. Looking forward to 2011, the Legal Division will continue to work diligently at meeting the demands that are put forward to us. The Legal Division, like the other divisions of the Manchester Police Department, strives to do our part to keep the City of Manchester safe for its citizens, business professionals and visitors.

Office of Professional Standards

The Manchester Police Department is committed to providing quality law enforcement to the City of Manchester. One of the ways that we honor this commitment is by adhering to a high level of professionalism while carrying out our duties in an objective manner. The Manchester Police Department Office of Professional Standards is responsible for ensuring that we remain true to this commitment so that the trust and cooperation of the public we serve is not lost.

The Office of Professional Standards processes citizen complaints as well as citizen compliments and maintains a record of each. The Office of Professional Standards oversees the internal investigations into alleged violations of Manchester Police Department Procedures or other misconduct by any member of the Manchester Police Department. All investigations are conducted objectively and every effort is made to get them completed in a timely manner. The Office of Professional Standards also is responsible for reviewing the use of physical force by our officers, police-involved car accidents, and motorized pursuits to verify that state law and MPD procedures are complied with.

To file a compliment or complaint against an employee of the Manchester Police Department:

Compliments or complaints will be accepted from any source, whether made in person (351 Chestnut Street), by mail, or over the phone (603-668-8711 ext. 307). You may also submit a compliment or complaint via e-mail to rcunha@manchesternh.gov. We simply ask that persons filing a compliment or complaint be completely truthful when doing so. Compliments are forwarded to the MPD employee with a notation made to their monthly evaluation; in the case of written compliments, a copy of same is placed in their personnel file.



Manchester Police Department

The Manchester Police Department Office of Professional Standards Unit, when it becomes aware of complaints against a department member, may conduct an independent investigation or may refer the complaint to the appropriate command for investigation. The average case takes 30-90 days to complete; this would depend on the complexity of the case and availability of witnesses. Once the investigation is concluded, the Chief of Police will notify you by mail of the findings. The findings will fall into one of the following categories:

1. **Sustained:** The allegation is substantiated.
2. **Unfounded:** The allegation is false or not factual.
3. **Exonerated:** The incident occurred, but the member/employee acted lawfully, properly and in accordance with procedure.
4. **Not Sustained:** The allegation is not substantiated. No sufficient evidence was uncovered to prove or disprove the allegation.
5. **Misconduct Not Based on Complaint (Sustained):** Substantiated misconduct which was not based or alleged in the initial report.

The Manchester Police Department mission cannot be accomplished without the trust and cooperation of the community. The Office of Professional Standards strives to ensure the Manchester Police Department is deserving of that trust and cooperation.

Type	# of Cases	Unfounded	Unsubstantiated	Substantiated	Exonerated
Rudeness	17	7	4	6	0
Ineffective Police Service	10	4	0	6	0
Excessive Force	8	6	0	1	1
Harassment	1	1	0	0	0
Threatening (verbal)	1	1	0	0	0
Improper Police Action	3	2	0	0	1
Neglect of Duty	3	1	0	1	1
Improper Conduct	7	5	0	2	0
Care of Property	3	3	0	0	0
Reckless Operation	1	0	0	1	0
Racial Bias	4	4	0	0	0
Official Use of Position	0	0	0	0	0
Totals	58	34	4	17	3

*Note: some complainants made allegations including two or more of the above complaint categories



Community Policing Division



Captain Richard Reilly

As I reflect on 2010, I cannot help but consider a recent event to help me assess how far the Community Policing Division has come as an efficient operation that is fully integrated into the community we serve. In late May of 2011, Officer Nate Linstad, Detective Mike Lavallee, and several colleagues responded to an address for a subject threatening to commit suicide. Upon their arrival, the situation was as difficult as had been reported. There was no clear or immediate solution to the young man holding a knife to his neck, threatening to commit suicide.

Officer Linstad and Detective Lavallee immediately began to negotiate with this young man, attempting to encourage him to drop the knife so appropriate care could be administered. Throughout the conversation, Officer Linstad and the young man talked about the relationship they had built over the previous year on center city basketball courts and at the Salvation Army Teen Night.

The familiarity between the two men and Officer Linstad's negotiating skills led to a successful solution to the matter. The young man gave up on his threats to commit suicide and agreed to receive appropriate care and attention. Several days later, Officer Linstad received a phone call from the troubled man, thanking Nate for "saving his life" and acknowledging that he had received help. Both Officer Linstad and Detective Lavallee turned in incredible performances.

The outcome of the aforementioned call-for-service may have been quite different had it not been for the relationship that Officer Linstad had developed over the previous year. This one successful outcome was due, in part, to years of integrating our officers into the community in the manner we do today. The confidence that this man had for Officer Linstad was extended to Detective Lavallee and other officers at the scene. The solution for this call-for-service was in production long before it had ever become the near-tragic situation it was.

Officer Linstad is one of 13 other community policing officers in the field. Joining Nate "on the road" are Officers Tony Battistelli, Matt Jajuga, Marc Lachance, Scott Tardiff, Steve Maloney, Chris Goodnow, Chris Sanders, Ed Devereaux and Fred Gillis. The balance of the officers includes: Rich Ell at the Manchester Police Athletic League; Crime Prevention Officer Paul Rondeau; and Weed and Seed/Senior Services Officer Mark Ampuja. Officer Devereaux had replaced Officer Pat Malone who had retired in December 2010.



Manchester Police Department

Each of these officers continues to build relationships with residents similar to the one established between Officer Linstad and the young man described earlier. While these relationships may not result in saving a life, at the very least it may prevent a crime or improve the quality of life for one or more residents.

The experiences and daily activities of these officers are a sure answer to the myth that community policing practices and assignments are not valuable because they have limited emergency response capabilities. Community Police Officers are not removed from emergency services as suggested in the situation described earlier. The number of Community Police Officers is few, and is a highly valued investment for any modern police department.

Manchester's Community Police Officers are often dispatched to community concerns through their cell phones, as well as committing themselves to public emergencies as they arise. They are committed to anticipating what problems may surface in their communities and take steps to prevent a problem that would have otherwise required costly and inefficient use of other personnel or equipment.

Education and keeping the public informed of sound community policing methods and crime prevention practices has been the best tool to encourage residents to participate in policing their communities rather than being policed. The Community Policing Division is home to the Citizen's Police Academy, Women's Safety Clinics, Officer Friendly, Workplace Violence Prevention Programming, Senior Services, and the Manchester Police Athletic League.

In 2010, Citizen's Police Academy co-directors, Officers Mark Ampuja and Steve Maloney, graduated 35 residents over two separate academies in the spring and fall. Officer Paul Rondeau met his goal by producing two Women's Safety Clinics, as well as operating other crime prevention programs. These included the aforementioned Workplace Violence Prevention programs and school-based programs such as Officer Friendly and Operation Impact, a drunk driving education program for high school students.

Crimeline is another community or resident based program that continues to have an exceptional impact on crime solving. Officer Paul Rondeau is our liaison to the independent Crimeline organization. Crimeline offers an opportunity for residents to anonymously participate in community policing by providing leads that may solve crimes. In 2010, the department received 353 tips, resulting in 18 arrests. Awards for 2010 totaled \$5,450.00. The street value of the amount of drugs seized as a result of Crimeline tips exceeded \$31,000.00. The success of Crimeline is a tribute to the citizens who have and continue to administrate the program as Crimeline board members.

In the latter half of 2010, Officer Rondeau began to work with the Manchester School Department to prepare an anti-bullying program for every Manchester school. He concluded the research and development phase in 2010 and presented it to school administrators in December 2010. Delivery of this program to the students began in 2011. When it is done, Officer Rondeau will have delivered this program to over 16,000 students.



Manchester Police Department

Education combined with enforcement was a big part of a department-wide effort to reduce the number of burglaries in the city in 2010. A number of community watch groups met during the year in response to these burglaries. Especially those watch groups in the “north end.” Two meetings were assembled during these difficult times. Each meeting brought approximately 70 residents. The meetings were a good opportunity to educate many residents about basic crime prevention techniques and of the importance of community involvement.

There are 55 watch groups in Manchester. A small number of watch groups meet regularly, while others simply meet electronically. We have maintained an exceptional record of being in attendance at every watch group meeting we are notified of. Patrol Officers and Patrol Division supervisory staff have made it a practice to attend meetings as well. This has given the opportunity for many residents to meet officers not assigned to community policing. In many cases, residents do not have an opportunity to meet a patrol officer unless they have been the victim or perpetrator of a crime.

The watch group program has been an essential part of our community policing practices. It provides residents a direct opportunity to work with the police department and take measures to improve their quality of life. The presence of watch groups are another mechanism that promotes department efficiency in terms of identifying community problems and placing personnel in the best position to develop the best solution.

The watch groups are a part of the Weed and Seed Anti-Crime Strategy that Manchester has enjoyed for many years. The watch groups provide the resident involvement that is so necessary for a successful Weed and Seed program. The balance of the groups consists of various law enforcement organizations, other government service programs, and a number of non-profit service providers.

The Weed and Seed program is the only program of its kind in the state. It provides for a unified effort to address a number of issues that adversely influence the quality of life in communities. Issues may not only concern criminal activity; they may also concern community health, crime prevention education, immigrant and refugee programming, and providing for safe and healthy activities for children and seniors.

An important advantage of this program is the collaboration that exists among 65 organizations. This collaboration reduces duplicity in workload, as well as a sharing of that workload. In addition to contributing to organizational efficiency, the introduction of new ideas among the many different disciplines present at Weed and Seed make problem solving more dynamic and in many cases more effective.

One example of merging disciplines is the relationship between police operations, community health, and public spaces. No one can argue that safe public spaces such as parks, rails-to-trails, or other spaces intended for public use are meant for outdoor physical activity which in turn results in improved community health.



Manchester Police Department

A community has failed when its residents cannot use such spaces because criminal or other undesirable behavior has overtaken the park. The results are lost opportunities to improve community health and increased opportunities for weak-minded individuals to commit criminal offenses.

As a result of this observation and the department's relationship with the City's Health Department, a strong interest has grown among community policing to improve these spaces by making it difficult to perpetrate undesirable activity in these spaces. Such activity may include the fear of being robbed to the presence of excessive alcohol consumption or drug use.

Community Policing is determined to make these public places safe for healthy activities. It is our goal that law-abiding citizens will return to the parks in large numbers. In addition to them participating in a healthy activity, their presence will deter crime, which will ideally reduce the fear of crime in other neighborhoods. The police and health departments are an obvious, yet often overlooked, merger between two city service disciplines.

Another task that often requires strong collaboration are our efforts to connect with our growing refugee and immigrant populations. The department has made significant gains in 2010 in this area. We presently enjoy very constructive relationships with the New Hampshire Coalition of African Organizations, the Somali Bantu Association of New Hampshire, the Arab-American Forum, and a number of other groups representing people from Iraq, Bhutan, Nepal, and many Central and South American countries.

During the final quarter of 2010, the department began a series of law enforcement workshops for immigrants. The 2010 programs included *Youth Gangs* and *Drug Abuse Recognition for Parents*. The series will continue through 2011.

In addition to the aforementioned culture-oriented programming, the department continues to foster its relationship with the Community Advisory Board (CAD). CAD was formed by this department in 2009 and appears to have gained some momentum in 2010 and into 2011. The group has offered an opportunity to a number of community leaders from different cultures to participate in limited department activities. Such activities have included patrol ride-alongs, promoting cultural diversity awareness programs, and an opportunity to share concerns in their culturally-based community that we may not be aware of. Our connection to these culturally diverse communities is expected to yield long term positive dividends for Manchester for many years.

Part our effort to assist the refugee and immigrant communities are the activities at the Manchester Police Athletic League (MPAL). MPAL is a unique program sponsored by the department that promotes healthy after-school activities for children. Our efforts in 2010 have produced a diverse group of children who participate in MPAL activities at the MPAL/Officer Michael Briggs Community Center and at area lacrosse fields.



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The demographics of the children served at the MPAL/Briggs Center closely resembles the community it serves. In addition to presenting popular programs like judo and boxing, the overall MPAL experience for children has made it a popular place for children to participate in a healthy activity, build self esteem, and move toward a productive lifestyle. Officer Richard Ell is presently assigned to the MPAL/Briggs Center and continues to perform exceptionally well in that capacity. He is responsible for building operations, MPAL programming, and reporting to an independent board of directors. Many underestimate the energy necessary to meet the daily demands of this assignment.

Attempting to make a smooth transition from youth services to senior services, 2010 was the year we returned to providing senior law enforcement services. The senior services program is a goal and by-product of the Weed and Seed law enforcement component. These unique services are provided by our Weed and Seed Officer Mark Ampuja. Over the course of the year, Mark has been assisting seniors with a variety of law enforcement needs.

These needs have included investigative services, wellness visits, crime prevention education, and coordinating other services for seniors who are otherwise unfamiliar with government or other service organizations. We are especially pleased with Mark's success with the "Just in Case" program. The "Just in Case" program is a database for the department that will assist officers with locating wayward patients suffering from Alzheimer's disease or similar ailments. Officer Ampuja has increased the database from 60 patients to 120 in 2010.

The last item to report for 2010 are the efforts of Sgt. Scott Fuller. Sgt. Fuller is second in command of the Community Policing Division. Among other things, he is responsible for the direct supervision and evaluation of the 13 community policing officers, many with varying responsibilities and are widespread throughout the city.

Special tasks for Sgt. Fuller have included the coordination and supervision of Alcohol Compliance Operations which are performed through a sub-recipient grant opportunity that he both writes annually and completes progress reports bi-annually. In 2010, Sgt. Fuller supervised four compliance operations which challenged 863 store clerks, bartenders, and other servers employed by licensed businesses that sell liquor. Under-aged buyers are used for this purpose. Among those 863 occasions, only 65 sold to the minor. This translates into a 93.5% compliance rate for individuals who sell liquor for city businesses that are licensed to sell liquor. While we strive for 100% compliance, 93.5% in most cases is an exceptional score.

Sgt. Fuller has also been diligent with our pawn shop compliance operations. He has assigned area pawn shops to specific officers to check on regularly. This is to make certain that city pawn shops are complying with city ordinances that regulate their operations. We are convinced that diligent pawn shop compliance operations can curb the number of burglaries in Manchester as they are often used as a place for burglars and thieves to sell stolen property in exchange for cash which can later be used for more dubious intentions.



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It is fair to keep less-than-compliant shops accountable as other shops arguably turn away potential profit by avoiding suspicious transactions by conducting solid and reputable operations.

The performance of Sgt Fuller’s personnel has been exemplary in 2010. In a number of ways, they have changed the way many people view policing in Manchester. There are new challenges ahead for us in 2011. The officers assigned to the Division have demonstrated no signs of slowing down. We all remain confident that we have many new and innovative ideas as we face those new challenges ahead.



Officers Mark Ampuja and Pat Malone - Rock Rimmon Senior Walk



Officer Rondeau delivering his anti-bullying presentation





Administrative Division



Captain Fred Roach

Training Division:

The Manchester Police Department Training Division in 2010 consisted of four Police Officers, one Training Sergeant, three Training Officers and one Recruitment and Selection Officer, who concerned themselves and were tasked with the overall training and equipping of police officers and civilian employees as well as the recruitment and selection of these individuals. During 2010, the Training Division had focused its attention on attracting viable employees, both sworn and civilian, while maintaining an adequate level of training in order to keep current with law enforcement trends.

While balancing the need for training with manpower constraints, the Training Division enrolled a total of 273 police officers and civilian employees in various courses of instruction. Additionally, 213 full time officers and 14 reserve officers attended mandatory Use of Force Training, and 38 officers completed their mandatory 3 year physical fitness testing.

Additionally, the Manchester Police Department Training Division, in conjunction with Manchester Human Resources, administered one testing process, consisting of a written test, physical fitness test, oral interview and background investigation, for Police Officer in June 2010. The results were as follows:

June 27th 2010

- 169 applicants signed up to participate in process
- 131 showed up
- 82 passed
- 4 Police Officers hired

In addition to the two officers hired from the testing process administered in June 2010, the Manchester Police Department also hired seven previously certified police officers and three reserve officers, bringing to nine the total number of full-time police officers hired in 2010.

With regard to our complement of civilian employees, in 2010 the Manchester Police Department hired two Emergency Services Dispatchers, one Domestic Violence Victim Advocate, one Custodian, two Records Clerks and one Crime Analyst.



Manchester Police Department

Communications Division:

The Communications Division at the Manchester Police Department had a successful 2010, providing a lot of hard work and dedication. The fifteen Dispatchers and five Dispatch Supervisors worked 24 hours a day, 365 days a year handling all phone calls and radio traffic. The complexity of their jobs cannot be measured in statistics, but can be measured by their dedication and commitment to serving the public and police officers. The five Police Services Specialists are key components of the Division. Working the day and night shifts, they greet the public face-to-face and provide various services to the public and police officers.

Dispatch

Increased workload and productivity kept Divisional personnel on their toes. Overall, calls for service increased by 3%, going from 102,627 in 2009 to 105,784 in 2010. For the past decade, calls for service have increased 12%. Although the rate of calls has increased, the number of employees handling the large volume of calls has not. The Communications Division has not seen an increase in personnel in over 10 years. In order to run as efficiently as possible, increasing the number of personnel in the Division should be considered.

Police Services Specialists

The Police Services Specialists work extremely hard at keeping order at the front counter. They are the first contact with the public as they enter the police station. Over the past year, the Police Services Specialists took a total of 3,532 police reports, an average of 9.6 reports per day. This is an 11.8% increase from 2009, indicative of the hard work and dedication that they have to the agency.

Information Support Specialists:

The Manchester Police Department employs two individuals who provide computer support for the entire police department. It is nothing less than a monumental task for these individuals to keep us “up and running”.

Conclusion:

Not unlike other years, 2010 has been a challenging year. Yet it is the aforementioned employees of the Manchester Police Department who rise to these challenges and continue to provide dedication and a never quit attitude, thus making the Manchester Police Department one of the finest departments in the country.





Patrol Division



Captain Jonathan Hopkins

The Manchester Police Department's Patrol Division provides 24 hr police coverage to the city. Officers from the Patrol Division are the first responders to emergencies and routine calls in the city. The Patrol Division has 112 officers assigned to it, along with 16 Sergeants, 4 Lieutenants, 4 Civilians, 20 Reserve Officers, and 1 Captain.

There are specialized units within the Patrol Division. The largest is the Traffic Unit. Supervisors and Officers assigned to this unit are responsible for investigating serious accidents, auto theft, and hit and run accidents. The unit is also responsible for specialized motor vehicle enforcement through out the city. Supervisors in the Traffic Unit work with many outside organizations and agencies on major events taking place in Manchester. These events include parades, road races, and concerts, presidential and other VIP visits. The Supervisors in the Traffic Unit help plan around 75 of these events a year.

Another specialized unit assigned to the Patrol Division is the K9 Unit. The Manchester Police Department has 9 patrol K9s. These dogs and officers are highly trained. The dogs can be used to search for people or articles. Some of the dogs have received special training to detect drugs. All the dogs live at home with their handlers and families.

The Animal Control Officers are also assigned to the Patrol Division. The ACOs are trained to handle animal complaints. These can range from barking and stray dog complaints to handling wild animals that wander into the city.

The Manchester Police Department's Patrol Division responds to over 100,000 calls for service in the city each year. The officers assigned to the Patrol Division are dedicated to serving the citizens of Manchester and making the city a safe place to live, work and play.





Special Enforcement Division



Captain Kevin Kelly

The Special Enforcement Division consists of four units: the Special Investigations Unit (SIU), the Special Weapons and Tactics Team (SWAT), the Street Crime Unit (SCU), and the Gang Unit. Each component falls under the general supervision of the Captain of the Special Enforcement Division, and carries out its own primary mission required to meet its specific needs and fulfill departmental objectives.

Special Investigations Unit (SIU)

With the recent retirement of Sgt. Bob Moore, the Special Investigations Unit is now being directly supervised by Sgt. Frank Swirko, with the assistance of Lt. Shawn Fournier and overall command resting with the Special Enforcement Captain. The unit had another very successful year in 2010, which can be directly attributed to the “Operation Drugs and Guns” (DAG) initiative, in combination with some federal funding received via the New Hampshire State Police. Operation DAG involved undercover officers from the Manchester Police Department’s Special Investigations Unit (SIU), Street Crime Unit (SCU) and Manchester SWAT. With the illegal drug and weapon climate constantly changing, it is imperative that we continue to foster our partnerships with other Local, State and Federal authorities. Special thanks to the New Hampshire State Police (SWAT, NIU), FBI Operation Safe Streets Gang Task Force, DEA/HIDTA Task Force, NH Attorney General’s Drug Task Force, US Immigration and Customs Enforcement (ICE), US Attorney’s Office, Hillsborough County Attorney’s Office, Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF), Hillsborough County Sheriff’s Office and the NH Department of Corrections Division of Field Services.

The undercover officers and investigators who worked on these cases over the course of the year did an excellent job. A summary of the results from the past year follows...

Arrests/Warrants

94 suspects arrested
64 search warrants executed

Seizures

4.75 pounds of Cocaine
85.9 grams of Crack Cocaine
83 grams of Heroin
15.6 pounds of Marijuana
6,095 Oxy tablets
376 assorted Prescription pills
35 firearms
\$182,384 in U.S. Currency
\$274,425 in assorted jewelry (appraised)



Street Crime Unit (SCU)

The Street Crime Unit consists of two officers, Detective Emmett Macken and Detective Derek Sullivan. The officers primarily work in a plain clothes capacity and operate unmarked vehicles.

Under the direct supervision of Sergeant Frank Swirko, Lt. Shawn Fournier and over-all command of the Special Enforcement Captain, the Street Crime Officers are responsible for identifying problems within the community, creating possible solutions for these problems and implementing the solution. The assignment is proactive, and they also assist other members of the Department in problem identification, problem solving solutions and carrying out those solutions.

For 2010, these two Officers have been responsible for arresting 209 suspects and they have made hundreds of field contacts, issued dozens of motor vehicle warnings and numerous city ordinance violations. Additionally, they have continued to assist with nuisance property complaints, prostitution complaints, drug problems, warrant service and surveillance. Toward the latter half of 2010, Detectives Macken and Sullivan joined forces with Detectives Dave Dupont and Jean Roers from the Investigations Division to form a Burglary Task Force. Through their combined efforts, they have done an exemplary job of reducing the burglary crimes throughout the city, while also making several high profile arrests which led to the dismantling of several burglary rings.

Special Weapon and Tactics Unit (SWAT)

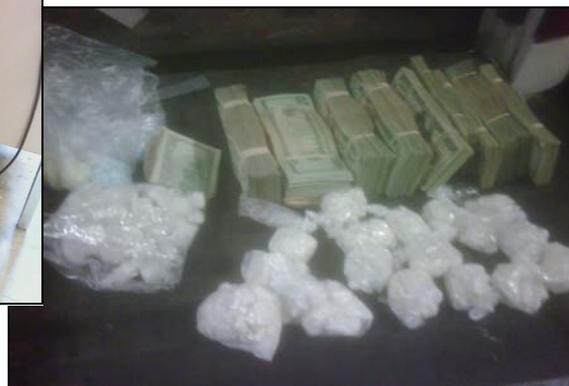
The Manchester Police Department SWAT Team was established in 1975. As previously mentioned, the Manchester Police Department SWAT team is one of four units assigned to the department's Special Enforcement Division. Every position assigned to the SWAT Unit is a collateral duty assignment and there are no full time SWAT positions. Lt. Shawn Fournier continues to Command the SWAT Team, with help from the Assistant Commander, Sgt. Mark Sanclemente. The three main components in SWAT include the Entry Team, the Crisis Negotiator Unit and the Sniper Unit. Tactical activations for the SWAT Team are primarily for high-risk warrant service operations. Most of the warrant service requests come from the Special Investigations Unit. Requests for high-risk warrant service have also been received from the FBI, DEA, ATF and several local police departments. In 2010, SWAT continued to be the most active unit in the State of New Hampshire, being activated on 32 occasions which consisted primarily of high risk warrant service operations. Other callouts consisted of barricaded subjects, as well as "buy bust" high risk motor vehicle take downs and VIP protection duties.



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The Team is well trained and supervised, having a solid foundation built on the quality of previous training received through years past. As tactical concepts, principles and violence in our society continue to evolve, it is imperative that team commanders, team leaders and negotiators continue to attend credible training courses and bring back the most current tactics and information to their teams.

Special thanks to the Mayor, Board of Alderman and all those who provided information and assistance to us throughout the year. Through this collaborative effort we will continue to provide the citizens of Manchester with a safer community in combination with an enhanced quality of life.





Investigative Division



Lieutenant Nick Willard

The Investigative Division is comprised of dedicated, hardworking professionals who continually provide services to the citizens of Manchester that enhance the quality of life by removing criminals from the streets and providing services for victims. The strategies that have been incorporated in our collective efforts to investigate criminal offenses and operate adjunct support systems have truly made a difference. There are many facets to the Investigative Division, each with a specific function, but all with a shared goal of bringing justice to victims. That was never more evident than this past year when detectives worked tirelessly to arrest the man responsible for the purse snatching from an elderly woman whose monthly income was stolen. The detectives worked in conjunction with other components of the department, Special Investigative Unit and the Patrol Division, to bring the man to justice, while at the same time raising money for the victim to ensure that her monthly bills were paid. This is but one example of the outstanding nature of the men and women who serve in the Investigative Division.

The Investigative Division is comprised of the Detective Squad, Juvenile Division, Domestic Violence Unit, Evidence Unit and the Transcription Services Unit. Sworn personnel assigned to the Investigative Division conduct follow-up investigations of most felony-related crimes to include homicide investigations, robberies, sexual assaults, fraud and computer crime cases, child abuse cases, and conduct investigations into other serious crimes. Our trained investigators conduct crime-scene work at crime scenes using the most recent techniques, and the Division is responsible for the proper storage and security of all property and evidence recovered by members of the agency. Our Domestic Violence Unit is part of a wider Manchester/Hillsborough County Domestic Violence initiative, with a common goal to combat domestic and sexual violence in the community. Our Juvenile Division has an established Child Abuse and Sexual Exploitation investigative component dedicated to the protection of our most vulnerable victims, children. It also provides School Resource Officers at 8 Manchester Schools during the school year.

The following is a breakdown of the caseload that detectives were tasked with investigating throughout the 2010 calendar year:

- 1,438 cases were assigned for investigative follow-up to the 14 detectives assigned to the Detective Squad.
- 1,849 cases were assigned for investigative follow-up to the 14 detectives assigned to the Juvenile Division. Many of these cases are investigated by the 8 School Resource Officers during the school year. The SROs often generate an investigation during the course of their daily duties.



Manchester Police Department

- 769 cases were assigned for investigative follow-up to the 6 Domestic Violence Unit detectives.

It's important to note that these numbers do not represent the hundreds of incidents that occur during a given shift in which detectives involve themselves, but are not assigned for follow-up because it supplements the other components within the agency or where the entire squad/division are working in conjunction of the incident.

Additionally, numerous members of the Division serve on task forces, act as liaisons in various capacities or retain memberships to professional boards and organizations, all focusing on our agency's larger goal to serve the public in a community-based approach.

In 2010, the Division welcomed many new professionals to its ranks. The Detective Squad welcomed Lt. Peter Bartlett, Detective Brian Gannon, Detective Robert Gravelle and Detective Michael Lavallee to its ranks. The Juvenile Division added Detective Peter Boylan and Detective Peter Kucharski, while creating an SRO position at the Manchester School of Technology, which was filled by Detective Michael Dunlap. The newly assigned detectives to the Domestic Violence Unit were Detective Todd Leshney, Detective Joseph Lorenzo and Detective Daniel Nolan. Each of these detectives was selected from their peers for their professionalism and outstanding duty performance in their other assignments. In fact, Detective Gravelle was selected from the Patrol Division and was the department's 2009 Officer of the Year.

Given the challenges created by the demands of an ever expanding case load, I continue to be impressed with the efficiency and quality of work performed by Divisional members in their day-to-day activities. This year, five detectives of the Division were awarded employee of the month recognition, and as such its fitting that these employees are acknowledged in this annual report letter. Therefore, congratulations go out to the following: Detective Jean Roers and Detective David Dupont of the Detective Squad; Detective Carlo Accorto of the Domestic Violence Unit; and Detective Kim Barbee and Detective Timothy Craig of the Juvenile Division.

In reflecting on the past year's challenges, it's fitting to note highlights of 2010, including work done on major cases and our personnel's involvement in furthering agency operations and directives:

- On June 15, 2010 – Gary Roy pled guilty to 2nd Degree Murder for the April 25, 2009 strangulation death of his girlfriend, Arlene Lopata-Houle.
- Two murders were committed in 2010:
 - On 10/11/2010, Lynne Brennan was found murdered in her 267 River Road 1st floor apartment. The investigation is still active and on-going.
 - On 11/02/2010, Stephanie Campbell was stabbed to death on the sidewalk in front of her 28 Dutton Street apartment building. Molly Martel of Manchester has been arrested and charged with 1st Degree Murder. Martel is currently awaiting trial.



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- The Burglary Unit worked cooperatively with detectives from the Street Crime Unit to form a task force to combat the rise in burglaries, which has resulted in a monthly decrease in reported burglaries due to the unprecedented number of arrests made for burglary and burglary related offenses.
- Arrests of ten individuals regarding the riot at Luigi's Pizza, in which an innocent bystander was shot in the ensuing melee. Aside from the owner of Luigi's being charged with Reckless Conduct for discharging a weapon, all other subjects arrested were Hells Angels or Outlaw motorcycle gang members or their associates.
- Formulation of an Arson Task Force made up of detectives, Manchester Fire Department Arson Investigators and Street Crime Unit Detectives, in response to a rash of Westside fires, brought about the arrest of three individuals.
- Through the efforts of Sgt. Taylor of the Domestic Violence Unit, the department incorporated a Lethality Assessment Program (LAP) as part of its protocol in Domestic Violence cases involving intimate partners.
- The Domestic Violence Unit joined other Hillsborough County agencies in developing our county Sexual Assault Resource Team (SART). The State of NH, through the NH Attorney General's Office, has initiated a state wide effort to have each county participate in the SART program to better serve all victims of sexual violence. Sgt. Taylor is co-chair of the Hillsborough County North Team.
- The two-member Transcription Services Unit typed 7,501 pages from 202 investigations. Many of these investigations took a considerable amount of time and entail a great deal of transcription. Their hard work goes unheralded, but is vital to the efficient and effective functioning of the division.
- The Evidence Unit continues to work diligently on their day-to-day tasks, which consists of receiving, storing and maintaining all property that is taken into the agency. The two-member unit of Evidence Technicians, David Dydo and Judy Routhier, are also tasked with evidence requests from prosecutors, defense attorneys and evidence requests for return of property, as well as the disposal of evidence, such as the annual drug burn they coordinate and conduct.





Manchester Police Department

The following are some of the numbers that indicate how busy and vital this unit is:

- 12,761 pieces of property were taken in during the 2010 calendar year:
 - 12,184 items were evidence (compared to 11,419 from 2009)
 - 362 items were taken in for safekeeping
 - 215 items were found property
 - Drugs related to 209 drug investigations were disposed of in a “drug burn”
 - 269 cases were purged and evidence disposed
 - 1,457 various evidence requests were made regarding evidence
- Lastly, I would like to acknowledge the efforts of the two Administrative Assistants assigned to the Investigative Division, Pauline Corriveau and Cindy MacLeay. These two dedicated employees keep the Detective Squad/Domestic Violence Unit and the Juvenile Divisions running smoothly on a day-to-day basis. It is through their hard work on the behalf of each of those assigned to the division that makes for a smooth running Investigative Division.

Juvenile Unit

Over the past year, the Juvenile Unit, as well as the school district, has seen revisions in policies and procedures in dealing with youth in school. In 2010, a zero tolerance policy began in dealing with crimes of violence, threats of violence, and drugs at school. This resulted in an increase in the amount of youth petitioned to court by 23%. Faculty and staff are mandated to report crimes at school to aid in delivering the message that violence will not be tolerated.

The Unit currently has 14 investigators, two supervisors and one Administrative Assistant. The Unit investigates all crimes that have been committed by or against juveniles, and is divided into the following areas: School Resource Officers (S.R.O.), Child Abuse and Sexual Exploitation (C.H.A.S.E.), Delinquency Crimes and Internet Crimes Against Children (I.C.A.C.).

Eight investigators are assigned as School Resource Officers: Detectives Keith Chandonnet, Jamie Branch, Mike Dunlap, Kim Barbee, Eric Desmarais, Mike Abruzese, Candice Thomas and Darren Murphy. The SRO’s primary attention is school safety and investigating any and all crimes related to their assigned schools.



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The CHASE investigators are responsible for investigating crimes committed against or by juveniles that involve physical and sexual abuse. There are three investigators assigned to CHASE: Detectives Nicole Ledoux, Rick Nanan, and Rob Tremblay.

Delinquency investigators are responsible for all other crimes committed by or against juveniles. Those investigators are: Detectives Tim Craig, Pete Kucharski and Pete Boylan.

The Department remains committed to fighting crimes against children involving the internet. Detective Craig is a member of the New Hampshire ICAC, which is comprised of different Law Enforcement agencies around the State who have teamed up to investigate these crimes throughout New Hampshire. Detective Rob Tremblay has also received advanced training in computer forensics and also investigates computer crimes.

Several of the detectives received recognition for their duties in 2010. In May, the CHASE Unit (Detectives Nicole Ledoux, Chris Sanders, and Rick Nanan) were recognized by the YWCA awarding them with the Heroes for Justice Award in preventing and ending child abuse and neglect. Two detectives were Officers of the Month during 2010 - Detective Tim Craig was Officer of the Month in May, and Detective Kim Barbee received her award in October. The Unit is supported by our Administrative Assistant, Cindy MacLeay.

Domestic Violence Unit

The Domestic Violence Unit presently consists of three investigators on the day shift with one investigator specifically assigned to sexual assault investigations. There are also three officers assigned to the Domestic Abuse Response Team (D.A.R.T), who work the evening shift. There is one full time Victim Advocate that works with the arraignment prosecutors and makes initial victim contact on behalf of the Department. Presently, we have two prosecution advocates assigned to the prosecutor's office. One advocate is full time and the other is part time. These advocates take the case over from the arraignment advocate, to ensure victims' services are continued. One clerk also supports the unit at the courthouse. Sergeant Kristen Taylor supervises the Unit. The Domestic Violence Unit is part of a wider Manchester/Hillsborough County Domestic Violence initiative that started in 1996. The project is a collaboration of four agencies, the Manchester Police Department, the Hillsborough County Attorney's Office, the Department of Corrections-Probation and Parole, and the YWCA Crisis Service. The common goal is to combat domestic and sexual violence. The Grants to Encourage Arrest Program supports the project, through the Office on Violence Against Women. Monies are also provided through the S.T.O.P Violence Against Women Act Block grant, which is awarded by the New Hampshire Attorney General's Office.



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In 2010, the Manchester Police Department responded to 3,872 reports of domestic and sexual violence and made 1,387 arrests in those reported cases. This is an increase in arrests over 2009, when 1,241 arrests were made on 2,381 calls for domestic related offenses. All of the Domestic Violence Unit investigators are responsible for following up on domestic and sexual violence related reports involving adults. Additionally, the unit investigates non-domestic violence related calls regarding stalking. The DART Unit responds to domestic and sexual violence calls for service. They also monitor defendants who have been charged with domestic related crimes and have court orders to refrain from contacting their victims.

The DART Unit conducts random home visits with victims to ensure that Defendants are in compliance with court orders, and also provide any additional services victims may need. DART members also carry a caseload and investigate reported acts of domestic violence where an arrest has not been made at the time of the report. Additionally, the three advocates also generate added follow up once they contact victims and learn of new information required for successful prosecution of the case. The overriding goals of the project are to keep victims safe and hold the offenders accountable. The Unit has been a model for 15 years for domestic violence investigation for area law enforcement agencies.

In 2010 the Manchester Police Department incorporated a Lethality Assessment Program (LAP) as part of its protocol in Domestic Violence cases involving intimate partners. The program is based on a program developed in Maryland, in an effort to reduce the fatality rate in domestic violence cases. The program was developed based on research that indicated only 4% of domestic violence murder victims nationwide sought services through domestic violence programs. In 50% of domestic violence homicides, officers had previously responded to a call for service at the scene. It is the goal of this program to introduce services to the victim as early as possible, in an effort to educate them about the level of danger they are in and to assist them in seeking services. As a result of the victim being aware of their situation and seeking services sooner, we are seeking to keep them safe and prevent the violence from escalating.

In 2011, the unit will continue to work with victims throughout the court process and make appropriate referrals to other agencies that can provide assistance. The Unit will continue to provide training to all Manchester Officers and other Advocacy groups. We will continue to develop and work with the SART program, to insure that all sexual assault victims are treated appropriately and provided with necessary services while seeking justice and holding offenders accountable.



Manchester Police Department

Summation

The few highlights I have listed are just a glimpse of the thousands of cases, programs and/or work activities that Divisional Staff were involved in this past fiscal year. Each of the above-described cases required significant research and investigation, and often times involved engaging in information sharing and collaborative work strategies with other agencies. A successful community law enforcement operation involves building, strengthening and maintaining partnerships with other organizations, bureaus and community associations. For this reason, in consideration of the many successes gained this past year, I extend thanks and recognition to the US Attorney's Office, The NH Attorney General's Office, The Hillsborough County Attorney's Office and the many other local, state and federal law enforcement agencies we partner with that strengthen our investigative strategies.

In closing, I extend final recognition to all of the dedicated members of the Investigative Division, both sworn and civilian, for the efforts they put forward this past year. Clearly, this dedicated group of professionals accomplished a great deal. More importantly, their efforts have, and continue to make, the Manchester Police Department's Investigative Division an effective working unit, which provides a high level of service to a community we all are proud to serve.





Crime Statistics

Part 1 Crimes

The FBI breaks statistics into 8 categories called Part 1 Crimes*:

- Homicide
- Forcible Rape
- Robbery
- Aggravated Assault
- Burglary
- Larceny/Theft
- Motor Vehicle Theft
- Arson

*“These are serious crimes by nature and/or volume, and they are the crimes most likely to be reported and most likely to occur with sufficient frequency to provide an adequate basis for comparison” <http://www.fbi.gov>

In 2010, the Manchester Police Department reported the following Part I Crimes to the FBI:

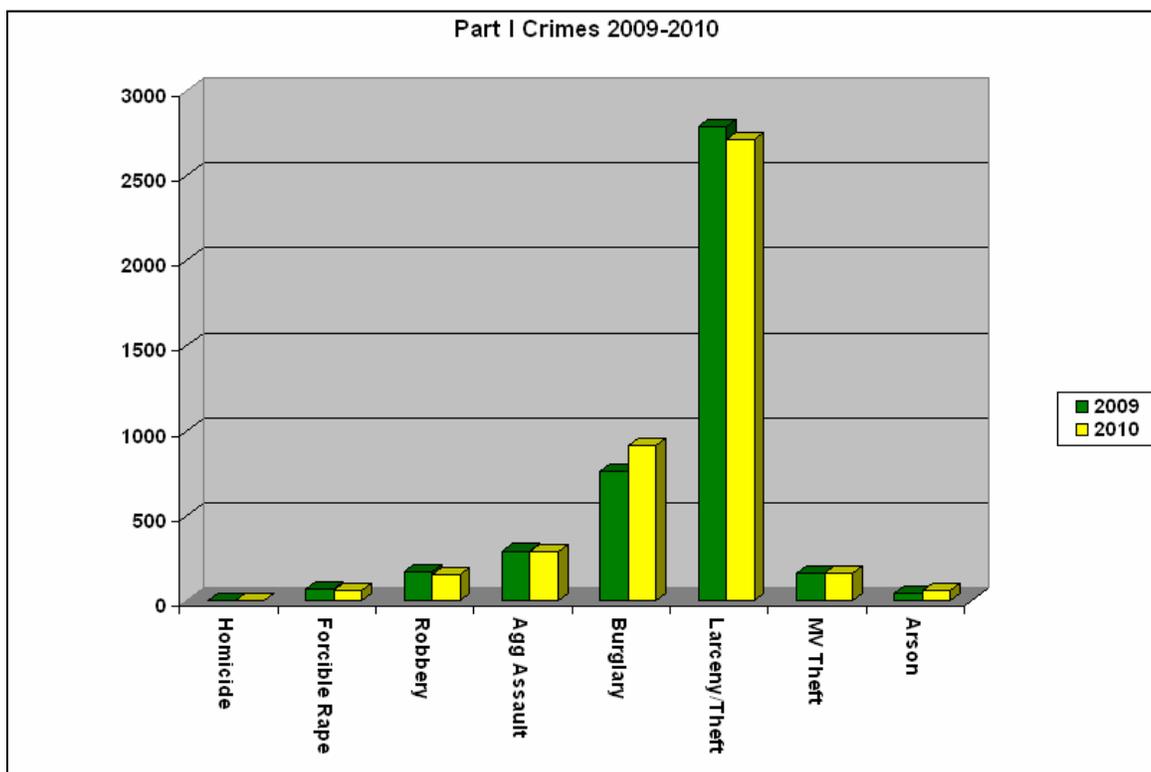
<u>Crime</u>	<u>Totals</u>
Homicide	2
Forcible Rape	63
Robbery	154
Aggravated Assault	290
Total Violent Crimes	509
Burglary	915
Larceny/Theft	2,713
Motor Vehicle Theft	162
Arson	59
Total Property Crimes	3,849
Total Part I Crimes	4,358



Manchester Police Department

A comparison of these statistics from 2009 to 2010 shows a 1% increase in Part I Crimes:

<u>Crime</u>	<u>2009</u>	<u>2010</u>	<u>% Change</u>
Homicide	3	2	-33%
Forcible Rape	71	63	-11%
Robbery	171	154	-10%
Aggravated Assault	293	290	-1%
Total Violent Crimes	538	509	-5%
Burglary	760	915	20%
Larceny/Theft	2,791	2,713	-3%
Motor Vehicle Theft	163	162	-1%
Arson	43	59	37%
Total Property Crimes	3,757	3,849	2%
Total Part I Crimes	4,295	4,358	1%





Manchester Police Department

In 2010, the Manchester Police Department responded to 105,784 calls for service:

<u>Month</u>	<u># of Calls for Service</u>
January	7,783
February	7,583
March	9,323
April	9,286
May	9,453
June	9,075
July	9,689
August	9,251
September	9,090
October	8,367
November	8,685
December	8,199
Total	105,784

MPD also made 6,319 arrests:

<u>Crime</u>	<u># of Arrests</u>
Homicide	2
Forcible Rape	31
Robbery	77
Aggravated Assault	215
Burglary	121
Larceny	371
Motor Vehicle Theft	14
Arson	9
All Other Arrests	5,479
Total	6,319



Awards

In 2010, several members of the police department received awards in recognition of outstanding performance:

Manchester Police Department

Award	Recipient
Certificate of Outstanding Attendance '10	37 recipients
Certificate of Recognition	Thomas Ouellette (recog. Robbery suspect) Victoria Catano (recog. Robbery suspect) Brian Blais (actions 9/19/10, talked down suicidal subject)
Chief's Achievement Medal	Christopher Goodnow (K-9 service yrs.)
Civilian of the Month	Gina Charbonneau (January) Andy Cusson (February) Rick Polson (March) Diane Kingsbury (May) Maurice Leclerc (August) Neal Vogler (October)
Honorable Service Medal	Tim Feliciano (SWAT actions-10/22/09) Rich Ell (SWAT actions) Nate Linstad (SWAT actions) Rob Harrington (SWAT actions) Nate Boudreau (SWAT actions) Steve Gilcreast (SWAT actions) Andrew Delorey (SWAT actions) Mike Biron (SWAT actions) Mark Sanclemente (SWAT actions) Shawn Fournier (SWAT actions) William Soucy (fire evacuation 3/26/10)
Life Saving Medal	Kevin Bernard (actions of 8/14/08) Jared Yaris (actions of 10/19/10) Matthew Barter (actions of 05/09/10) James Powers (actions of 05/09/10) Brian Karoul (actions of 10/06/10)
Officer of the Month/Year	Recipient
Officer of the Month	Jean Roers and Dave Dupont (January) Brandon Murphy (February) Aaron Brown (March) Carl Accorto (April) Tim Craig (May) Carissa Pelletier (June) Brian Karoul (July) Justin Maguire (August) Charles Panica (September) Kim Barbee (October) Derek Sullivan and Emmett Macken (November) Allen Aldenberg (December)
Officer of the Year 2010	Brian Karoul
Non-MPD Awards	
NH Retailers Law Enforcement Officer of the Year	Mark Ampuja
2010 Heroes for Justice (YWCA)	CHASE Unit (N. Ledoux, R. Nanan, C. Sanders)
Outstanding Achiever Award NHPSTC/ 151 st Academy	Kevin Jusza



Police Commission



From Left to Right:
William Clifford, Thomas Hammond (Chairman),
Jerome Duval, Woullard Lett, Richard Bunker (Clerk)

As established by the Manchester City Charter of November 5, 1996, commissioners are appointed by the Board of Mayor and Aldermen to provide citizen input to the Manchester Police Department. Each commission member may serve two consecutive three-year terms.

Contact the Commissioners:

Mail: c/o Manchester Police Department
351 Chestnut Street, Manchester, NH 03101

E-mail: ManchesterPD@manchesternh.gov