2016 RESPONSE TO THE OPIOID CRISIS

Honorable Theodore L. Gatsas
City of Manchester: Response to the Opioid Crisis

2016

**Enforcement**
- 625 drug arrests
- 3900+ grams of drugs seized
- $151,000 seized
- 9 guns seized

**Prevention**
- 930+ lbs. drugs destroyed
- 4,000+ resource cards distributed
- 6,000+ students received MFD presentation
- 570+ community presentation attendees

**Intervention**
- 976 Safe Stations visits
- 350+ Naloxone kits distributed
- 392 211 helpline calls
- 770 respite clients
- 2,500+ referred to Student Assistance Program

**Treatment**
- 1,625 WRAP clients
- 25 new Vivitrol clients
- Family Willows expansion funded
- 650+ Mobile Crisis Response team services
- Drug Court implemented & SATCO approved
- 63 bed Farnum expansion

**Recovery**
- 1,200+ Hope for NH members
- 19,000+ Hope for NH visits
- $3 million+ received by FIT to include Recovery Housing

**Investment**
- $326,000+ donated
- Aldermanic support

**Integration**
- 220+ Opioid Conference attendees
- 770+ Behavioral Emergency Response Team consults
- SUD Continuum of Care Development Plan submitted

Data compiled from multiple partners. Contributors listed in "2016 City of Manchester: Response to the Opioid Crisis" report.
INVESTMENT

• Support from the Board of Mayor and Aldermen and Aldermanic Special Committee on Alcohol, Drugs and Other Youth Services
• Support from DHHS, Department of Safety and New Hampshire Charitable Foundation
• Granite United Way partners invested in solutions ($326,250 donated)
  • The Reilly Family ($100K to Safe Station and Prevention Strategies)
  • The City of Manchester ($100K)
  • Anthem Foundation ($75K to Safe Station and Prevention Strategies)
  • Catholic Medical Center ($25K)
  • McLane/Middleton Law ($1K)
  • Habit OPCO/Acadia Healthcare ($15K)
  • The Timson Family ($250)
  • Anonymous donor ($10K)
HEALTH PROMOTION & PREVENTION

• Manchester Fire Department Opioid Crisis presentation to all Middle and High School students (6,000+ students)
• Manchester Middle and High School effort funded by Manchester Rotary Club to Embed Anti-Drug Education into Everyday Learning ($10,000)
• Continued implementation of youth resiliency programming through Community Schools Project (1,000+ elementary students participated in 2015-16 school year)
• Reducing stigma through community education media campaigns
• Evidence based and research informed Mental Health, Suicide and SUD prevention trainings (120+ attendees)
• Community prevention presentations (300+ attendees)
• Community resource cards (4,000+ distributed)
• Drug Take Back days and Drop Boxes (930+ lbs. of drugs destroyed)
• DEA 360 training by Partnership for Drug-Free Kids (150 attendees)
INTERVENTION

- Student Assistance Program in Middle and High Schools (2,521+ students referred)
- Office of Youth Services SUD education at Manchester School of Technology (80+ students)
- Community Naloxone (Narcan) distribution (350+ kits distributed)
- 211 NH Helpline received 392 calls from the Manchester area
- Implementation of Safe Stations program (976 visits) and Helping Hands Outreach emergency respite (360 clients, additional 410 clients utilized respite of Amber's Place)
• Safe Station visits in 2016: 976 (342 from Manchester)

• Unique participants: 739

• Total Suspected Overdoses/Calls for Service in 2016: 785

• Total Naloxone Administered in 2016: 2003.7 mg

• Patients treated with Naloxone: 566

• Average Naloxone Given for Revival: 3.54 mg/pt

• Total suspected fatalities related to Opioids: 90 (1:8 is fatal)
**DISCLAIMER:** **xx** represents Suspected opiate-related fatalities based upon evidence in the field. NOT confirmed yet by Medical Examiner
TREATMENT

• Families in Transition received funding to expand Family Willows Substance Use Treatment Center, doubling capacity (205 women served this year, 400 next year)
• Farnum Center expanded (63 additional beds)
• Manchester Community Health Center increased Medication Assisted Treatment, doubling availability
• Mental Health Center of Greater Manchester (MHCGM) opened a Vivitrol Clinic (25 people, 125+ services)
• MHCGM contracted with Farnum to assist in running a Suboxone Clinic
• MHCGM implemented the first Mobile Crisis Response team (225+ people, 650+ services)
• Serenity Place opened Outpatient Services Center including WRAP Around program funded by City of Manchester (1,625 clients, 545 from Safe Station)
• Serenity Place implemented an Ambulatory Withdrawal Management program (93 clients served in just December 2016)
• Hillsborough County North Drug Court implemented
• Hillsborough County Department of Corrections Substance Abuse Treatment Community for Offenders (SATCO) program approved and funded
RECOVERY

• Hope for NH Recovery Community Center opened (19,000+ visits, 1,200 members)

• Families in Transition received over $3 million to redevelop the second and third floor of the Manchester Recovery and Treatment Center to include recovery housing apartments for single women and mothers and children
INTEGRATION

• SUD Continuum of Care initiative staffed and Development Plan submitted
• SUD Resource Guide created (500+ distributed in print, 89 online page hits Oct-Dec)
• Network4Health 1115 Waiver project design and capacity building funding received ($3.8 million)
• CMC held 2nd Annual Summit on Treating Opiate Dependent Patients (220+ attendees)
• Screening, Brief Intervention and Referral to Treatment (SBIRT) implemented through Dartmouth Hitchcock, Manchester Community Health Center, Healthcare for the Homeless and Elliot Behavioral Health
• Elliot Heath Systems implemented Behavioral Emergency Response Team (774 consults on patients in the general hospital)
• Increased collaboration among healthcare providers on Prescription Drug Monitoring Program
ENFORCEMENT

- Drug Arrests in 2016 totaling 625, including Operation Granite Hammer:
  - 94 arrests
  - 3,900+ grams of drugs seized
  - $151,000 seized
  - 9 guns seized
- Manchester selected for National DEA 360 initiative
Identifying the Problems

Contributing Factors: Opiate Drug Crisis

Overdose Calls for Service

90 Fatal Opioid Overdoses in 2016
Preliminary numbers. NH Medical Examiner still has pending cases
Special Enforcement Division

These numbers represent only arrests and seizures made by SED and not the entire department. SED is one of Six divisions with the primary focus being drug investigations.

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<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
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<tbody>
<tr>
<td></td>
<td>Search Warrants Executed: 85</td>
<td>Search Warrants Executed: 71</td>
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<tr>
<td></td>
<td>Drug Related Arrests: 348</td>
<td>Drug Related Arrests: 409</td>
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<tr>
<td></td>
<td>Fentanyl Seized: 268 grams</td>
<td>Fentanyl Seized: 6,795 grams</td>
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<tr>
<td></td>
<td>Heroin Seized: 28,676 grams</td>
<td>Heroin Seized: 5,471 grams</td>
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<tr>
<td></td>
<td>Firearms Seized: 24</td>
<td>Firearms Seized: 47</td>
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</tbody>
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This number does not include the arrests and seizures in which MPD has a Task Force Officer with our Federal Law Enforcement Partners.
Strategies/Initiatives

- Predictive Policing Model / Hot Spot Patrols
- Increased Patrols
  - Two officer trouble cars
  - Park & Walks
  - Trick or Treat Patrols
- ACERT – Adverse Childhood Experience Response Team
- Added a child advocate
- Community Outreach
- Safety Seminars / Security Surveys
- Task Forces – OCDETF / FBI Safe Streets / ATF
- Urban Violence Working Group
- Downtown Initiative
- Bar Car Patrols
- Agency Partnerships
  - Granite Hammer
  - Operation Cyan
  - Operation Trident
  - DWI Patrols and check points
- Mayor’s Opioid Partnership Plan
  - MFD, Health Department, School Department, OYS and MPD
- Special Committee on Alcohol, Other Drugs and Youth Services (Aldermen Committee)
- G.H.O.S.T – Gangs High Risk Offenders Strike Team
- Cop ‘N Kids
- Holiday Safety & Crime Prevention Initiative
- Patrol Officer Fingerprint Recovery Initiative
- Neighborhood Watch Groups
- Crimeline
- MPAL Renovation & increased programming
- ALERT Training
- NET Inspections
- Mobile Crisis Response Team (MCRT)
- Active Shooter Training for Businesses
- CIT Officers (critical incident team)
MONITORING & SURVEILLANCE

- American Medical Response and Manchester Fire Department reported 785 suspected overdoses and 90 suspected fatalities
- Tracked Neonatal Abstinence Syndrome (NAS) births in two Manchester hospitals (100+ babies born with NAS in 2016)
- Hepatitis C became reportable in 2016
- Manchester Health Department conducted 353 Hep C tests & 466 HIV tests
- Needle Pickup (570 needles removed from City and properly disposed of)
- NH Drug Monitoring Initiative and Medical Examiner
AMR Heat Map
IDENTIFIED GAPS

- Workforce development – difficulty filling open positions with qualified applicants
- Funding for systems implementation and needed bricks and mortar to expand current services
- Developmentally appropriate treatment and recovery support services for youth and young adults
- Barriers to care including stigma, cost, insurance, language and culturally competent care
- Permanent supportive housing
- Safe and affordable sober living and recovery housing in the community
- Need for more specialized SUD treatment for specific populations including women and co-occurring disorders
- Collaborative care across the Continuum of SUD
- Risks and problems associated with transitioning from one level of care to another
ONGOING & UPCOMING WORK

• Continued prevention programming for students and community members including DEA 360 and EmpowerU!
• Manchester Fire Department and SUD Continuum of Care Facilitator working with community partners to establish protocol for minors accessing Safe Stations program and examine the dearth of treatment for youth and young adults
• Network4Health project plans due June 30th and implementation begins July 2017
• Continuing to expand utilization of the PDMP and educate prescribers on safe practices
• Increased collaboration across organizations to best serve clients and to aid in care transitions
• Implementation of screening tool by PCPs (e.g. SBIRT)
• Increasing gender specific, cooccurring and enhanced services to break the barriers to treatment for women including transportation and child care
• Continued expansion of MAT and treatment for cooccurring disorders
• The Manchester Recovery and Treatment Center is bringing a collaborative approach between three agencies and a planned health care center (provider TBD) to ensure a smooth process for a person in recovery to get the support they need throughout the continuum of care
• Expansion of Recovery Housing for women both single and parenting
• Increased collaboration in tracking and sharing data across organizations
• Continued and improved monitoring and surveillance
THANK YOU TO OUR PARTNERS

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AMR
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DEA
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Families in Transition
Farnum Center
Granite United Way
Helping Hands Outreach
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Hope for NH Recovery
Makin’ It Happen
Manchester Community Health Center
Manchester Fire Department
Manchester Health Department
Manchester Police Department
Manchester Public Schools
Mental Health Center of Greater Manchester
Network4Health
Office of Youth Services
Serenity Place
Thank you.

Questions?