



VOLUME 1, ISSUE 1

NEWSLETTER DATE: JANUARY / FEBRUARY / MARCH 2011

MANCHESTER QUALITY COUNCIL REVIVES EMPLOYEE NEWSLETTER!

A couple of years ago I began working with the Manchester Quality Council and at that time started the process of getting the Employee Newsletter back off the ground. With budget cuts and time constraints we spoke about it many times but were unable to initiate it's new debut.

This year however, the decision was made to put together something where City Employees could communicate information. It would be comprised of events in their departments, things they personally wished to purchase or sell, hobbies or interests that

have made an impact on their lives and more.

After all this time of planning it really is exciting to see this newsletter finally come to fruition!

No, it is not like the former newsletter but with some hard work and perseverance I hope it will "do the trick" and allow all city workers to communicate amongst themselves utilizing this tool while hopefully having fun in the process!

So, I wish to thank all of you who have contributed your time and effort to making this first issue a great one! I hope everyone enjoys reading



about what is going on with your fellow workers and departments and I look forward to hearing your comments and suggestions for future newsletters.

Happy Reading!

Sincerely,

Debra Young

Manchester City Library,
Quality Council Member

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CHEER, CHEER, CHEER, FOR THE CITY OF MANCHESTER, NH!



If everyone can log in and cheer 10 times a day the City could win big!

Do you love Manchester as much as I do? Then help us CHEER for Manchester with Reader's Digest in a new contest. Please vote and help bring a piece of the pie back to Manchester.

Let's make sure they hear **MANCHESTER**:

<http://wehearyouamerica.readersdigest.com/>



We hear you America!

Cheer for your town's chance to win a hometown improvement! Plus, a great American family road trip in a new car!

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**FOR THE MONTH
OF SEPTEMBER,
MHT WELCOMED
SOME 231,044
PASSENGERS**



MANCHESTER/BOSTON REGIONAL AIRPORT

The Airport's recent Customer Appreciation Day was a huge success! Over 1500 travelers visited with us and filled out our survey card. Our travelers said we're doing great! We love to hear that and will continue to make MHT traveler's experiences pleasant! Thank you Granite State Ambassadors for volunteering to help with this event!



**Mayor Ted Gatsas and Fisher
Cats Mascot, Fungo**



Although September is normally a slow month in terms of air travel, this year MHT welcomed some 231,044 passengers which was nearly on par with '09 activity. This is a positive sign that the economy is recovering and air travelers are returning to the skies! In addition, cargo activity remained strong with nearly 15 million pounds processed for the month. We're looking forward to a busy holiday travel season and hope to see you at MHT soon!

Manchester-Boston Regional Airport is now officially in "Snow Mode".

Our Airfield and Building Maintenance crews are ready for whatever Mother Nature throws at them!

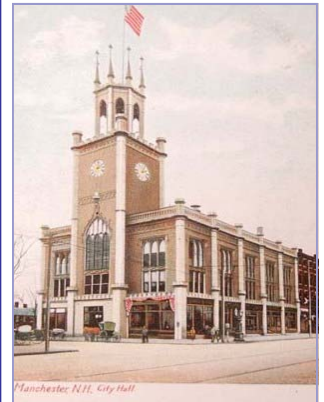


"GONE, BUT NOT FORGOTTEN"

Here are some pictures of the old Merchants Bank Building that was located on the corner of Elm and Manchester streets. In the 1950's the bank moved to the new and larger quarters, a "granite fortress", on Mechanic Street directly behind Elm Street's Kennard Building. Dyer &



Chipman Pharmacy then moved into the first floor of the bank's former location. In 1976, the Elm and Manchester Street building was demolished along with the former Levitt's store as part of the expansion of the Amoskeag Bank (which is now Citizens Bank).



City Hall 100 years or so ago (postcard)
Notice the trolley tracks on Elm Street

FACILITIES DIVISION GOINGS ON...

Congratulations to **Mark Fay** on his **Milestone 50th Birthday** we wish him 50 more!

Anne Hatin will be retiring this spring and all of us will miss her greatly. She has served this department exceptionally for 15+ years and has always kept the dept. full of cake and good cheer.

On a side note to that, the Events Committee will be needing more volunteers to keep this fine committee going. As we all know, Anne has been heading up this organization as it's chairperson for some time and she is anxious to see someone take over the reins before she retires.

Our very own **Tarra Hornor** is now a proud legal motorcycle driver.

A special thank you

goes out to our very own **Jeff Grenier**. He worked very hard with Matt Greenwood of Rexel. Jeff went above and beyond to get the materials donated to light up the **POW / MIA memorial at Veterans park**. So that the cost to the city was as minimal as possible.

We want to welcome our newest additions to the Facilities Division..

- Kevin O Maley
Chief Facilities Manager
- Jason Houle
HVAC Technician
- Todd Davis
HVAC Technician

We welcome them and wish them good luck in their new positions.

The Facilities Division Construction team has brought home a very prestigious award for

their work on the Highland Goffs Falls School rebuild project.

This award is the **EPA Energy Star Award**.
Congratulations!

***Kevin O Maley**
***Eric Krueger**
***Chris Proulx**
***Tarra Hornor**

BIRTH ANNOUNCEMENT

Nate Wasserstrom's first grandson!
NOW INTRODUCING:

Garrett Louis Powers

Born 12/25/2010 @ 8:41pm

7lb 13oz and 21.5 inches a healthy Baby Boy!

Congratulations to the proud parents and grandparents!



Manchester with first horse drawn trolley car (Postcard)



EPA Energy Star Award



Nate and Grandson Garrett



THE MANCHESTER CITY LIBRARY

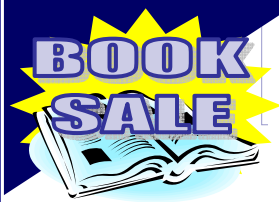
Did you know that:

- The city library building at 405 Pine Street was built and donated to the city by Frank P. Carpenter in memory of his wife Elenora Blood Carpenter.
- It took two years to build the main library building. Construction started in 1912 and was completed in 1914.
- The Manchester City Library was one of the first libraries in the state to have a designated children's area.
- The branch on the west side celebrated its 30th Anniversary this year.
- The branch is an old fire station!
- The libraries together house over 250,000 volumes of books, movies, microfilm, audio books, magazines and video games.
- The libraries loaned out over 500,000 library items in the past year.
- The libraries were visited by over 420,000 people already in 2010.
- The libraries show movies regularly for free. And that these movies are new releases such as Twilight Eclipse, Iron Man 2 etc.
- You can place a hold (save it for me) on library materials as soon as we order them on our computer system.
- We have online resources that



are accessible via our website 24 hours a day with a library card.

- Our meeting rooms can be used for city meetings.
- Our auditorium can hold 175 people and is fully wired for Internet access. It also houses a large screen and overhead projector.
- We work with the New Hampshire Fisher Cats and the Manchester Monarchs to promote reading to our youngest citizens.
- The libraries have a quarterly online newsletter that you can sign up for to read about all our programs and services.
- Library staff participate in Kindergarten Registration to promote reading?
- We have 50 dedicated staff members who keep our two buildings open a total of 107 hours a week.
- The libraries have programs for adults, teens and children!



• Bring your own bags and pay \$5 for each bag at the sale entrance or purchase empty bags at \$5.00 per bag.

• 1000's of Books

• VHS Tapes

• Large Print Books

• Audiobooks

• And so much more!

MANCHESTER CITY LIBRARY

Saturday, January 29, 2011

9:30am-1:30 pm

Winchell Room
405 Pine Street, Manchester, NH, 03104

For more information contact:
Eileen A. Reddy at ereddy@manchesternh.gov
or at 624-6550 ext. 320

NEW DEVELOPMENTS AT THE OFFICE OF YOUTH SERVICES

OYS is 40! Founded in 1941, the City of Manchester Office of Youth Services celebrates 40 years of service to Manchester's most vulnerable youth. Since its inception, OYS has been offering programs to address young people who are having problems at home, at school, and in the community. Referrals come from families who have heard about our services from other members of the community. Collaborative relationships with the Manchester Police Department and the Manchester School district enable OYS to work with youth who are at risk of dropping out of school or entering the juvenile justice system. By acting as a hub between many of the City's youth serving agencies, OYS does not offer 'a program' as much as it offers an array of services that are all aimed at one thing: Helping Young People Succeed.

In many instances, these youth are engaged after having a scrape with law enforcement or risking their academic careers. OYS staff are expert in the variety of systems and services that can effect positive change in youth. The work done by OYS staff has garnered acclaim on the local, state and national level. Manchester is a two-time recipient of the America's Promise Award for being one of the '100 Best Communities for Young People in America.' Last year, services provided by OYS were mentioned as a part of the award, because the represented 'promising practices' in the youth services field. OYS credits success in Manchester the collaborative spirit that inspires cooperation and coordination between the army of organizations and the gifted professional who live and work in Manchester on behalf of the city's youth. In many ways, celebrating the OYS Anniversary is akin to celebrating the city's youth.

In celebration of the OYS Anniversary the department will be doing a documentary about the staff and services that make up OYS. With the working title: "What is OYS?" the documentary is scheduled for airing in early spring 2011. Throughout the year, OYS hopes to provide informational events to high-

light the history and promise of the department. Stay tuned!



-NEWS-

OYS partners with Barnes and Noble provide more than 2,500 books to the City's youth!

For the last several years, OYS has developed a strong relationship with Barnes and Noble in Manchester to collect and distribute thousands of books to a variety of youth serving agencies around the city. Child Health Services, Head Start, the Salvation Army, and the Manchester School District received more than 2,500 books this year for the city's children. These programs use these books to encourage reading and learning for young people who receive and cherish the gift of a new book. OYS is proud to be a partner in this effort and are grateful to the thousands of people who make contributions to this valuable program.

Stay tuned next month for information about OYS' Winterfest Events

Marty Boldin, LICSW, MLADC, LCS, CPS, CPM

Director, Office of Youth Services
City of Manchester

OFFICE OF YOUTH SERVICES



**OYS
PARTNERS
WITH BARNES
AND NOBLE
TO PROVIDE
2,500 BOOKS
FOR CITY'S
YOUTH!**





THE HIGHWAY DEPARTMENT/PUBLIC WORKS

As you've probably heard by now the Board of Mayor and Aldermen recently approved construction of the Manchester Municipal Complex. The much needed project will include several buildings on approximately 12 acres located on Valley St. adjacent to the current Highway and Water Works Departments.

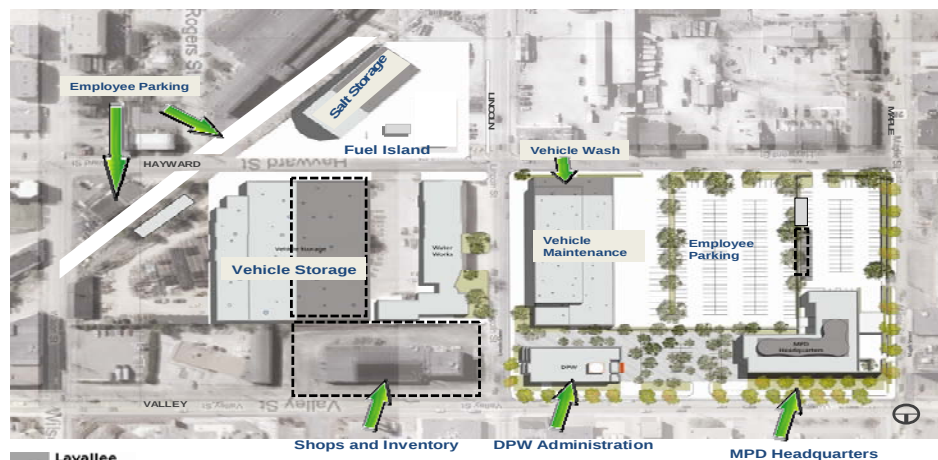
The Complex will encompass all Public Works operations, the Police Department, and Water Works. It will include 5 new buildings as well as newly purchased property (formerly the office surplus store).

The project will include construction of the following:

- Police Headquarters
- Public Works Administration
- Centralized Fleet Maintenance
- Vehicle Storage
- Shops (rehabilitated office surplus building)
- Salt storage building
- New fueling station

The project will allow all public works operations and administration to be centrally located on one contiguous site. This includes the Highway division, Parks Division, and the Facilities Division.

Manchester Municipal Complex Site Plan



In addition to centralizing these functions the Centralized Fleet Maintenance facility will allow all City vehicles to be maintained at one safe, modern, properly equipped facility. This exciting facet of the project will have the convenience of 20 bays for servicing of all vehicles from sedans to ladder trucks and construction equipment. It will also include a drive through wash bay equipped to preserve the substantial assets included in the City Fleet.

The Police Headquarters building will be four floors and allow proper space for the Department operations. Modernized dispatch, holding facilities, supply port, locker rooms, training areas, and a community room are all exciting aspects included in the construction.

Other departments will be well served not only by the Centralized Fleet Maintenance

(Continued on page 7)



DPW Administration Building Valley Street Elevation

Key
 A. Entry Plaza
 B. Seal Wall
 C. Plaza Trees
 D. Mechanical Penthouse
 E. Street Trees

(Continued from page 6)

nance facility, but also through the construction of a new fueling facility. The structure will contain (8) fueling locations serviced by four pumps and will be equipped with the modern appurtenances required to accurately account for the significant expenditures in fuel each year.

Other important aspects of the project include the shops facility which will include carpentry, signal, sign, facilities and inventory. The new salt barn will allow the Highway Division to triple salt storage, insuring adequate on-hand inventory and



Centralized Fleet Maintenance Facility Interior View

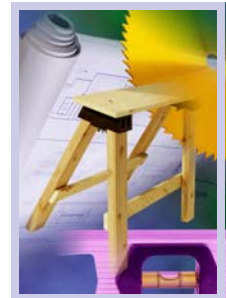
diminishing the need to rely on trucking during back to back storms. Manchester Water Works will maintain their existing operations base on Lincoln St. and will share yard storage areas with Highway operations. They will also benefit from, and have access to, all the modern amenities included in the project.

Once completed the Complex will be the central operations base for almost 500 City employees.

All departments involved are thankful to the Mayor and Board of Aldermen for undertaking this challenging yet exciting project which will provide benefit to the citizens of Manchester for many decades to come!

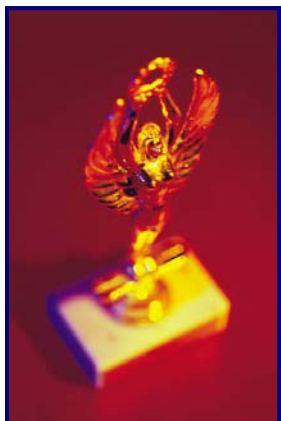


Police Department Valley Street Elevation



ONCE
 COMPLETED THE
 COMPLEX WILL
 BE THE CENTRAL
 OPERATIONS
 BASE FOR
 ALMOST 500
 EMPLOYEES





CLIMBING OUT OF THE TRENCHES TO BRING YOU THE MOST UP TO DATE INFORMATION

DEPARTMENTAL PERSONNEL

We would like to welcome the newest employee to our department, Nicole Werman. Nicole comes to us from Anthem Blue Cross Blue Shield; she is a Manchester resident and mother of two. She greets each individual with a smiling face and a friendly voice you hear on the other end of our line. If you are ever in the neighborhood, stop by and say hello.

It is with a heavy heart that we say good bye to a wonderful co-worker, Christine Martinsen. She will be retiring as of December 31, 2010. She has worked with the City of Manchester in Human Resources for 15 years as a Human Resources Analyst. We wish her the very best as she begins a new chapter in her life.

A great big "KUDOS" goes out to each and every HR Employee for participating in the City Fitness Challenge. Not only did we have 100% participation, but we WON - First Place and the Mayor's Cup! Way to go HR....

BENEFITS-TID BITS



One of the provisions of the Patient Protection and Affordable Care Act is that dependent coverage must be provided for adult children up to age 26. Young adults up to age 26

whose parents carry group or non group health coverage will qualify for coverage regardless of their marital, student or tax-dependent status. This provision takes effect on the first plan year after September 23, 2010, so for the City of Manchester, that will be July 1, 2011.

This provision applies to **health insurance only – not dental insurance**. The City of Manchester's current Dental policy that a dependent child between the ages of 19 up to age 25 must be a full time student in order to be covered under your dental policy will not change.

BENEFITS TID – BITS... DID YOU KNOW???



Want a good reason to work out – other than to show off your awesome abs... well, how about \$200? The City of Manchester offers a Fitness Reimbursement program for employees on the Anthem plan whereby you can earn **\$200 each calendar year** when you join and work out at an established fitness club!!

Is your child going off to college? Are you nervous they won't be covered under your Anthem HMO plan because their school is

out of state? If so, let us ease your mind... Anthem has a program called the Away From Home Care Program whereby your child can have access to healthcare benefits while they are away at college. For questions regarding this program call (877) 326-6200.



Wouldn't it be great to **earn up to \$100 just for making a phone call**? Yeah – like that will ever happen!...

What? – wait – yes - the City offers a program for Anthem members that will do just that! It's called the Compass SmartShopper Program!! Give Compass a call at (800) 824-9127 to find out more!

Prescription costs got you down? If you have the Anthem HMO health plan and you order your prescriptions thru the mail order pharmacy, you will save one month's co-pay on a 3 month supply – AND – if you use a generic instead of a brand name drug, you'll be helping yourself and the City save money!!

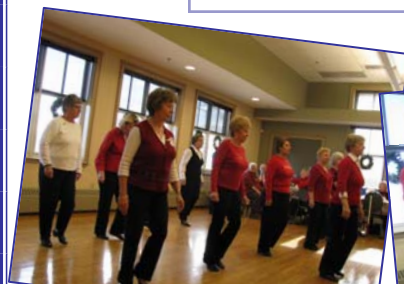


(Detailed information, rules or requirements, and telephone numbers for all these tid-bits can be found in the CityView website in the Employee Benefits Section – go ahead take a look around, you might be surprised by what else you find!!)

HOLIDAY CELEBRATION AT THE WM. B. CASHIN SENIOR ACTIVITY CTR.



West High School Jazz Band and Select Chorus



Senior Ctr. Line Dancing group



Forever Young Chorus



Mayor Gatsas stops in for a visit!



St. Anselm's College A Capella Group

Jeff Moore on Accordion

WILLIAM B. CASHIN SENIOR ACTIVITY CTR.



Wish List FOR THOSE LESS FORTUNATE

New Horizons Soup Kitchen:

Coffee
Cereal
Sugar
Creamer
Salt

Food Pantry:

Peanut Butter
Jelly
Cereal
Baked Beans
Macaroni & Cheese

Canned Vegetables
Canned Tomatoes
Canned Fruit
Sauce
Tuna Fish
Pasta

Shelter:

Disposable Razors
Shoes/Sneakers
Bath Towels
Gas Gift Cards
Deodorant

Shelter:

Personal Size Toiletries
Shampoo
Toothpaste
Toothbrushes
Underwear
Plastic Shower Curtin Liners
Laundry Detergent

Day Program:

City Bus Passes
Stamps
Date Books

WHAT IS CITY YEAR ALL ABOUT?

Want to know more about the City Year corps members? Do you know what they do for the City?

Check out their profiles at City Hall outside the Clerk's office in the glass window or visit the City Year website <http://www.cityyear.org>.

PARKING DIVISION/VICTORY PARKING GARAGE

Our congratulations to **Denise Boutilier** who recently celebrated her **30th anniversary** with the City on October 27!

She was treated to a surprise luncheon hosted by her co-workers in the Parking Division and a visit from Mayor Gatsas who offered his congratulations and a thank you for her years of service.

**RANCH
HOUSE**



151 Cushing Ave.,
Manchester, NH

Please Contact: Krys Donati

603-361-7837 Cell

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