



QUALITY COUNCIL CHAIRMAN: GENE MACKIE RETIRES FROM THE CITY WELFARE DEPARTMENT

I would like to take this opportunity to express my heartfelt thanks to a wonderful individual who contributed his personal time and energy to a number of ideas designed to assist, recognize, or reward individuals in the city of Manchester.

His name is Gene Mackie and he developed the idea of the Bob Powers' Memorial Food Pantry for the Welfare Dept. in 2002, after a tragic accident took the life of a fellow employee.

This program serves Manchester residents to this day and has saved the taxpayers thousands of dollars while assisting those who are in need of a helping hand.

In 2003, Gene became a member of the Quality Council. Because of his giving and energetic personality he was voted in as it's Chairman four years ago and worked tirelessly in that capacity.

In addition to that, he was elected as co-chairman of the City of Manchester Employee BBQ for three years running.

Many of you may also remember seeing Gene as he volunteered year after year for the Children's Easter Bunny Event at the Sweeney Post.



Always extremely supportive of better communication for City Employees he was instrumental in developing the Bright Ideas Program, and was a driving force on that review panel.

This past January, Gene decided to retire from the City of Manchester Workforce.

All of us who have served with him on the Quality Council send him our sincere thanks and wish him a long and happy retirement. We will miss you Gene!

Sincerely,

Debra Young
Manchester City Library,
Quality Council Member

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Shauna Barnum-Gouette
Jane Gile
Rick Polson
Vicki Ferraro
Nate Wasserstrom
Debra Young-Chairman

CITY OF MANCHESTER 6TH ANNUAL ART SHOW

Hello Everyone, I am pleased to announce the City of Manchester's 6th Annual Art Show put on in partnership with the National Arts Program. <http://www.nationalartsprogram.org/about-us>



This is a wonderful opportunity for all of us to enjoy the talents of one another. What's even more exciting is this opportunity is open to the family members of city employees, retirees and elected officials. We are fortunate that The National Arts Program provides award money giving us the ability to compete for cash prizes.

The contest is designed to give artists at all skill

levels the opportunity to exhibit their work and to compete for cash prizes for up to \$300.00! I encourage you and/or your family members to sign up. Stay tuned for announcements. Contest information and guidelines will be outlined in the registration forms available by the end of April.

*****Look for the registration brochure that will be arriving along with your paycheck by the end of the April*****

For more information please contact Vicki Ferraro, Constituent Service Representative, Mayor's Office (vferraro@manchesternh.gov) OR 624-6500).

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**A Bitter Sweet Goodbye to
the long occupied Facilities
Division Building**

(Formerly the home of the
infamous Sunshine Biscuit
Co.)



**Hello to our
New Facility** which is
presently the Surplus
Office Equipment Inc.
Store

(corner of Valley & Lincoln Sts.)



FACILITIES DIVISION

SOME ONGOING GOOD NEWS-

City and school district employees can be proud of energy accomplishments over the past few years. We are projecting the school district will consume 8% less energy in this fiscal year. That is on top of consuming 10% less in the previous fiscal year. That is something to cheer about!

Between fiscal year 2007 and fiscal year 2011 there has been a savings of **\$2,165,000** in real dollars.

There is a lot that goes into this by many people. Whether it is building occupants turning off their lights or adhering to our energy polices, to capital improvements, to negotiating energy contracts we all do our part. Everyone keep up the good work and let's see if we can do the same in the upcoming fiscal year.

LETTER FROM LONGTIME EMPLOYEE ANNE HATIN

I have met so many wonderful people while working for the City of Manchester and want to let you all know what a pleasure it has been. I want to say goodbye to all the employees that I have gotten close to while on the Employee Events Committee. While on the committee we were fortunate to be able to offer discounted trips, discounted movie passes, plays, fair tickets, trips to Foxwoods etc. We offered dinner dances, Breakfast with the Easter Bunny, Free Skating, and Tubing as well. I have met so many of you when you came to my office at Facilities to sign up or buy tickets. Some of you even went on the same trips and events as I did. Unfortunately (for you not me) I will be retiring and will not be with the city after March 31st so please don't call the number you are all used to calling for these items. 624-6555 will no longer be affiliated with the Events Committee. Members remaining on the committee are Hazel Roche at the Solicitors office, Connie Benoit at Health, Stella Chase at Tax, Janet Frye at Highway, and Vicki Ferraro at the Mayors Office. Ruthie Smith and I are both remaining on the committee to help out but will be retired members. If anyone is interested in helping out please join the committee. It is so rewarding to be able to give these offers to fellow employees and their families. We can use some new members and new ideas. The committee only meets 4-6 times a year and has a few events that require your presence. We do one fund raiser a year to help defer costs. We plan to continue to offer the things we are able to and hope that you will continue to enjoy them. The Breakfast with the Easter Bunny is coming up in April. Look for the flyer that will be coming out shortly. This event is for employees, family and friends. The breakfast is lots of fun to work at and to see the delight on the children's faces is precious. Manchester Fire Department usually sends a couple of trucks for the kids to climb all over and the kids each get a surprise from the Easter Bunny. This year Easter being in April will mean the weather will be warmer so our event and the Fire Trucks will be more enticing. Thank you to the members on the Committee, your commitment and dedication has been appreciated and while I won't be working for the city any longer I will still remain on the committee so this isn't good bye it's THANKS. To past members of the committee your time has been appreciated as well. The committee isn't one person it's all of us as one. Everyone who participated had a good time and can feel pretty great about what you did for your fellow employees.

Thank you,
Anne Hatin



CLIMBING OUT OF THE TRENCHES TO BRING YOU THE MOST UP TO DATE INFORMATION

DEPARTMENTAL PERSONNEL

We would like to welcome the newest employee to our department, Dan Chapman, HR Analyst. He comes to us with extensive years of Human Resources experience and a vast wealth of knowledge through previous organizations such as, CIGNA, Hospital of Central Connecticut, Vion Pharmaceuticals and Futurity First Insurance Group. Dan is

also a United States Air Force veteran. He is relocating from Connecticut with his wife, and as UNH alumni they are very happy to be back in New Hampshire.

Dan is very approachable and is looking forward to providing the City of Manchester Employees with the quality of service that is provided by the Human Resources Department.



BENEFITS TID – BITS ...



DID YOU KNOW????



OPEN ENROLLMENT FOR HEALTH AND DENTAL IS COMING UP IN MAY – KEEP A LOOKOUT FOR THE FLYER!!

This will be the time you can make changes to your Health and Dental elections – such as add or remove a dependent or change your benefit options (HMO, POS or HSA). **This will also be the time to add your dependent children up to the age of 26 on your health insurance regardless if they are full time students!** Also, this is the only time current employees can apply for the \$1,500 Health Insurance Stipend (see the CityView web site for more information on the Stipend).

A new addition to your family, Congratulations!! Don't forget to **include your bundle of joy to your health insurance at time of birth.**



If you already have a family dental plan, then add them onto your dental plan at birth with no increase to your premiums! **If you're not already a family dental plan, you can wait to add your child at a later time, but it must be done within 31 days of your bundle's second birthday - otherwise you'll have to wait until an Open Enrollment Period (which is coming up in May)!**



Did you know your Anthem health insurance plan in-

cludes vision reimbursement? If you go to an eye doctor that accepts Anthem, then your eye exam will only cost you a \$5.00 co-pay! Oh – and there's more..... You can also get reimbursement toward those super glasses or contacts you just got! How much reimbursement depends on what you buy and which plan you are on – just go to the CityView web site under Health and Dental Insurance and download the Vision Reimbursement Breakdown worksheet and it'll break it down for you!

Are you looking for discounts for Weight Watchers, Jenny Craig or discounts to your local gym? If you have Anthem health insurance, go to Anthem.com and check out their



Program! This program offers these discounts and many others – and the program also has all the resources, tools and programs you need to help you and your family manage your health!

Detailed information, rules or requirements, and telephone numbers for all these tid-bits can be found in the CityView website in the Employee Benefits Section – go ahead take a look around, you might be surprised by what else you find!!



TEN INTERESTING FACTS ABOUT YOUR MAYOR

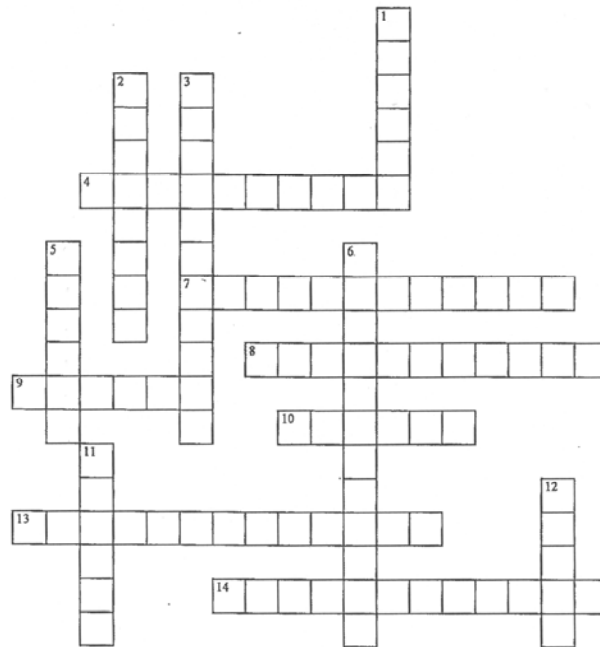


1. Mayor Gatsas graduated from Manchester High School Central
2. He played on the football team in High School
3. He was a NH State Senator for 9 years from 2000-2009
4. His favorite vacation spot is Aruba
5. He shares a May 22nd birthday with the following celebrities: Naomi Campbell, Steven Patrick Morrissey, Sir Arthur Conan Doyle, Paul Winfield, Reese Witherspoon,

- Ginnifer Goodwin, Apollo Anton Ohno, Susan Strasberg, Richard Wagner, Laurence Olivier, Andrew Lloyd Webber
6. He was a former Water Commissioner
7. His middle name is Louis
8. He has four cats
9. He was class treasurer both junior and senior years of High School
10. His favorite ice cream is coffee with pineapples



City of Manchester Mayor's Trivia



ACROSS

- 4 Elected the city's first mayor, August 19, 1846.
- 7 Resigned, May 1975, to be one of the founders of Catholic Medical Center.
- 8 A Democrat, he was mayor of Manchester for several terms and was twice Governor of New Hampshire.
- 9 A New Deal Democrat, he held that office for a record nine consecutive terms.
- 10 A former New Hampshire Senator coined with the phrase "Imagine the Possibilities."
- 13 Served two non-consecutive terms as the mayor of Manchester, New Hampshire, from 1982-1983 and from 1988-1989.
- 14 This former Mayor is now serving as an Executive Counselor.

DOWN

- 1 Inaugurated at Memorial High School, first mayor since 1946 inaugurated outside of City Hall.
- 2 This Mayor died in office at age 52.
- 3 He was the son and grandson of Manchester mayors.
- 5 Known as the "singing mayor."
- 6 This former Mayor was also a principal at Manchester West High School.
- 11 The youngest Manchester mayor in over 150 years elected in the 21st Century.
- 12 This is the number of mayors that have gone on to serve as governors of New Hampshire.

Answers: go to http://en.wikipedia.org/wiki/List_of_mayors_of_Manchester,_New_Hampshire

MANCHESTER CITY LIBRARY

Stop in at the Libraries the week of April 10th to help us celebrate National Library Week!

Two main events will be our very popular **"\$5 a bag"** book sale at the Main Library on April 9th and the Friends of our West Branch will host a **"Book and Bake sale"** on April 16th. There are always great deals at these events!

Since the theme of National Library Week is "Create your own story @ your library" our Library Foundation will be hosting author John Clayton who for years has

been celebrating and sharing Manchester's stories. Mr. Clayton will be discussing some of his recent books on Thursday April 14th at 7 pm in the library's auditorium.

To wrap up the week please join us Friday April 15th as we say our thank you to our library users- there will be treats at both buildings so stop by for a snack! This is a great day to stop in and get your library card if you don't already have one and to find out more about what your libraries have to offer.



BOOK SALE

Manchester City Library

\$5 PER BAG
FOR
BOOKSALE
MATERIALS
BRING YOUR
OWN BAGS TO
FILL

**Saturday,
April 9,
2011**

**9:30am-
1:30pm**

**Winchell Room
405 Pine Street,
Manchester, NH,
03104**

- Books
- VHS Tapes
- Large Print Books
- Audiobooks
- Something for Everyone!

For more information contact:

Eileen Reddy at
ereddy@manches.ternh.gov or at
624-6550 ext. 320



MANCHESTER ANIMAL SHELTER-SAVE THE DATES! FMAS UPCOMING EVENTS AND FUNDRAISERS

FMAS "Party of Gold" Fundraiser

Sunday April 17, 2011

2:00pm-4:00pm

Place: Stone Terrace Condominiums Clubhouse

245 Edward J. Roy Drive, Manchester, NH 03104

RSVP to

info@manchesteranimalshelter.org

Comedy Show Fundraiser

Friday April 22, 2011

8:00pm

Boynton's Taproom

For tickets <http://tickets.boyntonstaproom.com/default.asp?Search>

Month=4/1/2011&MV=4/22/2011&sel=x

155 Dow Street (3rd Floor)

Manchester, NH

FMAS Plant Sale

Saturday June 4, 2011

8:00am to 2:00pm

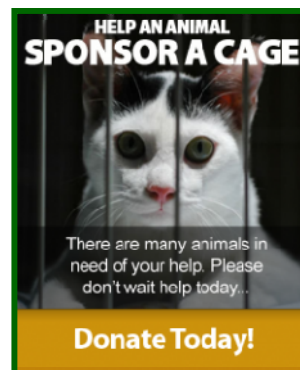
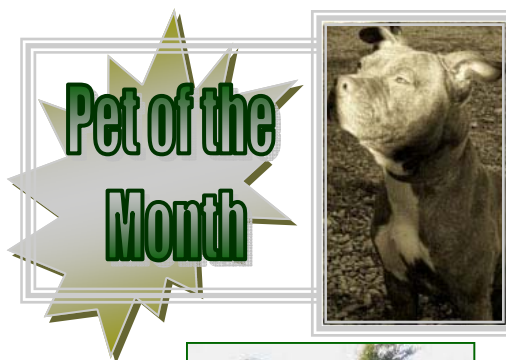
Place: Manchester Animal Shelter

FMAS Wine/Choc Event

Saturday October 22, 2011

6:00pm-10:00pm

New Location: Derryfield Country Club
625 Mammoth Road, Manchester NH





FROM OUR FRIENDS AT MEMBERS FIRST CREDIT UNION

"At a time when our state, regional and national economies remain uncertain, the state of Members First Credit Union is strong."

Members First Credit Union has been busy working with our members to grow, prosper and strengthen our community. In 2010, we added to our net worth/capital equity position, which allows our institution to continue to be classified by federal and state regulators as "well capitalized". Our capital ratio at year end 2010 stood at 9.29% up from 8.59% at year end December 2009. This simply means that our company is fiscally strong and sound and will be here for our members, now and into the future. While the credit union industry saw its first year of declining market share in loans to its members, here at Members First, we grew our loan portfolio by \$2.74 million.

During the year we worked alongside the following organizations while giving back to the community:

- We partnered with the City Of Manchester and the Manchester School District to provide 27,000 book covers for new text books across the city
- We were a major sponsor of the City of Manchester's Christmas Tree Lighting ceremony
- We were the major sponsor of the "Footrace for the Fallen" which helps the families of Police Officers who lost their lives in the line of duty
- We raised funds for Honor Flight New England to allow WWII veterans to travel to the WWII and other Memorials in Washington, DC

We also supported the following organizations:

- Salvation Army
- New Horizons Soup Kitchen
- Make-A-Wish Program
- Chamber of Commerce
- NH Jumpstart
- Muscular Dystrophy Association

The credit union and our employees freely donate countless hours and many thousands of dollars so others can have a better life. I know that our employees gain personal satisfaction from serving their community. They do it because they care very deeply about the place we call home. After all it's where we live, work and play! During the months of February and March, Members First participated in the Muscular Dystrophy Association's annual "Shamrocks Against Dystrophy" Drive. Green and gold shamrocks are sold and hung to foster public recognition and goodwill. All proceeds from the shamrock drive go directly to the MDA.

The MDA is dedicated to finding treatments and cures for muscle-wasting disorders including among others, muscular dystrophy, spinal muscular atrophy, and Lou Gehrig's disease.

Members First employees and our members raised a total of \$1,000!

Thank you to all that donated.

Bernard G. McLaughlin
President/CEO

At Members First Credit Union, we bring you valuable financial solutions that simplify your life. Here, it really is all about YOU!

MANCHESTER-BOSTON REGIONAL AIRPORT

Hello from Manchester-Boston Regional Airport!

Great News! Delta Air Lines Announces Significant New Service at MHT

Beginning in April, Delta Airlines will progressively increase jet service to Detroit from three flights per day to seven. Also beginning in April, Delta will add a second daily departure to Atlanta which will be served by a 142-seat, MD-88. The additional flights to Detroit and Atlanta will represent an increase of more than 1,600 total seats per week.

If you'd like to enter a drawing for a chance to win one of two \$500 gift cards good for travel on Delta Airlines, please visit flymanchester.com to submit your entry - Good luck!



Airport crews have been busy this year! These past few months, our Airport Operations and Maintenance crews have been hard at work keeping the roadways and runways clear. If you're traveling and you see an airport employee, be sure to shake their hand and say, "Thanks for keeping us safe!"

*MHT's
"Conga-line"
taking care of
business!*



Visit us on
Facebook and
Twitter!

twitter



*A view from Runway
17/35*

February marked school vacation week. The airport welcomed many happy travelers on their way to vacation destinations!

For up-to-date airport and airline information, please visit us on Facebook and Twitter!

WILLIAM B. CASHIN SENIOR ACTIVITY CTR.

WELCOME BACK CLAIRE AND DONNA

Things are finally back to normal for the staff of the Senior Services Department at the Wm B Cashin Senior Activity Center. In August 2010 Donna Pollock discovered she had a medical problem that required her to have back surgery and extensive physical therapy. For that period of time the Senior Services Department was working with only 75% of its staff. Not hard to do when the department consists of 4 staff members. A triage of Donna's duties were assumed by staff members and with the wonderful help of the Finance Department, bills got paid and reports completed, payroll inputted. Department public emails got answered, seniors and their families got cared for, case management and support for those at home was provided.

For five weeks which included all of December, there were times when the department was reduced to two staff members. Claire Dachowski's mother was hospitalized, and Claire found herself leaving work to be at her mother's bedside whenever the hospital called her. Claire's dedication to the senior center left her torn, but there was no question where she needed to be. Whenever she could, she returned to the office to do a few things and then she would return to her mother's bedside. Claire's final visit with her mother came on January 5th. To the family of Anita B Morin we offer our heartfelt condolences.

Finally on January 12th Donna and Claire both returned to work and things are getting back to normal, organized chaos!

And the Winner is...



Ann Paris is the winner of the Bermuda Cruise Raffle to benefit the "Friends of the Wm. B. Cashin Senior Activity Center". Ann had fun with her winning. This is how she told her friend that they were going on the cruise. For Christmas she wrapped suntan lotion, sunglasses, flip flops, a straw hat and a gaudy tropical print shirt in a box. At the bottom of the box was the winning ticket which explained the reason for all the things that came before it.

An Unexpected Visitor

On a chilly day in December a Peregrine Falcon perched atop the weather-vane at the West Annex Library Building. His majestic presence allowed us a reasonably close look at such a beautiful bird of prey.



“REMEMBER ME”

The William B Cashin Senior Activity Center is lucky to have a good group of “Friends” The “Friends of the Cashin Senior Activity Center, Inc.” is announcing its latest fundraiser to help with capitol costs for the Center. Around our flag pole outside, the “Friends” have placed a newly landscaped area for all to enjoy. Bricks will be placed around the pole to memorialize patrons who purchase a brick with their name to be recognized by all. Bricks are for sale for \$15.00 and will be engraved with your name or the name of a loved one. For more information or if you, or a family member are interested in purchasing a brick please call 624-6533 and we can forward the information in a letter prepared by our dear “Friends.” A special thank you to Committeeman and Project Chair, Alderman Mike Lopez, Attorney David Nixon, Chairman and Bob Garon, Senior representative Chairman of the Project for their hard work and dedication and for being good “Friends.”

MAYOR’S SENIOR LUNCHEON

On June 17th hundreds of seniors will gather at the Radisson Hotel to enjoy a fine meal and an afternoon of dancing hosted by Mayor Ted Gatsas, his staff and the Senior Services Department,

In addition there are always prizes to give away and fun to be had. Changes have prompted the luncheon to become a yearly event, but the Mayor has promised to make it bigger and better. Table sponsors are welcome and cost \$100.

ALL ARE WELCOME

The Wm B Cashin Senior Activity Center offers not only activities for retired individuals over 60, but also offers informational and health related presentations that may be of interest to those looking forward to retirement or who are dealing with aging issues with their parents. We welcome all who may have need for this service. Some of our upcoming presentations are:

- Informational Seminar for Retirement Options – March 2 at 10am – walk-ins welcome
 - Free Kidney Screening –March 22nd 11am-3pm – appointment preferred
 - Balanced Care Method – March 9th 10:30am – walk-ins welcome
- Is it old age or is it Alzheimer's? – April 6th 10am – walk-ins welcome

WILLIAM B. CASHIN SENIOR ACTIVITY CTR.

Results

For the Reader's Digest Cheering Competition

We won the city \$10,000 to use for improving the first floor art exhibit space with new lighting and new paint on the walls.

Great Job Everyone!

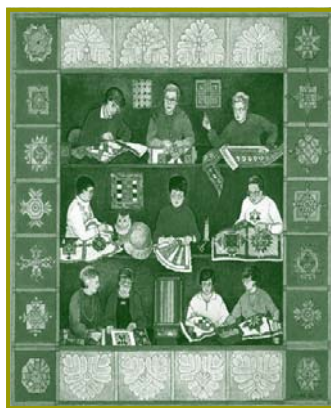


Congratulations!

Tracy Boudreau, Customer Service Rep @ the Manchester Highway Department is proud to share the news of her son, Nicolis Boudreau. Nicolis has been asked to participate in an exciting academic contest of the Deaf and Hard of Hearing High School stu-

dents from across the country. Only 5 children from New Hampshire have been chosen for this event. This is the 15th Anniversary of the Academic Bowl which is held at Gallaudet University in Washington, DC.

AMOSKEAG QUILTERS GUILD



Are you addicted to fabric, but need ideas as to what to make? Have you ever wondered what exactly is a fat quarter and what do you do with one? Just want someone to ooh and ah over your newest creation? AQG to the rescue! The Amoskeag Quilters Guild meets the 3rd Friday of the month, from September to May, at the Grace Church, on Lowell Street, here in Manchester. Meetings are at 7:15 and are filled with loads of helpful tips, wonderful show-and-tells, great guest speakers, and plenty of quilters of all experiences to give advice.

www.amoskeagqg.org

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