

AGENDA

COMMITTEE ON COMMUNITY IMPROVEMENT

July 6, 2010
Aldermen O'Neil, Ludwig,
Shea, Craig, Greazzo

5:45 PM
Aldermanic Chambers
City Hall (3rd Floor)

1. Chairman O'Neil calls the meeting to order.
2. The Clerk calls the roll.
3. Sewer abatement request (36-46 Mason Street.)
(Note: EPD recommends the abatement be denied.)
Ladies and Gentlemen, what is your pleasure?
4. Sewer abatement request (22 Lovering Street.)
(Note: EPD recommends the abatement be granted in the amount of \$382.32.)
Ladies and Gentlemen, what is your pleasure?
5. Sewer abatement request (1509 Elm Street.)
(Note: EPD recommends the abatement be granted in the amount of \$7,055.50.)
Ladies and Gentlemen, what is your pleasure?
6. Sewer abatement request (25 Claremont Avenue.)
(Note: EPD recommends the abatement be granted in the amount of \$4,289.50.)
Ladies and Gentlemen, what is your pleasure?
7. Sewer abatement request (598 Corning Road.)
(Note: EPD recommends the abatement be granted in the amount of \$406.57.)
Ladies and Gentlemen, what is your pleasure?

8. Sewer abatement request (618-620 Prescott Street.)
(Note: EPD recommends the abatement be granted in the amount of \$193.96.)
Ladies and Gentlemen, what is your pleasure?

9. Communication from Leon LaFreniere, Director of Planning & Community Development, requesting extensions of various CIP Projects.
Ladies and Gentlemen, what is your pleasure?

10. Communication from the Mindy Salomone-Abood, Purchasing Agent, regarding vehicles purchases.
Ladies and Gentlemen, what is your pleasure?

11. Communication from the Kevin O'Maley, Facilities Division, submitting a list of projects to be completed under the recent bonding that was approved by the Committee.
Ladies and Gentlemen, what is your pleasure?

12. Communication from the Timothy Soucy, Public Health Director, requesting permission to register their 2011 Car Mate trailer.
Ladies and Gentlemen, what is your pleasure?

13. Communication from Alderman Arnold requesting the Committee evaluate the Friends of the Manchester Animal Shelter to see if they may qualify for CDBG funds.
Ladies and Gentlemen, what is your pleasure?

14. Petition to release and discharge from public servitude a portion of Francis Street submitted by Paul and Lucille Stelmach.
(Note: A review from the Public Works Director is attached.)
Ladies and Gentlemen, what is your pleasure?

15. Communication from Leon LaFreniere, Director of Planning & Community Development, requesting approval to accept grant funds in the amount of \$20,000 from the State of New Hampshire Department of Justice to be used for the implementation of a comprehensive underage drinking enforcement program and for such purpose amending Resolutions and budget authorizations have been submitted.

Ladies and Gentlemen, what is your pleasure?

16. Communication from Leon LaFreniere, Director of Planning & Community Development, requesting approval to accept grant funds in the amount of \$2,720 from the Federal Institute of Museum and Library Services to be used to restore financial records of Manchester Civil War soldiers.

Ladies and Gentlemen, what is your pleasure?

17. Amending Resolution and budget authorization for acceptance of \$2,000 for the FY 2011 CIP 714211 Hands Across the Merrimack Bridge Project.

Ladies and Gentlemen, what is your pleasure?

18. Amending Resolution and Bond Resolution for acceptance of \$43,500,000 for the FY 2011 CIP 810411 Public Safety Complex Project.

Ladies and Gentlemen, what is your pleasure?

19. Communication from Leon LaFreniere, Director of Planning & Community Development, on behalf of the Airport requesting to accelerate property acquisition funds as identified in the 2011-2015 Airport Capital Improvement program. The Airport notes that property acquisition funds will be increased to \$10,000,000 thereby increasing the total budget by \$1,300,000 for a new Airport CIP total of \$79,790,444 and for such purpose a budget authorization has been submitted.

Ladies and Gentlemen, what is your pleasure?

20. Discussion relative to the Neighborhood Stabilization Program.
(Note: Communication from Sam Maranto is attached.)

Ladies and Gentlemen, what is your pleasure?

21. Discussion relative to the First Time Homebuyers Review.
(Note: Attached is a request for loan approval.)
Ladies and Gentlemen, what is your pleasure?

TABLED ITEM

A motion is in order to remove this item from the table.

22. Presentation by Kevin Sheppard, Public Works Director, regarding a vehicle locator system.
(Note: Tabled 6/7/10; additional information to be provided by the Highway Department regarding the cost changes and cost savings in relation to the MER Bond.)
23. If there is no further business, a motion is in order to adjourn.

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director

Frederick J. McNeill, P.E.
Chief Engineer



RECEIVED
JUN 10 2010
CITY CLERK'S OFFICE

Commissioners
William F. Houghton, Jr.
Robert R. Rivard
Joan S. Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department
Environmental Protection Division

Memo

To: CIP Committee, #10-050
c/o City Clerks Office

From: Frederick J. McNeill, P.E. *F.J.M.*

CC: Lisa Hynes – EPD
June George – EPD

Date: June 8, 2010

Re: Sewer Abatement Recommendation
Edward J. Kissell
36-46 Mason St. / Account #10463-20310

Because there was no backup, no police report and it was winter, where use of an outdoor faucet would create icing problems that people could report, I recommend that this abatement be denied.

If you have any questions, please contact me at 624-6341.

/djv

Attach

3-1

EPD-Manchester, NH - Customer/Location Consumption History Inquiry

Customer ID: 104363 Name: KISSELL, EDWARD J
 Location ID: 20310 Address: 36-46 MASON ST

Cycle/Route: 11 / 06 Amount due: \$856.18
 Initiation date: 10/18/99 Pending: \$0.00
 Termination date: 01/01/00 Customer status: A Customer/Location status: A

Svc Code	Reg Type	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Commt Code
SU	REG	214.00		.00	86 50709743S	C	
SU	REG	116.00		.00	96 50709743S	C	
SU	REG	78.00		.00	82 50709743S	C	
SU	REG	129.00		.00	92 50709743S	C	
SU	REG	113.00		.00	98 50709743S	C	
SU	REG	91.00		.00	88 50709743S	C	
SU	REG	57.00		.00	97 50709743S	C	
SU	REG	53.00		.00	81 50709743S	C	

Fred
 For your recommendation
 hisa
 6/3
 With no backup,
 no police report,
 and winter time
 usage where use
 of outdoor faucet
 would create icing
 problems that people
 could report, deny
 the abatement.

3yr average consumption for
 this time period (Nov-Feb)

67 ccf FJM

Consumption this period

214 ccf

147 ccf diff

3yr average consumption for
 the time period (Feb-May)

74 ccf

Consumption this period
 (see mww consumption print screen)

183 ccf

109 ccf diff

EPD-Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 4/27/2010 11:59:11 AM

Customer ID 104363 Name KISSELL, EDWARD J
 Location ID 20310 Address 36-45 MASON ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 11/06 Amount due \$856.18
 Initiation date 10/18/99 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	2/15/08	46.00	.00	94	50709743S	C	
SU	REG	11/13/07	34.00	.00	92	50709743S	C	
SU	REG	8/13/07	41.00	.00	94	50709743S	C	
SU	REG	5/11/07	39.00	.00	88	50709743S	C	
SU	REG	2/12/07	42.00	.00	91	50709743S	C	
SU	REG	11/13/06	37.00	.00	89	50709743S	C	
SU	REG	8/16/06	50.00	.00	99	50709743S	C	
SU	REG	5/09/06	39.00	.00	83	50709743S	C	

OK Exit Cancel Change view Graph History

Customer ID 104197 Name KISSELL, ED
 Location ID 20310 Address 36-46 MASON ST

Date Actual Consumption Graph Demand Consumption Graph

Cycle/Route 11 / 06 Amount due \$266.94
 Initiation date 10/14/99 Pending \$.00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmmt Code
WA	REG	5/06/10	183.00	.00	91	50709697W		
WA	REG	2/04/10	214.00	.00	86	50709697W		
WA	REG	11/10/09	115.00	.00	96	50709697W		02
WA	REG	8/06/09	78.00	.00	82	50709697W		
WA	REG	5/16/09	129.00	.00	92	50709697W		04
WA	REG	2/13/09	113.00	.00	98	50709697W		
WA	REG	11/07/08	91.00	.00	88	50709697W		
WA	REG	8/11/08	67.00	.00	97	50709697W		

OK Exit Cancel Change view Graph History

Matthew Normand
City Clerk



Kathleen Gardner
Deputy City Clerk

CITY OF MANCHESTER
Office of the City Clerk



MEMORANDUM

To: Fred McNeill
Chief Sanitary Engineer

From: Heather Freeman *[Signature]*
Vital & Legislative Records Supervisor

Date: April 23, 2010

Re: Sewer Abatement Request
Edward Kissell
36 Mason Street
Account Number: 104363-20310

A request was made by the above-referenced individual for a sewer abatement. Please review the matter and respond back to the CIP Committee in care of the City Clerk's Office.

Enclosure

4/26

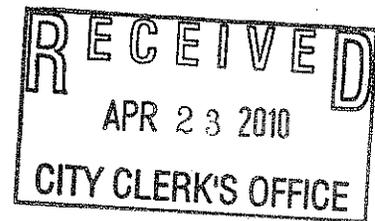
Lisa,

Please review the water consumption @ 36 Mason St. For the past ten years. With no backup, it will be difficult to quantify any abatement.

3-5

Thanks,

Edward Kissell
230 Pleasant St.
Concord, NH 03301
Account Number 104363-20310 36 Mason St.
4/22/2010



Environmental Protection Division
PO Box 4600
Manchester, NH 03108 - 4600

To Whom It May Concern:

I have been the owner of 36 Mason St. in Manchester NH for over a decade. During this time I have always paid my bills on time and have been very impressed with the water and sewer services I have received. It is understandable that no one thinks of what you do until it goes wrong but that is not correct in this case. As a city employee I am impressed by your department's management of your division.

For example, about a year ago the water department contacted me about a possible leak in Mason St. My handyman and I went through the building and found the leaks and were able to drop our consumption of water from 129 to about 78 units.

The last two bills our consumption started to rise again. It went back up to 116 and then to 214. I called the water department, asked my tenants and looked around the property. We did find a toilet that did occasionally run but this was not the main culprit of the problem. I found out that local kids from the neighborhood were using my water to conduct water fights. After finding this out we shut off the outside faucet. However, it is my fear that this was running for days at a time which lead to the increase. I have owned this building for over ten years and have never had this type of issue. My tenants and I have taken steps to ensure that this doesn't happen again.

I am looking to find a fair and reasonable solution, for both parties, to this problem. In this letter I am enclosing a check for \$300 and would like the rest of the amount waved. When the inspector came to my property he told me that the consumption was high for the next cycle as well. I was hoping to have a \$400 cap on the next bill as well. After that I will be responsible for any and all bills and will not petition you again on this matter.

Please see the enclosed paper work for support of my case. If you need any additional information, please feel free to contact me at 603-228-9232 home or 858-2240 cell. I can also be reached by email at avatarone@comcast.net. Thank you for your attention to this matter and look forward to a positive outcome for both parties.

Sincerely,

A handwritten signature in black ink that reads "Edward J Kissell". The signature is written in a cursive style with a large, stylized "E" and "K".

Edward J Kissell

Billing Statement

EPD-Manchester NH

Account number : 104363-20310
 Location address: 36-46 MASON ST
 MANCHESTER NH
 Customer name : KISSELL, EDWARD J
 Mailing address : 230 PLEASANT ST
 :
 City /State /Zip: CONCORD NH 033012501

Bill date: 3/30/10 Due date: 4/29/10

Balance forward : .00
 Payments / adj. : .00
 Current charges : 856.18
 Bill amount : 856.18

Reading Information

<u>Service</u>	<u>Read Date</u>	<u>Type</u>	<u>Meter number</u>	<u>Days</u>	<u>Actual</u> <u>Consumption</u>	<u>Demand</u>
SU	2/04/10	Regular	50709743S	86	214.00	.00

Current Charge Detail

<u>Code</u>	<u>Description</u>	<u>Amount</u>
SS	SEWER SVC CHARGE	57.96
SU	SEWER USAGE	798.22
	Total Actual Charges	856.18

Balance: 856.18 as of 4/20/10

3-7

Customer/Location Consumption History Inquiry - EPD-Manchest

SUNGARD PUBLIC SECTOR
NavLine



Customer/Location Consumption History Inquiry

Customer ID: 104363 KISSELL, EDWARD J

Location ID: 20310 36-46 MASON ST

Cycle/route: 11 06 Amount due: 856.18

Initiation date: 10/18/99 Pending: .00

Termination date: 0/00/00 Customer/location status: A

Customer status:

OK

Exit

Cancel

Print hist...

Meter in...

Meter se...

Pending ...

Budget t...

Change ...

Graph hi...

Custome...

Reading ...

Service Code	Reading Type	Reading Date	Actual Consumption	Actual Demand	Days	Meter Number	Estimate Code	Comment Code
SU	REG	2/04/10	214.00	.00	86	507097435	C	
SU	REG	11/10/09	116.00	.00	96	507097435	C	
SU	REG	8/06/09	78.00	.00	82	507097435	C	
SU	REG	5/16/09	129.00	.00	92	507097435	C	
SU	REG	2/13/09	113.00	.00	98	507097435	C	
SU	REG	11/07/08	91.00	.00	88	507097435	C	
SU	REG	8/11/08	67.00	.00	97	507097435	C	
SU	REG	5/06/08	53.00	.00	81	507097435	C	

NAV

MWW-Manchester NH - Customer/Location Consumption History Inquiry

Functions - Help



4/20/2010 7:51:06 AM

Customer ID: 114197 Name: MISSELL, ED
 Location ID: 20010 Address: 3645 MASON ST

Graph: Load Consumption Graph Demand Consumption Graph

Cycle Route: 11/205 Amount due: 0.00
 Inflation rate: 10/1/2009 Pending: 0.00
 Termination date: 02/01/00 Customer status: A Customer/Location status:

Select: View detail

Sv	Reading Type	Reading Date	Actual Consumption	Actual Demand	CCF Reading
WA	REG	2/04/10	214.00	.00	4093.00
WA	REG	11/10/09	116.00	.00	3879.00
WA	REG	8/06/09	78.00	.00	3763.00
WA	REG	5/16/09	129.00	.00	3685.00
WA	REG	2/13/09	113.00	.00	3556.00
WA	REG	11/07/08	91.00	.00	3443.00
WA	REG	8/11/08	67.00	.00	3352.00
WA	REG	5/06/08	53.00	.00	3285.00

OK Exit Cancel Change view Graph History

MWE MWW-Manchester NH - Account History - Charges

Function Options Help

Customer ID: 10419 Name: KESSEL ED
 Location ID: 20010 Address: 364E MASON ST

4802610 57524034

Circle/Pole: 11/08 Amount due: 00
 Initiation date: 10/2/09 Pending: 00
 Termination date: Customer/Location status:

Display

Bill Type	Bill Date	Due Date	Previous Balance	Payments/ Adjustments	Current Charges	Total Amount
BL	2/24/10	3/26/10	.00	.00	307.39	307.39
BL	11/25/09	12/25/09	.00	.00	179.50	179.50
BL	8/26/09	9/25/09	.00	.00	129.91	129.91
BL	5/27/09	6/26/09	.00	.00	196.47	196.47
BL	2/25/09	3/27/09	.00	.00	175.59	175.59
BL	11/26/08	12/26/08	.00	.00	146.88	146.88
BL	8/27/08	9/26/08	.00	.00	115.56	115.56
BL	5/28/08	6/27/08	.00	.00	97.29	97.29
BL	2/27/08	3/28/08	.00	.00	88.15	88.15

OK Exit Cancel Customer/Location functions

City of Manchester, NH - Close Work Request

Function Help

Request: WFO210949

CHECK FOR LEAK

UOP code

Service: 000 10/1/00

Request Status: Cancelled Completed Close

Completion date: 41210

Close date: 41210

Action taken: QA OWNER ADVISED

Related request: []

UOP amount: [] 3 decimals Job UOP

Actual start date: []

Bill Work Request: To be billed Non billable

Charge code: []

Amount: []

More charges

X Result Comments

257-1011 TOILET LEAK 2-OK 3A-BAD OUC, NO ACCESS
RE-OK

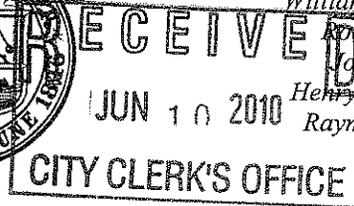
OK Exit Cancel Expenditures Facilities Job orders

4/12/10 - Jeff Robinson

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director

Frederick J. McNeill, P.E.
Chief Engineer



Commissioners
William F. Houghton, Jr.
Robert R. Rivard
John S. Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department
Environmental Protection Division

Memo

To: CIP Committee
c/o City Clerks Office

#10-049

From: Frederick J. McNeill, P.E.

CC: Lisa Hynes – EPD
June George – EPD

Date: June 8, 2010

Re: Sewer Abatement Recommendation
Mark S Frechette
22 Lovering St. / Account #40839-28836

Based on the backup from Paquette Pools and the large increase in usage, I recommend that Mr. Frechette be granted an abatement in the amount of \$382.32.

If you have any questions, please call me at 624-6341.

/djv

Attach

EPD-Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 4/05/2010 9:25:05 AM

Customer ID 40839 Name FRECHETTE, MARK S
 Location ID 28836 Address 22 LOVERING ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 06/01 Amount due \$645.29
 Initiation date 1/01/12 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmmt Code
SU	REG	12/28/09	28.00	.00	91	27743726S	C	
SU	REG	9/28/09	163.00	.00	90	27743726S	C	
SU	REG	6/30/09	47.00	.00	91	27743726S	C	
SU	REG	3/31/09	28.00	.00	85	27743726S	C	
SU	REG	1/05/09	28.00	.00	97	27743726S	C	
SU	REG	9/30/08	35.00	.00	95	27743726S	C	
SU	REG	6/27/08	35.00	.00	86	27743726S	C	
SU	REG	4/02/08	27.00	.00	85	27743726S	C	

OK Exit Cancel Change view Graph History

Fred 6/2/10
 For your recommendation

Lisa

6/3

Please provide the abatement based on backup from Paquette Pools and large increase in usage.

3 yr average consumption for this time period

45 ccf

Thanker,
 FJM

Consumption this period

163 ccf

118 ccf difference

@ \$ 3.24/ccf

\$ 382.32

EPD-Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 4/05/2010 9:25:10 AM

Customer ID 40839 Name FRECHETTE, MARK S
 Location ID 28836 Address 22 LOVERING ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 06/01 Amount due \$645.29
 Initiation date 1/01/42 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	1/08/08	34.00	.00	99	27743726S	C	
SU	REG	10/01/07	51.00	.00	91	27743726S	C	
SU	REG	7/02/07	47.00	.00	91	27743726S	C	
SU	REG	4/02/07	26.00	.00	90	27743726S	C	
SU	REG	1/02/07	27.00	.00	95	27743726S	C	
SU	REG	9/29/06	49.00	.00	91	27743726S	C	
SU	REG	6/30/06	33.00	.00	88	27743726S	C	
SU	REG	4/03/06	38.00	.00	84	27743726S	C	

OK Exit Cancel Change view Graph History

Customer ID 40839 Name FRECHETTE, MARK S
 Location ID 28836 Address 22 LOVERING ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 06 / 01 Amount due \$645.28
 Initiation date 1/01/42 Pending \$ 00
 Termination date 01/01/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	1/09/05	34.00	.00	101	27743726S	C	
SU	REG	9/30/05	59.00	.00	91	27743726S	C	
SU	REG	7/01/05	50.00	.00	93	27743726S	C	
SU	REG	3/30/05	45.00	.00	91	27743726S	C	
SU	REG	12/29/04	48.00	.00	91	27743726S	C	
SU	REG	9/29/04	75.00	.00	91	27743726S	C	
SU	REG	6/30/04	86.00	.00	92	27743726S	C	
SU	REG	3/30/04	47.00	.00	91	27743726S	C	

OK Exit Cancel Change view Graph History

Matthew Normand
City Clerk



Kathleen Gardner
Deputy City Clerk

CITY OF MANCHESTER
Office of the City Clerk

MEMORANDUM

To: Fred McNeill
Chief Sanitary Engineer

From: Heather Freeman 
Vital & Legislative Records Supervisor

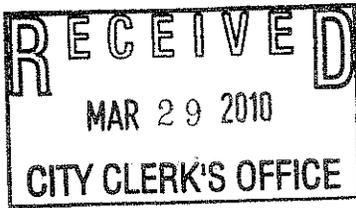
Date: March 29, 2010

Re: Sewer Abatement Request
Mark Frechette
22 Lovering Street
Account #40839-28836

A request was made by the above-referenced individual for a sewer abatement. Please review the matter and respond back to the CIP Committee in care of the City Clerk's Office.

Enclosure

4-5



Second Request

Mark S. Frechette
22 Lovering Street
Manchester, NH 03109
(603) 622-1219 (home)
(603) 493-9737 (cell)

December 8, 2009

Board of Mayor and Alderman
One City Hall Plaza
Manchester, NH 03101

Re: Abatement of Environmental Protection Division's Bill
Account No. 40839-28836

Dear Mayor and Alderman:

I respectfully request an abatement of my November 24, 2009 sewer bill from the Environmental Protection Division. In August of 2009, we discovered a tear in our in-ground pool liner and was forced to run the hose in the pool for approximately three weeks before we could get someone to replace the liner as it was the height of pool season. The water from the pool was seeping into the ground and did not go into the sewer. I have enclosed a copy of my water bill, a copy of the sewer bill, a letter from Paquette Pools indicating the cost to replace the liner, and an invoice from Paquette Pools. I have never requested an abatement before.

Thank you for your attention to this matter. Please feel free to contact me should you have any questions or need further information.

Very truly yours,

A handwritten signature in cursive script that reads "Mark S. Frechette".

Mark S. Frechette



We Build Pools For Fun

1204 HOOKSETT ROAD • HOOKSETT, NEW HAMPSHIRE 03106

603.622.4941 • FAX 603.669.4373

WWW.PAQUETTEPOOLS.COM

PROPOSAL

Mark Frechette
22 Lovering Street
Manchester, NH 03103

Phone: 494-9136

We hereby submit specifications and estimates for:

Replacement Liner \$ 3,200.00
All 28 mil

Drain Pool
Remove and dispose of old liner
¼" Wall foam glued to walls
Smooth pool floor
New face plates and gaskets on Drain - Skimmer
And Wall Fittings
Install new Liner

Subtotal \$ 3,200.00

Not Included:

Water to Fill Pool

We Propose hereby to furnish material and labor - complete and in accordance with above specifications, for the sum of:

Three Thousand Two Hundred Dollars and No Cents (\$3,200.00)

Payments to be made as follows: Two Thousand Down (\$2,000.00)
Balance upon Completion

Acceptance of Proposal:

Signature

Bob Paquette

Signature _____



Payment Mailing Address:
 ENVIRONMENTAL PROTECTION DIVISION
 CITY OF MANCHESTER, NH
 P.O. BOX 4600
 MANCHESTER, NH 03108-4600

THIS IS YOUR SEWER SERVICE BILL

Return this stub with your check made payable to:
ENVIRONMENTAL PROTECTION DIVISION

MARK S FRECHETTE
 22 LOVERING ST
 MANCHESTER NH 03109-4722

Account Number: 40839-28836
 The dash is part of your account number,
 please use it on all references.

Service Address: 22 LOVERING ST
 Bill Date: 11/24/09
 Cycle-Route: 06-01
 Current Charges: 547.92
 Balance Forward: .00
Total Amount Due 547.92

Amount Paid:

NOTE: These amounts do not include any delinquent amounts due at the Tax Office (please see back of bill).

000040839000028836000000547927

Service Address: 22 LOVERING ST

Account Number **	Cycle-Route	Bill Date	Due Date
40839-28836	06-01	11/24/09	12/24/09

Last Billed Amount: 172.08
 Payments: 172.08-
 Adjustments/Transfers to Tax Office: .00
 Balance Forward: .00

Payment Mailing Address:
 ENVIRONMENTAL PROTECTION DIVISION
 CITY OF MANCHESTER, NH
 P.O. BOX 4600
 MANCHESTER NH 03108-4600
 Phone: (603) 624-6522, 8 am - 5 pm, Monday-Friday
 Lobby hours: 8 am - 4:30 pm, Monday-Friday
 Web Site: www.ManchesterNH.Gov/EPD

Service	Service Period	Days	Meter Number	Mult	Units	Current	Previous	Usage
SU	6/30/09 - 9/28/09	90 E	27743726S	1.000	CCF	6000	5837	163
						USAGE FOR 11/08		35.00
Service			Consumption	Charge	Total			
SU	SEWER USAGE CHG		163.00	528.12	528.12			
SS	SEWER SVC CHARGE		6/30/09 - 9/28/09	19.80	19.80			
Total Current Charges						547.92		
Past Due						.00		
Total Amount Due						547.92		

48

↑ DETACH HERE ↑

↑ DETACH HERE ↑

CUSTOMER MARK FRECHETTE

SERVICE ADDRESS 22 LOVERING ST

BUSINESS OFFICE

MANCHESTER WATER WORKS
281 LINCOLN ST
MANCHESTER NH 03103-5093
(603)624-6494 8am-4:30pm
www.ManchesterNH.Gov/water

ACCOUNT NUMBER 40837-28836

CYCLE-ROUTE 06-01

Service	WA	6/30/09	9/28/09	Days	90	Meter Number	25363517W	Mult	1.000	Units	CCF	Current	4038	Previous	3875	Usage	163
WA WATER												Consumption					
												163.00					
WM METER SVC CHG 5/8"						6/30/09						9/28/09					
													212.72				Total
													21.87				212.72
																	21.87

Total Current Charges 234.59
 Past Due .00
 Total Amount Due 234.59
 Pay 246.32 After 11/20/09

***See a live bald eagle - call 603-668-2045 to register for Massabesic Audubon Center's Live Birds of Prey Show, to be held on Saturday, November 14. There will be two shows: 11:00-Noon and 1:00-2:00 PM.*
 Direct Payment Service is now available - pays your water bill automatically from your checking account on the due date. Download an application from www.ManchesterNH.gov/water or call 603-624-6494.

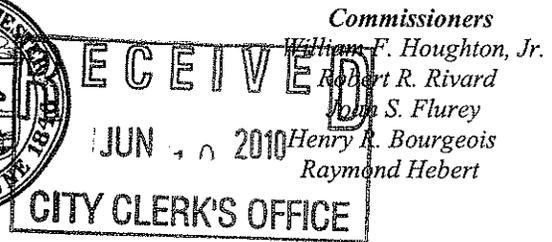
KEEP BOTTOM HALF FOR YOUR RECORDS

ADDITIONAL INFORMATION ON THE REVERSE SIDE

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director

Frederick J. McNeill, P.E.
Chief Engineer



CITY OF MANCHESTER
Highway Department
Environmental Protection Division

Memo

To: CIP Committee,
c/o City Clerks Office

#10-048

From: Frederick J. McNeill, P.E.

FJM

CC: Lisa Hynes – EPD
June George – EPD

Date: June 8, 2010

Re: Sewer Abatement Recommendation
Manchester Masonic Temple Association
1509 Elm St. / Account #85669-64542

Based on backup and the large increase of consumption, I recommend that the Manchester Masonic Temple Association be granted an abatement in the amount of \$7,055.50.

If you have any questions or require additional information, please contact me at 624-6341.

/djv

Attach

5-1

EPD Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 6/02/2010 3:24:35 PM

Customer ID 85669 Name MANCHESTER MASONIC TEMPLE ASSO
 Location ID 64542 Address 1509 ELM ST

Date Actual Consumption Graph Demand Consumption Graph

Cycle/Route 01/05 Amount due \$2,007.95
 Initiation date 1/01/42 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmmt Code
SU	REG	2/23/10	3.73 530.00	.00	96	30047140S	C	
SU	REG	11/19/09	3.73 410.00	.00	91	30047140S	C	
SU	REG	8/20/09	3.24 300.00	.00	86	30047140S	C	
SU	REG	5/26/09	" 210.00	.00	89	30047140S	C	
SU	REG	2/26/09	" 150.00	.00	93	30047140S	C	
SU	REG	11/25/08	" 100.00	.00	95	30047140S	C	
SU	REG	8/22/08	2.70 140.00	.00	85	30047140S	C	
SU	REG	5/29/08	" 310.00	.00	91	30047140S	C	

OK Exit Cancel Change view Graph History

Fred 6/2/10
 For your recommendation

hisa
 6/3

Based on backup and large increase of consumption, please proceed w/ a latement.

TJm

3 year average quarterly consumption 15 ccf x 8 quarters

120 ccf

consumption for past 8 quarters

2230 ccf

2110. ccf diff

~~910 ccf @ \$3.73~~

910 ccf @ \$3.73/ccf = 3394.30

780 ccf @ \$3.24/ccf = 2527.20

420 ccf @ \$2.70/ccf = 1134.00

2110 ccf

\$ 7,055.50

EPD-Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

6/02/2010 3:24:41 PM

Customer ID 85669 Name MANCHESTER MASONIC TEMPLE ASSO
 Location ID 64542 Address 1509 ELM ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 01 / 05 Amount due \$2,007.95
 Initiation date 1/01/42 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	2/28/08	10.00	.00	93	30047140S	C	
SU	REG	1/27/07	10.00	.00	92	30047140S	C	
SU	REG	8/27/07	10.00	.00	77	30047140S	C	
SU	REG	6/17/07	20.00	.00	104	30047140S	C	
SU	REG	2/27/07	10.00	.00	83	30047140S	C	
SU	REG	12/06/06	30.00	.00	104	30047140S	C	
SU	REG	8/24/06	.00	.00	86	30047140S	C	
SU	REG	5/30/06	10.00	.00	91	30047140S	C	

OK Exit Cancel Change view Graph History

EPD-Manchester, NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 6/02/2010 3:24:46 PM

Customer ID 85669 Name MANCHESTER MASONIC TEMPLE ASSO
 Location ID 64542 Address 1509 ELM ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 01 / 05 Amount due \$2,007.95
 Initiation date 1/01/42 Pending \$0.00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Comt Code
SU	REG	2/28/06	20.00	.00	82	30047140S	C	
SU	REG	12/08/05	20.00	.00	104	30047140S	C	
SU	REG	8/26/05	10.00	.00	94	30047140S	C	
SU	REG	5/24/05	30.00	.00	89	30047140S	C	
SU	REG	2/24/05	120.00	.00	92	30047140S	C	
SU	REG	11/24/04	10.00	.00	69	30047140S	C	
SU	REG	8/27/04	10.00	.00	93	30047140S	C	
SU	REG	5/26/04	10.00	.00	93	30047140S	C	

OK Exit Cancel Change view Graph History

5-4

*Matthew Normand
City Clerk*

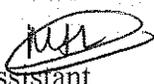


*Kathleen Gardner
Deputy City Clerk*

CITY OF MANCHESTER
Office of the City Clerk

MEMORANDUM

To: Fred McNeill
Chief Sanitary Engineer

From: Maura Leahy 
Administrative Assistant

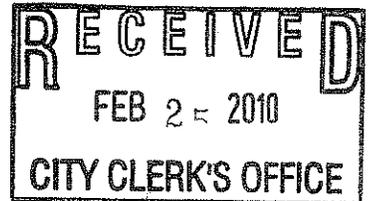
Date: February 25, 2010

Re: Sewer Abatement Request
R. Bradley Alderfer
1505 Elm Street
Account Number: 85669-64542

A request was made by the above-referenced individual for a sewer abatement. Please review the matter and respond back to the CIP Committee in care of the City Clerk's Office.

Enclosure

55



February 15, 2010

Board of Mayor and Aldermen
One City Hall Plaza
Manchester, NH 03101

Re: Sewer Abatement Request – Manchester Masonic Temple, 1505 Elm St

To whom it may concern:

This is an Abatement request on behalf of the Manchester Masonic Temple Association, account number 85669-64542, located at 1505 Elm St, Manchester, NH 03101. We respectfully request an Abatement to waive future sewer bills above our usual ordinary amount, and place a credit on our account for the excess amounts paid from 7/7/2008 to the present, which totals \$5,283.29.

It is apparent that a water leak appeared in March 2008. We have determined that the water leak is probably under the building slab downstream of the meter. We hired Lachance Plumbing and Hager-Richter to locate the leak in April 2008. We have attached copies of the bills/invoices for these companies. Although the leak itself has not been found, we have narrowed down the possible locations, and we are still actively investigating remedies.

We have determined, however, that the excess flow since 2008 is leaking to groundwater and is not entering the building waste system. That is why we seek this equitable abatement in our sewer assessment.

Please let us know if more documentation is needed to support this abatement request.

Thank you very much for your consideration.

Sincerely,

A handwritten signature in black ink, appearing to be "R. Bradley Alderfer". The signature is written over a horizontal line.

R. Bradley Alderfer
Treasurer

RBA/mjh

Enc: Account history
Figure calculation page
Invoice 20799 Lachance Plumbing & Heating, Inc.
Invoice 20600 Lachance Plumbing & Heating, Inc.
Invoice 08SG19 Hager-Richter Geoscience, Inc.

Lachance Plumbing & Heating., Inc.

1035 Candia Road
 Manchester, NH 03109
 603-623-9849

Invoice

Date	Invoice #
6/13/2008	20799

Bill To
MASONIC TEMPLE 1505 ELM STREET MANCHESTER, NH 03103



Terms	Technician
Due on receipt	DAVE
Rate	Amount

Quantity	Description
	DATE OF SERVICE: 6/6/2008 INSTALLED SHUT-OFF ON BACK FLOW PREVENTOR
1	2" GATE VALVE
1	3/4" COPPER BALL VALVE
3	3/4" COPPER 90
7	FEET 3/4" COPPER TUBE
2	2" COPPER M ADAPTER
1	FOOT 2" COPPER L TUBING
1	2" x 3/4" COPPER TEE
3.5	SERVICE HOURS

Thank you for your business.

Total	\$465.02
Balance Due	\$0.00

A charge of 2% per month will be assessed on any unpaid balance with a \$10 minimum.

Lachance Plumbing & Heating., Inc.

1035 Candia Road
 Manchester, NH 03109
 603-623-9849

Invoice

Date	Invoice #
5/14/2008	20600

Bill To
MASONIC TEMPLE 1505 ELM STREET MANCHESTER, NH 03103



Quantity	Description	Terms	Technician
		Due on receipt	JIM-
		Rate	Amount
	DATE OF SERVICE: 5/6/2008		
	RUN NEW 2" COPPER LINE FROM STREET TO METER.		
30	FEET 2" COPPER K PIPE	19.69	590.70
2	2" COPPER 90	12.89	25.78
1	2" COPPER BALL VALVE	58.00	58.00
8	SERVICE HOURS - JIM	80.00	640.00
2.5	SERVICE HOURS - MARLYIN	80.00	200.00
	EXCAVATOR CHARGE	4,100.00	4,100.00
	EXTRA: SAW CUT AND EXCAVATE STREET BEYOND PROPOSED EXCAVATION POINT. PROVIDE AND REAM EXISTING 4" CAST PIPE TO PUSH COPPER LINE THRU	450.00	450.00

Thank you for your business.	Total	\$6,064.48
A charge of 2% per month will be assessed on any unpaid balance with a \$10 minimum.	Balance Due	\$0.00

5-9

HAGER-RICHTER GEOSCIENCE, INC.

CONSULTANTS IN GEOLOGY AND GEOPHYSICS

8 INDUSTRIAL WAY - D10
SALEM, NEW HAMPSHIRE 03079
TELEPHONE (603) 893-9944
FAX (603) 893-8313

INVOICE

INVOICE DATE: June 30, 2008		INVOICE NO.: 08SG19
TO:	Manchester Masonic Temple Assoc. 1505 Elm Street Manchester, NH 03101	ATTN: Mr. Frank Kenney
PROJECT:	Water Line Location Survey Manchester Masonic Temple Manchester, New Hampshire	
PERIOD:	June 25, 2008	
1. SERVICES		
	GPR/PUL Survey 1 Day @ \$1950/day Sketch Plan @ \$100	\$1,950.00 \$100.00
TOTAL DUE THIS INVOICE		\$2,050.00

Terms Net 30 Days
Please make check payable to
HAGER-RICHTER GEOSCIENCE, INC.
We appreciate your business
and look forward to working with you again!

SALEM, NEW HAMPSHIRE • FORDS, NEW JERSEY

www.hager-richter.com

5-10

Account History - Combined Inquiry - EPD-Manchester NH

SUNGARD PUBLIC SECTOR
NavLine



Account History - Combined Inquiry

Customer ID: 85669 MANCHESTER MASONIC TEMPLE ASSO
Location ID: 64542 1509 ELM ST

Cycle/route: 01 05 Amount due: 999.00 Actual amount due: 999.00
Initiation date: 1/01/42 Pending: .00 Budget deferred: .00
Termination date: Customer/location status: A

Calculated Charges | 3-Month History

Combined Inquiry | Charges | Payments | Adjustments | Pending

Transaction Type	Date	Description	Transaction Amount	Reference Date	Running Balance	
BL BILL	10/05/07	CYCLE BILL	41.25	10/09/07	41.25	11
LB PMT	7/16/07	LOCKBOX27007160799	63.75-		.00	
BL BILL	7/10/07	CYCLE BILL	63.75	7/11/07	63.75	6
LB PMT	4/23/07	LOCKBOX27004230799	41.25-		.00	
BL BILL	4/09/07	CYCLE BILL	41.25	4/10/07	41.25	5
LB PMT	2/21/07	LOCKBOX27002210799	69.00-		.00	
BL BILL	1/08/07	CYCLE BILL	69.00	1/09/07	69.00	2
LB PMT	10/27/06	LOCKBOX27010270699	15.00-		.00	

- OK
- Exit
- Cancel
- Print hist...
- Account...
- Custom...
- Custom...
- Budget h...

MW

Account History - Combined Inquiry - EPD-Manchester NH

SUNGARD PUBLIC SECTOR
NaviLine



Account History - Combined Inquiry

Customer ID: 85669 MANCHESTER MASONIC TEMPLE ASSO

Location ID: 64542 1509 ELM ST

Cycle/route:	01 05	Amount due:	999.00	Actual amount due:	999.00
Initiation date:	1/01/42	Pending:	.00	Budget deferred:	.00
Termination date:		Customer/location status:	A		

Calculated Charges | 3-Month History

Combined Inquiry | Charges | Payments | Adjustments | Pending

Transaction Type	Date	Description	Transaction Amount	Reference Date	Running Balance	
BL BILL	10/06/08	CYCLE BILL	400.50	10/07/08	400.50	11
LB PMT	7/17/08	LOCKBOX27007170899	859.50-		.00	
BL BILL	7/07/08	CYCLE BILL	859.50	7/08/08	859.50	8
LB PMT	4/15/08	LOCKBOX27004150899	49.50-		.00	
BL BILL	4/07/08	CYCLE BILL	49.50	4/08/08	49.50	5
LB PMT	1/18/08	LOCKBOX27001180899	49.50-		.00	
BL BILL	1/07/08	CYCLE BILL	49.50	1/08/08	49.50	2
LB PMT	10/16/07	LOCKBOX27010160799	41.25-		.00	

- OK
- Exit
- Cancel
- Print hist...
- Account...
- Custome...
- Custome...
- Budget h...

MW

Account History - Combined Inquiry - EPD-Manchester NH

SUNGARD PUBLIC SECTOR
NavLine



Account History - Combined Inquiry

Customer ID: 85669 MANCHESTER MASONIC TEMPLE ASSO
Location ID: 64542 1509 ELM ST

Cycle/route:	01 05	Amount due:	999.00	Actual amount due:	999.00
Initiation date:	1/01/42	Pending:	.00	Budget deferred:	.00
Termination date:	Customer/location status: A				

Calculated Charges	3-Month History			
Combined Inquiry	Charges	Payments	Adjustments	Pending

Transaction Type	Date	Description	Transaction Amount	Reference Date	Running Balance	
BL BILL	10/20/09	CYCLE BILL	999.00	10/21/09	999.00	11
LB PMT	8/03/09	LOCKBOX27008030999	707.40-		.00	
BL BILL	7/28/09	CYCLE BILL	707.40	7/21/09	707.40	8
LB PMT	6/22/09	LOCKBOX27006220999	513.00-		.00	
BL BILL	4/13/09	CYCLE BILL	513.00	4/14/09	513.00	9
LB PMT	3/03/09	LOCKBOX27003020999	610.20-		.00	
BL BILL	1/12/09	CYCLE BILL	610.20	1/13/09	610.20	2
LB PMT	1/12/09	LOCKBOX27001120999	400.50-		.00	

- OK
- Exit
- Cancel
- Print hist...
- Account...
- Custom...
- Custom...
- Budget h...

Customer/Location Consumption History Inquiry - EPD-Manchest

SUNGARD PUBLIC SECTOR
NavLine



Customer/Location Consumption History Inquiry

Customer ID: 85669 MANCHESTER MASONIC TEMPLE ASSO
Location ID: 64542 1509 ELM ST

Cycle/route:	01 05	Amount due:	999.00
Initiation date :	1/01/42	Pending:	.00
Termination date:	0/00/00	Customer/location status:	A
Customer status:	Active		

- OK
- Exit
- Cancel
- Print hist...
- Meter in...
- Meter se...
- Pending ...
- Budget t...
- Change ...
- Graph hi...
- Custome...
- Reading ...

Service Code	Reading Type	Reading Date	Actual Consumption	Actual Demand	Days	Meter Number	Estimate Code	Comment Code
SU	REG	8/20/09	300.00	.00	86	300471405	C	
SU	REG	5/26/09	210.00	.00	89	300471405	C	
SU	REG	2/26/09	150.00	.00	93	300471405	C	
SU	REG	11/25/08	180.00	.00	95	300471405	C	
SU	REG	8/22/08	140.00	.00	85	300471405	C	
SU	REG	5/29/08	310.00	.00	91	300471405	C	
SU	REG	2/28/08	10.00	.00	93	300471405	C	
SU	REG	11/27/07	10.00	.00	92	300471405	C	

Customer/Location Consumption History Inquiry - EPD-Manchest

SUNGARD PUBLIC SECTOR
NavLine



Customer/Location Consumption History Inquiry

Customer ID: 85669 MANCHESTER MASONIC TEMPLE ASSO
Location ID: 64542 1509 ELM ST

Cycle/route:	01 05	Amount due:	999.00
Initiation date:	1/01/42	Pending:	.00
Termination date:	0/00/00	Customer/location status:	A
Customer status:	Active <input type="checkbox"/>		

- OK
- Exit
- Cancel
- Print hist...
- Meter in...
- Meter se...
- Pending ...
- Budget t...
- Change ...
- Graph hi...
- Custom...
- Reading ...

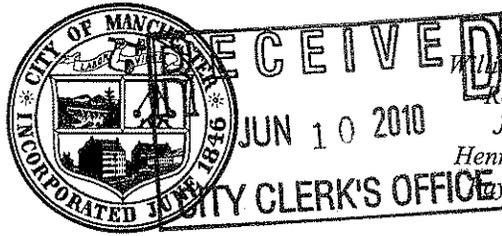
Service Code	Reading Type	Reading Date	Actual Consumption	Actual Demand	Days	Meter Number	Estimate Code	Comment Code
SU	REG	8/27/07	10.00	.00	77	300471405	C	
SU	REG	6/11/07	20.00	.00	104	300471405	C	
SU	REG	2/27/07	10.00	.00	83	300471405	C	
SU	REG	12/06/06	30.00	.00	104	300471405	C	
SU	REG	8/24/06	.00	.00	86	300471405	C	
SU	REG	5/30/06	10.00	.00	91	300471405	C	
SU	REG	2/28/06	20.00	.00	82	300471405	C	
SU	REG	12/08/05	20.00	.00	104	300471405	C	

MW

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director

Frederick J. McNeill, P.E.
Chief Engineer



Commissioners
William F. Houghton, Jr.
Robert R. Rivard
Joan S. Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department
Environmental Protection Division

Memo

To: CIP Committee,
c/o City Clerks Office

#10-051

From: Frederick J. McNeill, P.E.

CC: Lisa Hynes – EPD
June George – EPD

Date: June 9, 2010

Re: Sewer Abatement Recommendation
Richard Benz
25 Claremont Ave / Account #46705-33310

Based on backup and the large increase of consumption, I recommend that Mr. Benz be granted an abatement in the amount of \$4,289.50.

If you have any questions or require additional information, please contact me at 624-6341.

/djv

Attach

6-1

EPD-Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE MW 6/03/2010 9:05:12 AM

Customer ID 45705 Name BENZ, RICHARD J
 Location ID 33310 Address 25 CLAREMONT AVE

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 04 / 04 Amount due \$4,323.46
 Initiation date 1/01/02 Pending \$ 00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Reading Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	3/17/08	1153.00	.00	90	50706422S	C	
SU	REG	12/17/09	4.00	.00	97	50706422S	C	
SU	REG	9/11/09	3.00	.00	86	50706422S	C	
SU	REG	6/17/09	2.00	.00	89	50706422S	C	
SU	REG	3/20/09	1.00	.00	92	50706422S	C	
SU	REG	12/18/08	5.00	.00	91	50706422S	C	
SU	REG	9/18/08	2.00	.00	93	50706422S	C	
SU	REG	6/17/08	2.00	.00	90	50706422S	C	

OK Exit Cancel Change view Graph History

Fred 6/3/10
 For your recommendation
 hisa
 6/5
 All backup is attached, please proceed w/ abatement.
 Thanks,

3 year average consumption for this time period

3 ccf

Consumption for this period

1153 ccf
 1150 ccf diff.
 @ 3.73/ccf
 \$ 4289.50

EPD-Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE MW 6/03/2010 9:05:17 AM

Customer ID 46705 Name BENZ, RICHARD J
 Location ID 33310 Address 25 CLAREMONT AVE

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 04 / 04 Amount due \$4,323.46
 Initiation date 1/01/42 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	3/19/08	2.00	.00	84	50706422S	C	
SU	REG	12/26/07	5.00	.00	100	50706422S	C	
SU	REG	9/17/07	3.00	.00	91	50706422S	C	
SU	REG	5/18/07	2.00	.00	89	50706422S	C	
SU	REG	3/21/07	5.00	.00	93	50706422S	C	
SU	REG	12/18/06	7.00	.00	90	50706422S	C	
SU	REG	9/19/06	1.00	.00	91	50706422S	C	
SU	REG	6/20/06	3.00	.00	91	50706422S	C	

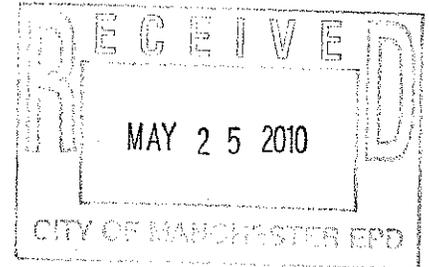
OK Exit Cancel Change view Graph History

Matthew Normand
City Clerk



Kathleen Gardner
Deputy City Clerk

CITY OF MANCHESTER
Office of the City Clerk



MEMORANDUM

To: Fred McNeill
Chief Sanitary Engineer

From: Heather Freeman *HF*
Vital & Legislative Records Supervisor

Date: May 24, 2010

Re: Sewer Abatement Request
Richard Benz
25 Claremont Avenue
Account #46705-33310

A request was made by the above-referenced individual for a sewer abatement. Please review the matter and respond back to the CIP Committee in care of the City Clerk's Office.

Enclosure

Lisa,

5/28

*All appropriate Sackup
to approve abatement
request is attached.*

HF

6-4

RICHARD BENZ
25 CLAREMONT AVE
MANCHESTER, N.H. 03103

TEL: 603-3262

ACCOUNT # 46705-33310

BILLING PERIOD 12-17-09 TO 3-17-10

ABATEMENT REQUESTED - ALL CONSUMPTION CHARGES

REASON FOR ABATEMENT: WHILE IN FLORIDA I HAD A FRIEND CHECK ON MY HOME AND HE FOUND RUNNING WATER. HE SHUT OFF THE MAIN AND CALLED THE FIRE DEPT. TO HAVE MY BASEMENT PUMPED OUT INTO THE EMPTY LOT BEHIND MY HOUSE. I HAVE A CEMENT FLOOR TO MY BASEMENT AND THERE IS NO DRAIN WHICH RESULTED IN STANDING WATER THAT HAD TO BE PUMPED OUT - I.E. SEE FIRE DEPT. REPORT ALONG WITH THE PLUMBERS REPORT ATTACHED TO THIS ABATEMENT REQUEST. THEREFORE, SINCE NO STANDING WATER ENTERED INTO THE CITY SEWER SYSTEM I AM REQUESTING ALL SEWER CONSUMPTION CHARGES BE DROPPED. IT'S BAD ENOUGH I HAD TO PAY A WATER BILL OF \$1,385.52.

Richard Benz



Payment Mailing Address:
 ENVIRONMENTAL PROTECTION DIVISION
 CITY OF MANCHESTER, NH
 P.O. BOX 4600
 MANCHESTER, NH 03108-4600

Account Number: 46705-33310
 The dash is part of your account number,
 please use it on all references.

THIS IS YOUR SEWER SERVICE BILL

Return this stub with your check made payable to:
 ENVIRONMENTAL PROTECTION DIVISION

Service Address: 25 CLAREMONT AVE
 Bill Date: 5/11/10
 Cycle-Route: 04-04
 Current Charges: 4,323.46
 Balance Forward: .00
Total Amount Due 4,323.46

Amount Paid:

RICHARD J BENZ
 25 CLAREMONT AVE
 MANCHESTER NH 03103-5710

NOTE: These amounts do not include any delinquent amounts due at the Tax Office (please see back of bill).

000046705000033310000004323463

Service Address: 25 CLAREMONT AVE

Account Number **	Cycle-Route	Bill Date	Due Date
46705-33310	04-04	5/11/10	6/10/10

Payment Mailing Address:
 ENVIRONMENTAL PROTECTION DIVISION
 CITY OF MANCHESTER, NH
 P.O. BOX 4600
 MANCHESTER NH 03108-4600
 Phone: (603) 624-6522, 8 am - 5 pm, Monday-Friday
 Lobby hours: 8 am - 4:30 pm, Monday-Friday
 Web Site: www.ManchesterNH.Gov/EPD

Last Billed Amount: 37.69
 Payments: 37.69-
 Adjustments/Transfers to Tax Office: .00
 Balance Forward: .00

Service	Service Period	Days	Meter Number	Mult	Units	Current	Previous	Usage
SU	12/17/09 3/17/10	90	E 50706422S	1.000	CCF	2632	1479	1153
						USAGE FOR	5/09	1.00
SU	SEWER USAGE CHG		Consumption			Charge		Total
			1.153.00			4,300.69		4,300.69
SS	SEWER SVC CHARGE	12/10/09	3/18/10			22.77		22.77
			Total Current Charges					4,323.46
			Past Due					.00
			Total Amount Due					4,323.46

6-6

546907

STATEMENT DATE 5/19/06 TERMS

TO Dick Benz

ADDRESS 25 Claremont
Manchester, N.H. 03106

IN ACCOUNT WITH Peter A. Jodoin Plumber & Heat

18 Johns Ave
Hooksett N.H. 03106

A/H water works

Repaired frozen pipe

which was leaking 4/7/06 days

6' water in cellar, no

drain in ~~floor~~ floor

~~fire~~ fire department present
but cellar

Peter A. Jodoin
Master Plumber
LIC 2376

adams DC5812

842756

STATEMENT

DATE 5/5/10

TERMS

TO		Richard Benz	
ADDRESS		25 Claremont Ave Mandeville, WI	
IN ACCOUNT WITH		Peter A Jodoin 494-5760 18 Johns Drive Hooksett, WI 03106	
	40 gallon water tank	125.00	
	2 3/4 flange & 1/2 cup	7.50	
	Delta faucet stem	8.00	
	Delta spray and washer	5.00	
	3/4 copper ball valve	12.50	
	3 3/4 couplings	6.00	
	2 1/2 boiler drain	14.00	
	2 1/2 45's	2.75	
	5 1/2 couplings	6.50	
	1/2 Tee	1.50	
	1/2 cap	1.50	
	16" Sins supply	9.27	
	1/2 x 3/8 adapter	4.90	
	LABOR	\$1,140	
TOTAL		\$1,344.42	

DC5812

Richard Benz

OFFICIAL CHECK

510533497-2

057-0012
0115

May 07, 2010

 Citizens Bank

\$1,344.42

DOLLARS

Peter Jodoin

6-8

SECRETARY

RECORD

James A. Burkush
Chief of Department



City of Manchester
Fire Department
Fire Prevention Bureau

REQUEST FOR RECORDS

DATE: 5/11/10

PERSON or COMPANY MAKING
THE REQUEST

I, RICHARD BENZ

Hereby make request from the Manchester Fire Department for a report or record concerning:

Describe the nature of record requested

MFD Incident Number: 1002986

Type of Incident: _____

Date of Incident: 2/28/10

Type of Loss: _____

Address of Incident: 25 Claremont

Purpose of Request: Home Owner

Attach Business Card here if available:

<u>Payment Receipt</u>	
Date	<u>5/11/10</u>
Amount	<u>\$600</u>
Type of payment	<u>CASH</u>
Check Number	
<u>Sandra Carbone</u>	

A FDID * 51714 State * NH Incident Date * 02/28/2010 Station E07 Incident Number * 10-1002986 Exposure * 000 Delete Change No Activity NFIRS -1 Basic

B Location* Check this box to indicate that the address for this incident is provided on the Wildland Fire Module in Section B "Alternative Location Specification" (use only for Wildland fires). Census Tract 0025 -

Street address Intersection In front of Rear of Adjacent to Directions

Number/Milepost Prefix Street or Highway Ave Suffix
 25 CLAREMONT
 AVE
 APT./Suite/Room City State Zip Code
 MANCHESTER NH 03103
 Cross street or directions, as applicable

C Incident Type * 812 Flood assessment Incident Type

E1 Date & Times Midnight is 0000
 Check boxes if dates are the same as Alarm Date. ALARM always required
 Alarm * 02/28/2010 07:47:40
 ARRIVAL required, unless canceled or did not arrive
 Arrival * 02/28/2010 07:55:10
 CONTROLLED Optional, Except for wildland fires
 Controlled
 LAST UNIT CLEARED, required except for wildland fires
 Last Unit
 Cleared 02/28/2010 08:26:41

E2 Shift & Alarms Local Option
 2/01/432
 Shift or Alarms District Platoon

D Aid Given or Received*

1 Mutual aid received
 2 Automatic aid recvd.
 3 Mutual aid given
 4 Automatic aid given
 5 Other aid given
 N None

Their FDID Their State
 Their Incident Number

E3 Special Studies Local Option
 Special Study ID# Special Study Value

F Actions Taken *

73 Provide manpower
 Primary Action Taken (1)
 Additional Action Taken (2)
 Additional Action Taken (3)

G1 Resources * Check this box and skip this section if an Apparatus or Personnel form is used.
 Apparatus Personnel
 Suppression
 EMS
 Other 0001 0003
 Check box if resource counts include aid received resources.

G2 Estimated Dollar Losses & Values LOSSES: Required for all fires if known. Optional for non fires. None
 Property \$ 000,000
 Contents \$ 000,000
 PRE-INCIDENT VALUE: Optional
 Property \$ 000,000
 Contents \$ 000,000

Completed Modules
 Fire-2
 Structure-3
 Civil Fire Cas.-4
 Fire Serv. Cas.-5
 EMS-6
 HazMat-7
 Wildland Fire-8
 Apparatus-9
 Personnel-10
 Arson-11

H1* Casualties None
 Deaths Injuries
 Fire Service
 Civilian
H2 Detector Required for Confined Fires.
 1 Detector alerted occupants
 2 Detector did not alert them
 Unknown

H3 Hazardous Materials Release
 N None
 1 Natural Gas: slow leak, no evaluation or HazMat actions
 2 Propane gas: <21 lb. tank (as in home BBQ grill)
 3 Gasoline: vehicle fuel tank or portable container
 4 Kerosene: fuel burning equipment or portable storage
 5 Diesel fuel/fuel oil: vehicle fuel tank or portable
 6 Household solvents: home/office spill, cleanup only
 7 Motor oil: from engine or portable container
 8 Paint: from paint cans totaling < 55 gallons
 0 Other: Special HazMat actions required or spill > 55gal., Please complete the HazMat form

I Mixed Use Property
 NN Not Mixed
 10 Assembly use
 20 Education use
 33 Medical use
 40 Residential use
 51 Row of stores
 53 Enclosed mall
 58 Bus. & Residential
 59 Office use
 60 Industrial use
 63 Military use
 65 Farm use
 00 Other mixed use

J Property Use* Structures

131 Church, place of worship
 161 Restaurant or cafeteria
 162 Bar/Tavern or nightclub
 213 Elementary school or kindergarten
 215 High school or junior high
 241 College, adult education
 311 Care facility for the aged
 331 Hospital

341 Clinic, clinic type infirmary
 342 Doctor/dentist office
 361 Prison or jail, not juvenile
 419 1-or 2-family dwelling
 429 Multi-family dwelling
 439 Rooming/boarding house
 449 Commercial hotel or motel
 459 Residential, board and care
 464 Dormitory/barracks
 519 Food and beverage sales

539 Household goods, sales, repairs
 579 Motor vehicle/boat sales/repair
 571 Gas or service station
 599 Business office
 615 Electric generating plant
 629 Laboratory/science lab
 700 Manufacturing plant
 819 Livestock/poultry storage(barn)
 882 Non-residential parking garage
 891 Warehouse

Outside
 124 Playground or park
 655 Crops or orchard
 669 Forest (timberland)
 807 Outdoor storage area
 919 Dump or sanitary landfill
 931 Open land or field

936 Vacant lot
 938 Graded/care for plot of land
 946 Lake, river, stream
 951 Railroad right of way
 960 Other street
 961 Highway/divided highway
 962 Residential street/driveway

981 Construction site
 984 Industrial plant yard

Lookup and enter a Property Use code only if you have NOT checked a Property Use box:
 Property Use 419
 1 or 2 family dwelling
 NFIRS-1 Revision 03/11/99

6-10

K1 Person/Entity Involved

Local Option _____ Business name (if applicable) _____ Area Code _____ Phone Number _____

Check This Box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name _____ MI _____ Last Name _____ Suffix _____

Number _____ Prefix _____ Street or Highway _____ Street Type _____ Suffix _____

Post Office Box _____ Apt./Suite/Room _____ City _____

State _____ Zip Code _____

More people involved? Check this box and attach Supplemental Forms (NFIRS-1S) as necessary

K2 Owner

Local Option _____ Business name (if Applicable) _____ Area Code _____ Phone Number _____

Same as person involved? Then check this box and skip The rest of this section.

Check this box if same address as incident location. Then skip the three duplicate address lines.

Mr., Ms., Mrs. First Name _____ MI _____ Last Name _____ Suffix _____

Number _____ Prefix _____ Street or Highway _____ Street Type _____ Suffix _____

Post Office Box _____ Apt./Suite/Room _____ City _____

State _____ Zip Code _____

L Remarks

Local Option

WATER PROBLEM

On 02/28/2010 at 07:47:40 dispatched To 25 CLAREMONT AVE /MANCHESTER, NH 03103. The location is a 1 or 2 family dwelling. The incident was determined to be a(n) Flood assessment.

07:55:10 arrived on scene.

The following actions were performed on scene:

Provide manpower

Units responding were:

Unit T7 responded.

08:26:41 all units back in service.

L Authorization

200119	Beaudet, Robert P	LT		02	28	2010
Officer in charge ID	Signature	Position or rank	Assignment	Month	Day	Year

Check Box if same as Officer in charge. 200119 Beaudet, Robert P LT 02 28 2010

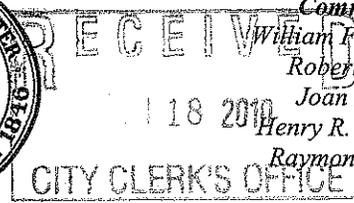
Member making report ID Signature Position or rank Assignment Month Day Year

6-11

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director

Frederick J. McNeill, P.E.
Chief Engineer



Commissioners
William F. Houghton, Jr.
Robert R. Rivard
Joan S. Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department
Environmental Protection Division

Memo

To: CIP Committee,
c/o City Clerks Office

#10-054

From: Frederick J. McNeill, P.E.

CC: Lisa Hynes – EPD
June George – EPD

Date: June 15, 2010

Re: Sewer Abatement Recommendation
Janet Hopkins
598 Corning Rd / Account #121709-52378

Based on backup and the large increase of consumption, I recommend that Ms. Hopkins be granted an abatement in the amount of \$406.57.

If you have any questions or require additional information, please contact me at 624-6341.

/djv

Attach

7-1

EPD Manchester NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 6/11/2010 1:16:52 PM

Customer ID 121709 Name HOPKINS, JANET R
 Location ID 52378 Address 598 CORNING RD

Date Actual Consumption Graph Demand Consumption Graph

Cycle/Route 05 / 07 Amount due \$444.26
 Initiation date 5/17/01 Pending \$0.00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmmt Code
SU	REG	3/25/10	113.00	.00	94	27862860S	C	
SU	REG	12/21/09	14.00	.00	90	27862860S	C	
SU	REG	9/22/09	23.00	.00	89	27862860S	C	
SU	REG	6/25/09	12.00	.00	90	27862860S	C	
SU	REG	3/27/09	.00	.00	88	27862860S	C	
SU	REG	12/29/08	21.00	.00	94	27862860S	C	
SU	REG	9/26/08	23.00	.00	93	27862860S	C	
SU	REG	6/25/08	20.00	.00	92	27862860S	C	

OK Exit Cancel Change view Graph History

Fred

6/11/10

For your recommendation.

hisa

3 year average consumption
for this time period

4 ccf

Consumption this period

113 ccf

109 ccf diff
@ \$3.73/ccf
6/14

Backup along w/ consumption
justifies a latement, please
proceed.

Thank you,

7-2

\$406.57

054

EPD-Manchester, NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 6/11/2010 1:16:57 PM

Customer ID 121709 Name HOPKINS, JANET R
 Location ID 52378 Address 598 CORNING RD

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 05 / 07 Amount due \$444.26
 Initiation date 5/17/07 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	3/25/08	5.00	.00	81	27862860S	C	
SU	REG	1/04/08	19.00	.00	101	27862860S	C	
SU	REG	9/25/07	22.00	.00	90	27862860S	C	
SU	REG	6/27/07	14.00	.00	90	27862860S	C	
SU	REG	3/29/07	6.00	.00	92	27862860S	C	
SU	REG	12/27/06	16.00	.00	92	27862860S	C	
SU	REG	9/26/06	29.00	.00	90	27862860S	C	
SU	REG	6/26/06	25.00	.00	90	27862860S	C	

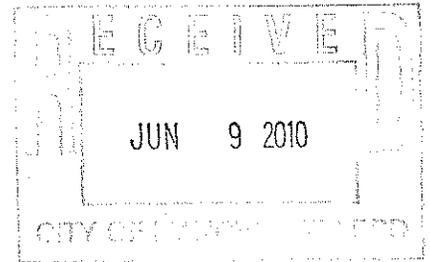
OK Exit Cancel Change view Graph History

Matthew Normand
City Clerk



Kathleen Gardner
Deputy City Clerk

CITY OF MANCHESTER
Office of the City Clerk



MEMORANDUM

To: Fred McNeill
Chief Sanitary Engineer

From: Heather Freeman ~~JA~~
Vital & Legislative Records Supervisor

Date: June 8, 2010

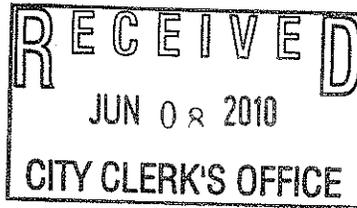
Re: Sewer Abatement Request
Thomas Hopkins and Janet Hopkins
598 Corning Road
Account #121709-52378

A request was made by the above-referenced individual for a sewer abatement. Please review the matter and respond back to the CIP Committee in care of the City Clerk's Office.

Enclosure

6/10
Lisa,
Appropriate Sackup is
attached For Flooding. Please
review the usage history.
Thanks,

7-4



Thomas and Janet Hopkins
598 Corning Road
Manchester, NH 03109

June 7, 2010

Board of Mayor and Alderman:

We are requesting a sewer charge abatement.

Thomas and Janet Hopkins

598 Corning Road, Manchester, NH 03109

City of Manchester Account number: 52378

Environmental Protection Division Account number: 121709-52378

We are requesting a sewer charge abatement for the billing period of January 21, 2010 to March 25, 2010.

We were out of town for 4 months and in January 2010, our water pipes froze and our ranch style home was flooded. The water went down through the floor to the cement floor cellar. I spoke with the Procure Services this morning and was told the access water was delivered to a Waste Water Treatment Plant.

Attached copies of:

Environmental Protection Division bill

Hartford Insurance claim

Procure Services bill

Sincerely,

A handwritten signature in cursive script that reads "Thomas A Hopkins".

Thomas A Hopkins

A handwritten signature in cursive script that reads "Janet R Hopkins".

Janet R Hopkins

CITY OF MANCHESTER, NH
P.O. BOX 4600
MANCHESTER, NH 03108-4600

OUR SEWER SERVICE BILL

Stub with your check made payable to:
ENVIRONMENTAL PROTECTION DIVISION

JANET R HOPKINS
598 CORNING RD
MANCHESTER NH 03109-5029

please use if on all references.

Service Address: 598 CORNING RD
Bill Date: 5/18/10
Cycle-Route: 05-07
Current Charges: 444.26
Balance Forward: .00
Total Amount Due 444.26

Amount Paid:

NOTE: These amounts do not include any delinquent amounts due at the Tax Office (please see back of bill).

000121709000052378000000444269

Address: 598 CORNING RD

Account Number **	Cycle-Route	Bill Date	Due Date
9-52378	05-07	5/18/10	6/17/10

Amount: 74.99
74.99-
Payments/Transfers to Tax Office: .00
Balance Forward: .00

Payment Mailing Address:

ENVIRONMENTAL PROTECTION DIVISION
CITY OF MANCHESTER, NH
P.O. BOX 4600
MANCHESTER NH 03108-4600
Phone: (603) 624-6522, 8 am - 5 pm, Monday-Friday
Lobby hours: 8 am - 4:30 pm, Monday-Friday
Web Site: www.ManchesterNH.Gov/EPD

Service	Service Period	Days	Meter Number	Mult	Units	Current	Previous	Usage
SU SEWER USAGE CHG	12/21/09 - 3/25/10	94 E	27862860S	1.000	CCF	755	642	113
SS SEWER SVC CHARGE	12/21/09 - 3/25/10					22.77		22.77

Total Current Charges 444.26
Past Due .00
Total Amount Due 444.26

7-6



Insured: HOPKINS THOMAS & JANET
Property: 598 CORNING ROAD
MANCHESTER, NH 03109
Home: 598 CORNING ROAD
MANCHESTER, NH 03109

Business: (999) 999-9999 x 9999

Claim Rep.: Lori Clark
Business: PO Box 14268
Lexington, KY 40512-4268

Business: (800) 280-0555 x 23944

Estimator: Lori Clark
Business: PO Box 14268
Lexington, KY 40512-4268

Business: (800) 280-0555 x 23944

Reference:
Company: Hartford Casualty Insurance Company

Claim Number: PP0009104836

Policy Number: 04RBA151363

Type of Loss: Freeze

Date Contacted: 1/28/2010
Date of Loss: 1/27/2010
Date Inspected: 1/28/2010
Date Est. Completed: 2/22/2010 8:29 AM

Date Received: 1/28/2010
Date Entered: 1/29/2010 11:02 AM

Price List: NHMA5B_JAN10
Restoration/Service/Remodel
Estimate: HOPKINS__THOMAS_&_
JA

7-7



Summary for Dwelling

Line Item Total				40,659.20
Total Adjustments for Base Service Charges				1,594.54
Subtotal				42,253.74
Overhead	@	10.0% x	42,253.74	4,225.37
Profit	@	10.0% x	42,253.74	4,225.37
Replacement Cost Value				<u>\$50,704.48</u>
Less Depreciation				(8,926.52)
Actual Cash Value				<u>\$41,777.96</u>
Net Claim				<u>\$41,777.96</u>
Total Recoverable Depreciation				<u>8,926.52</u>
Net Claim if Depreciation is Recovered				<u><u>\$50,704.48</u></u>

Lori Clark

Procare Services Inc.

12 Wallace Lane
Mont Vernon, NH 03057
1-800-529-9970

* water accumulation & removal.

Recap by Room

Estimate: HOPKINSFLOOD

Area: Main Level

Living Room	1,322.47	9.75%
Bath	242.79	1.79%
Office	568.40	4.19%
Kitchen	536.59	3.95%
Dining Room	436.82	3.22%
Laundry	1,323.80	9.76%
Hallway	201.52	1.49%
Sunroom	1,935.27	14.26%
MstBdroom	880.67	6.49%
Misc	2,089.03	15.39%

Area Subtotal: Main Level 9,537.36 70.28%

Area: Basement

Basement	4,032.90	29.72%
----------	----------	--------

Area Subtotal: Basement 4,032.90 29.72%

Subtotal of Areas 13,570.26 100.00%

Total 13,570.26 100.00%

79

Kevin A. Sheppard, P.E.
Public Works Director

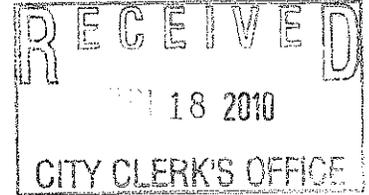
Timothy J. Clougherty
Deputy Public Works Director

Frederick J. McNeill, P.E.
Chief Engineer



Commissioners
William F. Houghton, Jr.
Robert R. Rivard
Joan S. Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department
Environmental Protection Division



Memo

To: CIP Committee
c/o City Clerks Office

From: Frederick J. McNeill, P.E. *FJM*

CC: Lisa Hynes – EPD
June George – EPD

Date: June 15, 2010

Re: Sewer Abatement Recommendation
Santosh Salvi
618-620 Prescott St. / Account #135109-67194

#10-053

Based on the backup received and the increase in usage, I recommend that Mr. Salvi be granted an abatement in the amount of \$193.96.

If you have any questions, please call me at 624-6341.

/djv

Attach

8-9

EPD - Manchester, NH - Customer/Location Consumption History Inquiry

Functions Options Help

HTE 5/06/2010 12:34:36 PM

Customer ID 135109 Name SALVI, SANTOSH
 Location ID 67194 Address 618-620 PRESCOTT ST

Data Actual Consumption Graph Demand Consumption Graph

Cycle/Route 07 / 01 Amount due \$276.15
 Initiation date 9/02/04 Pending \$00
 Termination date 0/00/00 Customer status A Customer/Location status A

Select View detail Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmnt Code
SU	REG	1/04/10	115.00	.00	90	50707101S	C	
SU	REG	10/06/09	54.00	.00	90	50707101S	C	
SU	REG	7/08/09	55.00	.00	92	50707101S	C	
SU	REG	4/07/09	63.00	.00	77	50707101S	C	
SU	REG	1/20/09	89.00	.00	105	50707101S	C	
SU	REG	10/07/08	70.00	.00	92	50707101S	C	
SU	REG	7/07/08	61.00	.00	88	50707101S	C	
SU	REG	4/10/08	72.00	.00	80	50707101S	C	

OK Exit Cancel Change view Graph History

Fred 6/4/10
 For your recommendation
 husa 6/16
 Great backup from Mike. Thanks for the followup and please proceed w/ the abatement
 T.J.M

3 year average consumption for this time period

64 ccf

Consumption this period

116 ccf

52 ccf diff.

@ \$3.73/ccf

\$193.96

Functions Options Help



5/06/2010 12:34:41 PM

Customer ID 135109 Name SALVI, SANTOSH
 Location ID 67194 Address 618-620 PRESCOTT ST

Data | Actual Consumption Graph | Demand Consumption Graph

Cycle/Route 07 / 01 Amount due \$276.15
 Initiation date 9/02/04 Pending \$00
 Termination date 0:00:00 Customer status A Customer/Location status A

Select | View detail | Display comment codes

Svc Code	Reading Type	Date	Actual Consumption	Actual Demand	Days	Meter Number	Est Code	Cmmt Code
SU	REG	1/21/08	58.00	.00	103	50707101S	C	
SU	REG	10/10/07	78.00	.00	93	50707101S	C	
SU	REG	7/09/07	71.00	.00	94	50707101S	C	
SU	REG	4/06/07	88.00	.00	87	50707101S	C	
SU	REG	1/09/07	54.00	.00	89	50707101S	C	
SU	REG	10/12/06	62.00	.00	94	50707101S	C	
SU	REG	7/10/06	77.00	.00	94	50707101S	C	
SU	REG	4/07/06	60.00	.00	81	50707101S	C	

OK | Exit | Cancel | Change view | Graph History

File
12:15

CITY OF MANCHESTER
ENVIRONMENTAL PROTECTION DEPARTMENT
FIELD CHECK
~~METER~~ WORK ORDER FORM

DATE: 6/2/10 ACCOUNT #: 135109-67194
REQUESTED BY: Lesu OWNER: Santosh Salvi
SERVICE ADDRESS: 618 Prescott St TEL #: 603-438-9279
\$20 SERVICE FEE Yes No

REASON FOR FIELD CHECK:
Abatement filed for burst pipes.
Verify area of repairs and dirt basement.

TP NUMBER _____

ORIGINAL DEDUCT METER INSTALLATION DATE _____ NEW DEDUCT METER NUMBER IF EXCHANGED _____

METER SIZE# _____

METER #	LAST READ	CURRENT READ
DEDUCT:	_____	_____
ARB#	_____	_____
	READ	READ
	READ	READ
	DATE	DATE

DATE OF METER OUT READING _____ READING _____
DATE OF METER IN READING _____ READING _____

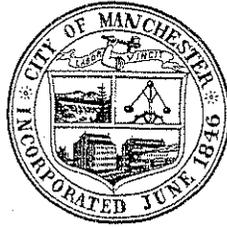
- Meter Frozen (Pressure Plate)
- Meter Malfunction
- ARB Box Defective
- Bad Wire
- Defective Meter Head
- Other (List Below)

INSPECTOR'S COMMENTS:
6/4/10 SITE CHECK. NO EVIDENCE WATER WENT INTO
SEWER SYSTEM. SEWER LINE RUNS ALONG BASEMENT
CEILING AND THEN OUT
combination dirt + concrete floor.

Inspector changed out Deduct Meter : Yes No
If yes, did owner complete Release of Liability Form: Yes No

M. K.
Inspector's Signature

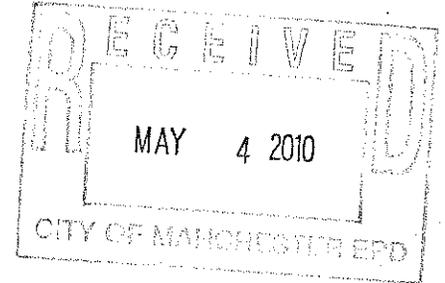
Matthew Normand
City Clerk



Kathleen Gardner
Deputy City Clerk

CITY OF MANCHESTER
Office of the City Clerk

MEMORANDUM



To: Fred McNeill
Chief Sanitary Engineer

From: Heather Freeman 
Vital & Legislative Records Supervisor

Date: May 3, 2010

Re: Sewer Abatement Request
Santosh Salvi
618 Prescott Street
Account #135109-67194

A request was made by the above-referenced individual for a sewer abatement. Please review the matter and respond back to the CIP Committee in care of the City Clerk's Office.

Enclosure

5/24/10
Spoke w/ MR Salvi
he will fax over detailed
bills, etc re: repairs.

5/6
Lisa,
Can you please investigate.
The backup is undocumented
and, if there is a large
usage discrepancy, should
be verified.
Thanks.

8-5

Board of Mayor and Aldermen
One City Hall Plaza
Manchester, NH 03101

4/25/2010

From,
Santosh Salvi
Account Number – 135109-67194
PO Box 979
Nashua, NH 03061

Sub : Sewer charge abatement of 60 CCF for the period from 10/06/09 to 01/04/10 towards the property located at 618-620 Prescott Street, Manchester, NH 03103

Dear Sir/Madam,

We had water pipe busted due to severe weather condition in December 2009 on 1st floor apartment located at 618 Prescott Street. Issue was fixed by plumber, but lots of water were wasted and went to the dirt basement under the toilet.

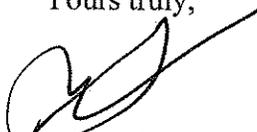
Attached is the handy man incident report

Looking forward to get the requested credit as early as possible.

I have already paid \$200 bill amount out of \$476.15 .

Thanks,

Yours truly,


(Santosh Salvi)

To whom it may concern;
I was told of a water leak at 618 Prescott St. Manchester, NH on December 27 2009. At arrival I found the substantial leak and on December 28th 2009 repaired the problem.

Ted Croteau, Maintenance Man

8-7

To Lisa

**Ted Croteau
Contract**

Scope of work: Fix split in pipes due to no heat in the bathroom and kitchen at first floor also 2 splits in the water pipe in the dirt basement 618 Prescott St. Manchester, NH

Material: 6 feet of plastic pecks piping, 5- 90-degree 1/2 inch shark bite connectors, 3 t-connector's 1/2 shark bites, and 4 1/2 inch connectors

All materials are to be provided by Homeowner and on site prior to crew starting.

Labor: All work to be performed in a timely and professional manner.

Dumpster: All Debris charges at local landfill are the sole responsibility of the homeowner.

Misc:

Payment: Upon completion.

Labor Total: Flat rate = \$90.00 (labor only)

Dumpster fee: Waved. \$0.00 (dumpster only)

Materials cost: Home owner purchase.

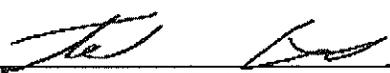
Land Fill cost: Home owner purchase.

Total Due: \$90.00 upon completion.



Santosh Salvi

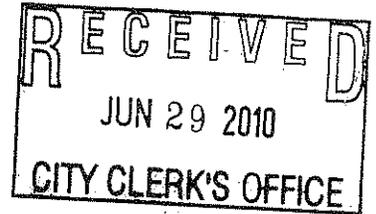
12/28/09
Date



Ted Croteau

12/28/09
Date

MEMORANDUM



To: Committee on Community Improvement Program

From: Leon La Freniere 

Date: June 28, 2010

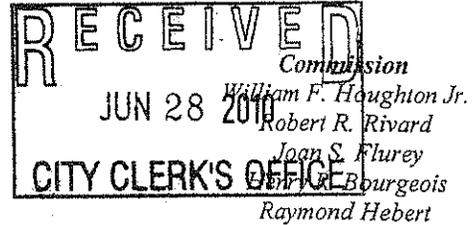
Subject: Project Extensions

The following projects are requested to be extended until December 31, 2010:

<u>Year</u>	<u>Funding Source</u>	<u>Project #</u>	<u>Project Name</u>	<u>Balance as of 6/25/10</u>
2010	CDBG	213310	New Citizen Assimilation - Planning	\$43,000.00
2010	HOME	611910	Home/CHDO Projects - Planning	\$133,450.00
2010	Cash	710410	Aeration System Upgrade - EPD	\$10,000,000.00
2010	Cash	710510	Cohas Brook Phase III Contract 2 - EPD	\$5,000,000.00
2010	Cash	710610	Phase II CSO-Engineering Services - EPD	\$1,000,000.00
2010	Cash	710710	Sewer Pump Station Infrastructure - EPD	\$1,500,000.00
2009	State	214309	Project Youth Reach - OYS	\$21,649.33
2009	CDBG	610409	Dilapidated/Blighted Building - Planning	\$13,584.90
2009	CDBG	710509	Infrastructure ADA Access Improvements - Highway	\$ 12, 642.84
2009	Cash	710809	Chronic Drain - Highway	\$2,296.13
2008	Cash	710808	Cohas Brook Phase III Master Plan - EPD	\$53,466.17
2008	Cash	710908	Construction Cohas Brook Phase II - 3 - EPD	\$1,034,295.98
2008	Cash	711008	Design & Construction of Incinerator - EPD	\$4,279,896.77
2008	Cash	711108	Design of Aeration Upgrade at WWTF - EPD	\$1,000,000.00
2008	Cash	711208	Design of Grit Chamber Upgrade at WWTF - EPD	\$3,999,946.68
2006	Other	710006	Millyard Rail Crossing Upgrade - Highway	\$1,122,123.98
2003	Other	713303	So. Willow Street Area Improvements - Highway	\$49,279.25
2003	Other	713603	Northwest Traffic Improvements - Highway	\$50,000.00
1994	Other	227794	So. Willow Street Area Improvements - Planning	\$148,981.87

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director



CITY OF MANCHESTER
Highway Department

June 28, 2010

C. I. P., Committee of the
Honorable, Board of Mayor and Alderman
c/o City Clerks Office
One City Hall Plaza
Manchester, NH 03101

RE: Vehicle Purchase (Bid# FY10-500-108)

Dear Committee Members:

The Purchasing Division of the Manchester Highway Department went out to bid for the Health Department and Community Planning & Development Department vehicles.

We will be purchasing one small pickup for each department above. Total purchase is \$32,094.00

Bids and results are always available at: <http://www.manchesternh.gov/bids>.

Respectfully Submitted,

Mindy Salomone-Abood
Public Works Purchasing Agent.

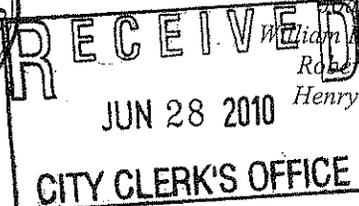
Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director

Kevin J. O'Maley, P.E.
Chief Facilities Manager



Commissioners
Raymond Hebert
John Flurey
William F. Houghton, Jr.
Robert R. Rivard
Henry Bourgeois



CITY OF MANCHESTER
Highway Department
Facilities Division

June 28, 2010

From: Kevin O'Maley
To: CIP Committee

Subject: Manchester School District Bonds

The Chairman of this Committee requested a list of projects that will be completed under the recent bonding that was approved by the Committee. The attachment to the memorandum provides that project list. This list was approved by the Building and Sites Committee on June 8, 2010, and by the Board of School Committee the following week.

If there is anything else you need please let me know.

CC: Kevin Sheppard
Tim Clougherty
Karen DeFrancis
Barbara Connor

11-1

**MANCHESTER SCHOOL DISTRICT
CIP LIST
FY11 BUDGET PROCESS**

1	\$2,870,000 Bond Resolution - Facilities Projects	Department	Budget
	Code Improvements at Multiple Schools as per Manchester Fire Dept.	Facilities	\$715,200
	Bakersville, ADA Compliant (Elevator and Lifts) Elevator Addition	Facilities	\$760,000
	Parker Varney Master Plan and Design	P&R	\$72,000
	Playground Replacements	P&R	\$172,300
	Smyth, Jewett and Parker Varney (Sand and Equipment)		
	McDonough (Sand Only)		
	Multiple Schools, Window Design and Replacement, and Envelope Repairs	Facilities	\$2,069,760
		Total	\$3,789,260
2	\$2,400,000 Bond		
	New School Administration Building		\$2,400,000
3	\$1,130,000 Qualified Energy Conservation Bond (QECB)		
	Projects to be Determined	Facilities	\$1,130,000

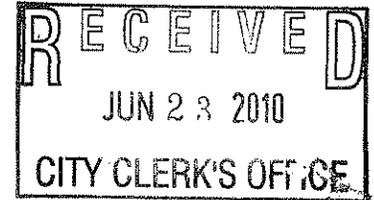
Timothy M. Soucy, REHS, MPH
Public Health Director

Anna J. Thomas, MPH
Deputy Public Health Director



BOARD OF HEALTH
M. Mary Mongan, RN, Chair
Carol Bednarowski, Clerk
Laura Smith Emmick, MD
William Mehan, DMD, MS
Kristin Schmidt, PA-C

CITY OF MANCHESTER
Health Department



June 23, 2010

Alderman Dan O'Neil, Chairman
Committee on Community Improvement
C/o Matt Normand, City Clerk
One City Hall Plaza
Manchester, New Hampshire 03101

RE: Request to Add Trailer to Health Department Fleet

Dear Alderman O'Neil,

As part of the funding the City has received for H1N1 response, (CIP 214110), the Health Department has received approval from NH DHHS to purchase a 2011 Car Mate 8' x 28' trailer. The trailer will be used to house and transport emergency medical supplies in response to the need to establish emergency clinics, acute care centers or emergency shelters.

In conjunction with the Fleet Management/Motorized Equipment Policy, I am requesting that the Committee on Community Improvement authorize the registration of this trailer. The trailer will be securely stored overnight at Manchester Fire Department's Station 8.

As always, please let me know if there are any additional questions.

Sincerely,

Timothy M. Soucy, MPH, REHS
Public Health Director

Cc: Kevin Sheppard, Public Works Director
Mindy Salomone-Abood, Purchasing Agent



CITY OF MANCHESTER
Board of Aldermen

MEMORANDUM

TO: Committee on Community Improvement
Aldermen O'Neil, Craig, Greazzo, Ludwig, and Shea

FROM: Alderman Patrick Arnold *PJA*

RE: Appropriation for Friends of the Manchester Animal Shelter (FMAS)

DATE: June 23, 2010

Chairman O'Neil and Honorable Committee Members,

Please find attached a correspondence from the Friends of the Manchester Animal Shelter regarding a request for appropriation. As the Committee is aware, the Manchester Animal Shelter is located off Dunbarton Road in Ward 12.

Recognizing that no cash funds are currently available through the Community Improvement Program, I ask that the Committee evaluate whether FMAS may qualify for any available CDBG funds. Furthermore, I invite the Committee's feedback and suggestions as to alternative sources of funding to assist with this request.

Thank you in advance for your consideration.

Attachment

13-1



**MANCHESTER
Animal Shelter**

June 11, 2010

Board of Mayor and Aldermen
c/o City of Manchester
Office of the City Clerk
One City Hall Plaza
Manchester, NH 03101

Dear Board of Mayor and Aldermen:

Thank you for your annual contribution of \$72,000 to the Friends of the Manchester Animal Shelter ("FMAS"). We deeply appreciate your support.

In the past fiscal year, since July 2009, we have spent \$46,200 on spaying and neutering animals in our ongoing effort to reduce the pet over-population problem. During that same time frame, we have incurred costs of \$311,125 to operate the shelter, while donations have been markedly down.

Accordingly, at the time, we are respectfully requesting \$15,000 in additional monies to replenish our spay/neuter funds. We will return next year and seek the Board's assent to an amendment to our Service Contract to increase our funding.

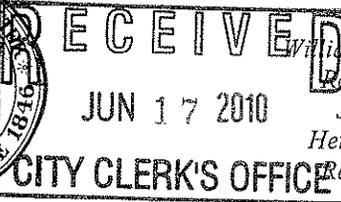
We would greatly appreciate it if you could present our request at the next Alderman meeting. Thank you kindly, and please do not hesitate to contact either of us should you have any questions or concerns.

Very truly yours,

Journey Ewell, Co-President
Marcia Rosenn, Secretary
Friends of the Manchester Animal Shelter

Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director



Commission
William F. Houghton Jr.
Robert R. Rivard
Joan S. Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department

June 15, 2010

Community Improvement Committee of the Board of Mayor and Aldermen
City Hall
c/o , Matt Normand, City Clerk
One City Hall Plaza
Manchester, New Hampshire 03101

RE: RELEASE AND DISCHARGE FRANCIS ST

Dear Committee Members,

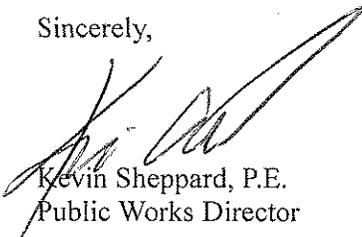
We have reviewed the referenced item and have found the following:

This portion of Francis Street is shown on a subdivision plan titled *Tenneyside Park*, by H.W. Sawyer, C.E., dated October 1919.

No layout or acceptance of dedication was found for this part of Francis Street in the records of the Manchester City Clerk or Manchester Highway Department. The street was never built nor used by the public. No public utilities appear to be in the street.

RSA 231:51 released Francis Street from public servitude October 1939.

Sincerely,



Kevin Sheppard, P.E.
Public Works Director

MJM
cc: File

14-1

Matthew Normand
City Clerk



Kathleen Gardner
Deputy City Clerk

CITY OF MANCHESTER
Office of the City Clerk

MEMORANDUM

To: Kevin Sheppard
Public Works Director

From: Heather Freeman 
Vital & Legislative Records Supervisor

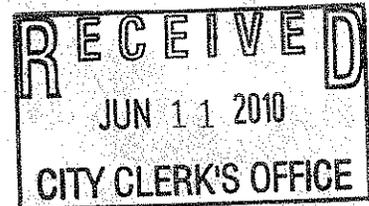
Date: June 11, 2010

Re: Petition for release and discharge from public servitude

Pursuant to Rule 19 of the Board of Mayor and Aldermen, enclosed is a copy of a petition for release and discharge from public servitude a portion of Francis Street. Please respond to the Committee on Community Improvement c/o the City Clerk at your earliest convenience.

14-2

Paul & Lucille Stelmach



75 Catherine St.
Manchester, N.H.
03102-2319

JUNE 10 2010

*To the Honorable Board of Mayor and Aldermen
Of the City of Manchester
And the Dept. of Public Works*

The undersigned respectfully represent that for the accommodation of the public there is occasion for a request to release and discharge the paper street starting at the corner of Catherine and Francis streets and continuing westerly to a point approximately 275 feet more or less. To find the area in question please refer to the Assessor's Office map # 862 (attached). Please note the following.

- 1.) The portion of Francis St. to be released hereby was first laid out on a plan known as PLAN # 516c recorded in the Hillsborough County Registry of Deeds in 1923.*
- 2.) The portion of Francis St. to be released hereby has never been developed and is not needed for the accommodation of the public travel. All land bordering the northerly side of Francis St. (paper only) is owned by Paul & Lucille Stelmach*
- 3.) The most westerly portion of the paper street known as Francis St. ends at the power lines which is the border of the City of Manchester and the town of Goffstown.*

Sincerely,

*Paul J Stelmach
Lucille Stelmach*



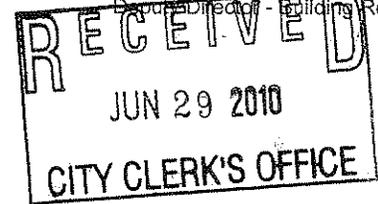
CITY OF MANCHESTER
PLANNING AND COMMUNITY DEVELOPMENT

Planning and Land Use Management
Building Regulations
Community Improvement Program
Zoning Board of Adjustment

Leon L. LaFreniere, AICP
Director

Pamela H. Goucher, AICP
Deputy Director - Planning & Zoning

Matthew M. Sink
Deputy Director - Building Regulations



Memo to: Members of the Committee on Community Improvement Program

From: Leon L. LaFreniere, AICP
Director of Planning and Community Development

Date: June 24, 2010

Subject: Police Department – CIP #410211 – Enforcing Underage Drinking Laws Program

The Police Department has notified us that the City has been approved to receive grant funds totaling \$20,000 from the State of New Hampshire Department of Justice. These funds will be used for the implementation of a comprehensive underage drinking enforcement program. As such, we have prepared the appropriate amending resolution and budget authorization forms necessary for project initiation.

Your review of these documents and a recommendation for approval to the full Board is respectfully requested.

Attachments:

15-1

CIP BUDGET AUTHORIZATION

CIP #: Project Year: CIP Resolution:
 Title: Amending Resolution:
 Administering Department: Revision:

Project Description:

Federal Grants Federal Grant: **Environmental** Review Required:
 Grant Executed: Completed:

Critical Events

1	Program Initiation	<input type="text" value="5/12/2010"/>
2	Program Completion	<input type="text" value="5/31/2011"/>
3		
4		
5		

Expected Completion Date:

Line Item Budget

	STATE			TOTAL
Salaries and Wages	\$17,750.00	\$0.00	\$0.00	\$17,750.00
Fringes	\$2,100.00	\$0.00	\$0.00	\$2,100.00
Design/Engineering	\$0.00	\$0.00	\$0.00	\$0.00
Planning	\$0.00	\$0.00	\$0.00	\$0.00
Consultant Fees	\$0.00	\$0.00	\$0.00	\$0.00
Construction Admin	\$0.00	\$0.00	\$0.00	\$0.00
Land Acquisition	\$0.00	\$0.00	\$0.00	\$0.00
Equipment	\$0.00	\$0.00	\$0.00	\$0.00
Overhead	\$0.00	\$0.00	\$0.00	\$0.00
Construction Contracts	\$0.00	\$0.00	\$0.00	\$0.00
Other	\$150.00	\$0.00	\$0.00	\$150.00
TOTAL	\$20,000.00	\$0.00	\$0.00	\$20,000.00

Revisions

COMMENTS: Funds received from the State of New Hampshire Department of Justice. Program initiation and completion dates determined by the grantor.

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

“Amending the FY 2011 Community Improvement Program, authorizing and appropriating funds in the amount of Twenty Thousand Dollars (\$20,000) for the FY 2010 CIP 410211 Enforcing Underage Drinking Laws Program.”

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

WHEREAS, the Board of Mayor and Aldermen has approved the 2011 CIP as contained in the 2011 CIP budget; and

WHEREAS, the 2011 CIP contains all sources of funds to be used in the execution of projects; and

WHEREAS, the Board of Mayor and Aldermen wishes to accept grant funds in the amount of \$20,000 from the State of New Hampshire Department of Justice for the implementation of a comprehensive underage drinking enforcement program;

NOW, THEREFORE, be it resolved that the 2011 CIP be amended as follows:

By adding:

FY 2011 CIP 410211 Enforcing Underage Drinking Laws Program - \$20,000 Other

Resolved, that this Resolution shall take effect upon its passage.



CITY OF MANCHESTER

PLANNING AND COMMUNITY DEVELOPMENT

Planning and Land Use Management
Building Regulations
Community Improvement Program
Zoning Board of Adjustment

Leon L. LaFreniere, AICP
Director

Pamela H. Goucher, AICP
Deputy Director - Planning & Zoning

Matthew M. Sink
Deputy Director - Building Regulations

To: Daniel P. O'Neil, Chair &
CIP Aldermanic Committee

From: Leon LaFreniere, AICP, *smf for JH*
Director of Planning & Community Development

Date: June 30, 2010

Subject: American Heritage Preservation Grant

The City Clerk's office has informed us that they have been successful in obtaining a records restoration grant from the federal Institute of Museum and Library Services. The grant in the amount of \$2,720. will be used to restore financial records of Manchester Civil War soldiers.

In order for the City to accept these funds we have prepared for the Committee's review an amending resolution and budget authorization that will require the Committee's recommendation for approval to the full Board.

Attachments:

16-1

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

“Amending the FY 2011 Community Improvement Program, authorizing and appropriating funds in the amount of Two Thousand Seven Hundred and Twenty Dollars (\$2,720) for the FY 2011 CIP 810611 American Heritage Preservation Grant Project.”

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

WHEREAS, the Board of Mayor and Aldermen has approved the 2011 CIP as contained in the 2011 CIP budget; and

WHEREAS, the 2011 CIP contains all sources of funds to be used in the execution of projects; and

WHEREAS, the Board of Mayor and Aldermen wishes to accept a federal grant to be used for for the restoration of Civil War era financial records;

NOW, THEREFORE, be it resolved that the 2011 CIP be amended as follows:

By adding:

FY 2011 CIP 810611 American Heritage Preservation Grant Project - \$2,720 federal

Resolved, that this Resolution shall take effect upon its passage.

CIP BUDGET AUTHORIZATION

CIP #: Project Year: CIP Resolution:
 Title: Amending Resolution:
 Administering Department: Revision:

Project Description:

Federal Grants Federal Grant: **Environmental** Review Required:
 Grant Executed: Completed:

Critical Events		
1	Program Initiation	<input type="text" value="7/6/2010"/>
2	Completion	<input type="text" value="12/30/2010"/>
3		
4		
5		

Expected Completion Date:

Line Item Budget	FEDERAL			TOTAL
Salaries and Wages	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Fringes	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Design/Engineering	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Planning	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Consultant Fees	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Construction Admin	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Land Acquisition	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Equipment	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Overhead	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Construction Contracts	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Other	<input type="text" value="\$2,720.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$2,720.00"/>
TOTAL	<input type="text" value="\$2,720.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$2,720.00"/>

Revisions

COMMENTS

16-3

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

“Amending the FY 2011 Community Improvement Program, authorizing and appropriating funds in the amount of Two Thousand Dollars (\$2,000) for the FY 2011 CIP 714211 Hands Across the Merrimack Bridge Project.”

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

WHEREAS, the Board of Mayor and Aldermen has approved the 2011 CIP as contained in the 2011 CIP budget; and

WHEREAS, the 2011 CIP contains all sources of funds to be used in the execution of projects; and

WHEREAS, the Board of Mayor and Aldermen wishes to accept private donations for the maintenance of the Merrimack Bridge;

NOW, THEREFORE, be it resolved that the 2011 CIP be amended as follows:

By adding:

FY 2011 CIP 714211 Hands Across the Merrimack Bridge Project - \$2,000 Other

Resolved, that this Resolution shall take effect upon its passage.

CIP BUDGET AUTHORIZATION

CIP #: Project Year: CIP Resolution:
 Title: Amending Resolution:
 Administering Department: Revision:

Project Description:

Federal Grants Federal Grant: **Environmental** Review Required:
 Grant Executed: Completed:

Critical Events

1	Establishment of Fund Account	July 2010
2	Maintenance Completion	6/30/2011
3		
4		
5		
Expected Completion Date:		6/30/2011

Line Item Budget

	OTHER			TOTAL
Salaries and Wages	\$0.00	\$0.00	\$0.00	\$0.00
Fringes	\$0.00	\$0.00	\$0.00	\$0.00
Design/Engineering	\$0.00	\$0.00	\$0.00	\$0.00
Planning	\$0.00	\$0.00	\$0.00	\$0.00
Consultant Fees	\$0.00	\$0.00	\$0.00	\$0.00
Construction Admin	\$0.00	\$0.00	\$0.00	\$0.00
Land Acquisition	\$0.00	\$0.00	\$0.00	\$0.00
Equipment	\$0.00	\$0.00	\$0.00	\$0.00
Overhead	\$0.00	\$0.00	\$0.00	\$0.00
Construction Contracts	\$0.00	\$0.00	\$0.00	\$0.00
Other	\$2,000.00	\$0.00	\$0.00	\$2,000.00
TOTAL	\$2,000.00	\$0.00	\$0.00	\$2,000.00

Revisions

COMMENTS: Other - Private Donations

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

“Amending the FY 2011 Community Improvement Program, authorizing and appropriating funds in the amount of Forty Three Million Five Hundred Thousand Dollars (\$43,500,000) for the FY 2011 CIP 810411 Public Safety Complex Project.”

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

WHEREAS, the Board of Mayor and Aldermen has approved the 2011 CIP as contained in the 2011 CIP budget; and

WHEREAS, the 2011 CIP contains all sources of Bonds, Notes, Lease Purchases, Federal, State and Other funds to be used in the execution of projects; and

WHEREAS, the Board of Mayor and Aldermen desires to provide the funding required for the development of the Manchester Public Safety Complex at a cost of \$43,500,000;

NOW, THEREFORE, be it resolved that the 2011 CIP be amended as follows:

By adding:

FY 2011 CIP 810411 Public Safety Complex - \$43,500,000. Bond

Resolved, that this Resolution shall take effect upon its passage.

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

"Authorizing Bonds, Notes or Lease Purchases in the amount of Forty Three Million Five Hundred Thousand Dollars (\$43,500,000) for the 2011 CIP 810411 – Public Safety Complex."

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

SECTION 1. That there be and hereby is authorized under and pursuant to the Municipal Finance Act, and any other enabling authority, the issuance and sale of general obligation serial bonds, notes or lease purchases of the City in the aggregate principal amount of Forty Three Million Five Hundred Thousand Dollars (\$43,500,000) at one time or from time to time as one or more separate bond, note or lease purchase issues for purposes stated in Section 3 of said Act, as more specifically hereinafter indicated. The bonds, notes or lease purchases of each issue shall bear the City Seal, shall be signed by the manual or facsimile signature of the Mayor, countersigned by the manual or facsimile signature of the Finance Officer and shall be payable in such annual installments as shall be determined by the Finance Officer with the approval of the Mayor. Except as otherwise provided by law and this Resolution, discretion to fix the date, maturities, denomination, place of payment, form and other details of each issue of said bonds, notes or lease purchases and of providing for the sale thereof is hereby delegated to the Finance Officer.

SECTION 2. That the proceeds of said bonds, notes or lease purchases be and they are hereby appropriated for the purpose of financing costs of the following public works and improvements of a permanent nature, hereby authorized namely,

<u>Purpose</u>	<u>Amount</u>
2011 CIP 810411, Public Safety Complex	\$43,500,000

It is hereby declared that the public works and improvements to be financed by said bonds, notes or lease purchases have a useful life in excess of 30 years.

SECTION 3. That the Finance Officer, with the approval of the Mayor, is hereby authorized to issue at one time or from time to time notes in anticipation of said bonds, notes or lease purchases and to renew or refund the same under and pursuant to and to the extent authorized by RSA 33:7a.

SECTION 4. That an amount sufficient to pay the principal of and interest on said bonds, notes or lease purchases payable in each year during which they are outstanding be and hereby is appropriated and, to the extent other funds are not available for such purpose, said amount shall be included in the tax levy for each year until the debt represented by said bonds, notes or lease purchases is extinguished.

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

“Authorizing Bonds, Notes or Lease Purchases in the amount of Forty Three Million Five Hundred Thousand Dollars (\$43,500,000) for the 2011 CIP 810411 – Public Safety Complex.”

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

SECTION 5. That the bonds, notes or lease purchases herein authorized may be consolidated with any other issue of bonds, notes or lease purchases heretofore or hereafter authorized, provided that the last annual installment of any such consolidated issue shall be payable not later than the date on which the last annual installment of the bonds, notes or lease purchases herein authorized must be payable pursuant to this Resolution.

SECTION 6. This Resolution shall take effect upon its passage.



CITY OF MANCHESTER

PLANNING AND COMMUNITY DEVELOPMENT

Planning and Land Use Management
Building Regulations
Community Improvement Program
Zoning Board of Adjustment

Leon L. LaFreniere, AICP
Director

Pamela H. Goucher, AICP
Deputy Director - Planning & Zoning

Matthew M. Sink
Deputy Director - Building Regulations

To: Daniel P. O'Neil, Chair &
CIP Aldermanic Committee

From: Leon LaFreniere, AICP, *smg for PL*
Director of Planning & Community Development

Date: June 30, 2010

Subject: Airport Multi-year Projects

The full Board on March 2, 2010 approved a multi-year Airport Capital Improvement Program containing six projects to be accomplished during the 2011-2015 period. The total projected budget being \$78,690,440, which was made up of a combination of Airport Enterprise Funds and federal and state grants. One of those projects, Property Acquisition, was listed with an initiation date in FY 2012 and a budget of \$8,700,000. Staff has been informed by Richard Fixler that the Airport wishes to accelerate that date and increase the budget an additional \$1.3 million in order to acquire property that has become available with an anticipated closing set for the 30th of July.

As such, Mr. Fixler is requesting that we present a budget authorization to this Committee reflecting these changes for their review and approval. Accordingly, attached is copy of a proposed 2011 Budget Authorization for the Airport Property Acquisition Project and an amending resolution reflecting its initiation in 2011. Inasmuch as the action taken by the full Board in March was for a five year Community Improvement Program with a budget of \$78,690,444 it would also be appropriate for this Committee to make a recommendation to the full Board that the March action be revised to reflect the additional \$1.3 million and a revised budget of \$10,000,000 for the property acquisition project.

Attachments:

19-1

CIP BUDGET AUTHORIZATION

CIP #:	<input type="text" value="710711"/>	Project Year:	<input type="text" value="2011"/>	CIP Resolution:	<input type="text" value="4/20/2010"/>
Title:	<input type="text" value="Property Acquisition"/>	Amending Resolution:	<input type="text" value="7/6/2010"/>		
Administering Department	<input type="text" value="Airport"/>		Revision:	<input type="text"/>	

Project Description:

Federal Grants	Federal Grant:	<input type="text" value="No"/>	Environmental	Review Required:	<input type="text" value="No"/>
	Grant Executed:	<input type="text"/>		Completed:	<input type="text"/>

Critical Events

1	Program initiation	<input type="text" value="July 6, 2010"/>
2	Program completion	<input type="text" value="June 30, 2015"/>
3		<input type="text"/>
4		<input type="text"/>
5		<input type="text"/>

Expected Completion Date:

Line Item Budget	ENTERPRISE	FEDERAL		TOTAL
Salaries and Wages	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Fringes	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Design/Engineering	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Planning	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Consultant Fees	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Construction Admin	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Land Acquisition	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Equipment	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Overhead	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Construction Contracts	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$0.00"/>
Other	<input type="text" value="\$4,000,000.00"/>	<input type="text" value="\$6,000,000.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$10,000,000.00"/>
TOTAL	<input type="text" value="\$4,000,000.00"/>	<input type="text" value="\$6,000,000.00"/>	<input type="text" value="\$0.00"/>	<input type="text" value="\$10,000,000.00"/>

Revisions

<input type="text"/>
<input type="text"/>
<input type="text"/>

COMMENTS

19.2

City of Manchester New Hampshire

In the year Two Thousand and Ten

A RESOLUTION

“Amending the FY 2011 Community Improvement Program, authorizing and appropriating funds in the amount of Ten Million Dollars (\$10,000,000) for the FY 2011 CIP 710711 Property Acquisition Project.”

Resolved by the Board of Mayor and Aldermen of the City of Manchester as follows:

WHEREAS, the Board of Mayor and Aldermen has approved the 2011 CIP as contained in the 2011 CIP budget; and

WHEREAS, the 2011 CIP contains all sources of funds to be used in the execution of projects; and

WHEREAS, the Board of Mayor and Aldermen wishes to allow for the Airport to move forward with desired property acquisitions requiring funds in the amount of at least ten million dollars to be generated through a combination of Airport Enterprise, federal and state grant funds;

NOW, THEREFORE, be it resolved that the 2011 CIP be amended as follows:

By adding:

FY 2011 CIP 710711 Property Acquisition Project -\$10,000,000 (\$4,000,000 MAA-Ent, \$6,000,000 federal)

Resolved, that this Resolution shall take effect upon its passage.



CITY OF MANCHESTER
PLANNING AND COMMUNITY DEVELOPMENT

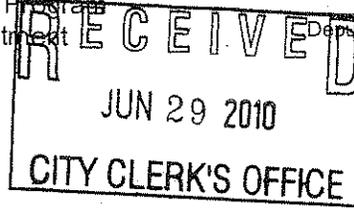
Leon L. LaFreniere, AICP
Director

Pamela H. Goucher, AICP
Deputy Director - Planning & Zoning

Planning and Land Use Management
Building Regulations

Community Improvement Program
Zoning Board of Adjustment

Matthew M. Sink
Deputy Director - Building Regulations



TO: Daniel P. O'Neil, Chairman
CIP Committee

FROM: Samuel A. Maranto, Jr.

Date: June 28, 2010

RE: NSP Projects

As the Committee may be aware proposals were received from developers for the redevelopment of three NSP projects: 434 Lake Ave., 335-337 Lake Ave., and 203 Mammoth Rd.

We are in the process of reviewing the proposals and will be prepared to discuss these at the upcoming CIP meeting.

In an effort to facilitate discussion we will forward information upon completion of our review prior to the CIP Committee meeting.

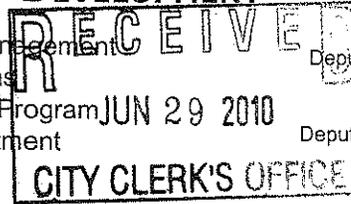
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CITY OF MANCHESTER
PLANNING AND COMMUNITY DEVELOPMENT

Leon L. LaFreniere, AICP
Director

Planning and Land Use Management
Building Regulations
Community Improvement Program
Zoning Board of Adjustment



Pamela H. Goucher, AICP
Deputy Director - Planning & Zoning

Matthew M. Sink
Deputy Director - Building Regulations

Memo to: Members of the Committee on Community Improvement Program
From: Leon L. LaFreniere, AICP
Director of Planning and Community Development
Date: June 28, 2010
Subject: Request for Loan Approval

Neighborworks Greater Manchester respectfully requests that the CIP Committee approves down payment assistance in the amount of \$20,000 for the following application.

Property Description:	Single Family Home located on Hayward Street
Property Assessment:	\$187,100
Appraised Value:	Subject to Acceptable Review of an Appraisal
Property Sales Price:	\$149,000
Closing Costs:	\$7,122.52
PMI, MIP Funding Fee:	\$2,677.50 (FHA Loan)
Cash from the Borrower:	\$8,754.64
Cash from the Seller:	\$4,470
Amount of First Mortgage:	\$119,000 (Financed PMI/MIP)
Amount of City Assistance:	\$20,000

PMI – Private Mortgage Insurance
MIP – Mortgage Insurance Premium
FHA – Farmer's Home Administration

The City's down payment assistance shall be in the form of a zero interest deferred loan that would be repaid upon transfer of the property.

6/7/10 Tabled

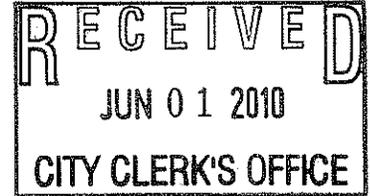
Kevin A. Sheppard, P.E.
Public Works Director

Timothy J. Clougherty
Deputy Public Works Director



Commission
William F. Houghton Jr
Robert R. Rivard
Joan Flurey
Henry R. Bourgeois
Raymond Hebert

CITY OF MANCHESTER
Highway Department



May 26, 2010

C.I.P. Committee of the
Honorable Board of Mayor and Aldermen
C/O Mr. Matthew Normand
CITY CLERKS OFFICE
One City Hall Plaza
Manchester, NH 03103

Re: Request to Present Information on an Automated Vehicle Locator System

Gentlemen:

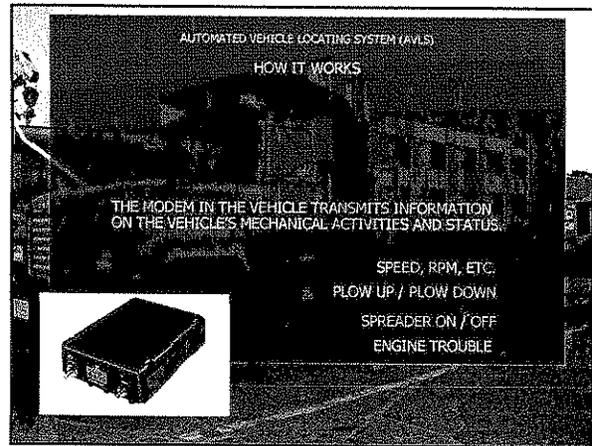
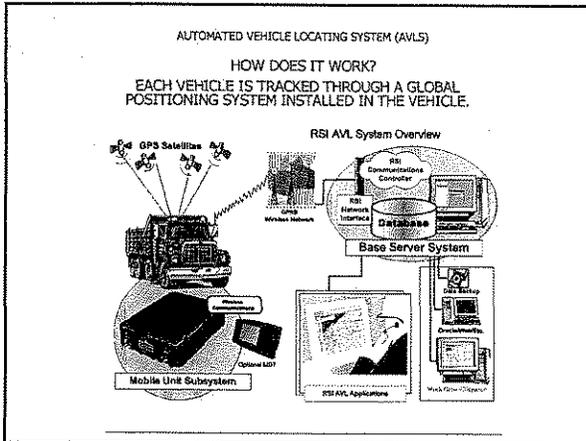
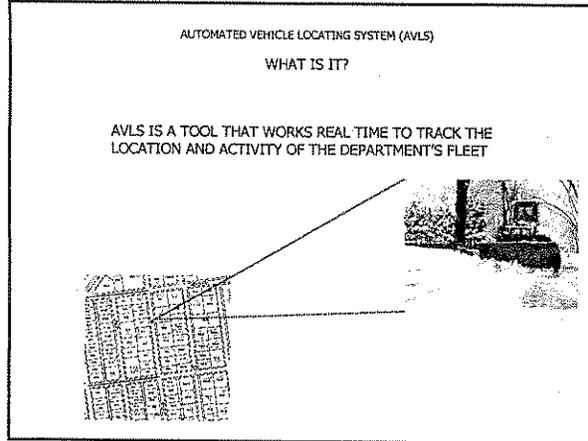
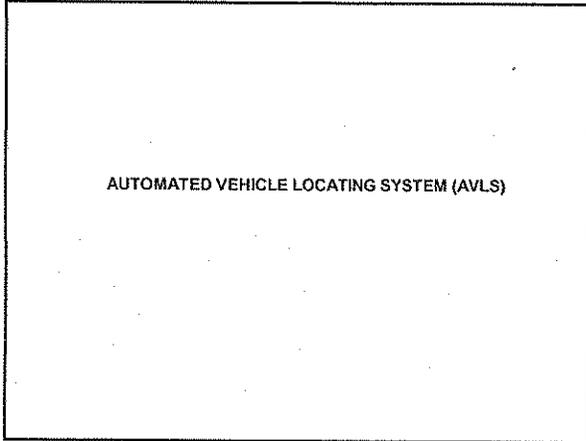
The Manchester Highway Department hereby requests to be placed on the agenda for the next available committee meeting to present a vehicle locator system.

Additional details on this subject will be forthcoming in the next several days.

Very truly yours,

Kevin A. Sheppard, P.E.
Director of Public Works

22-1



AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)
BENEFITS TO THE ENVIRONMENT

IDLE TIME REPORT

The system can be reviewed for excessive idle times, which waste fuel, and increase emissions to the environment.

ROUTE EFFICIENCIES

Can be realized, saving wear and tear on the vehicles, and reduced emissions and fuel consumption. Last year the Department of Highways alone spent over \$469,500 on fuel.

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)
BENEFITS

- ✓ Manage vehicles and employees in real time
- ✓ Decrease fuel costs by reducing idling, planning better routes and tracking maintenance
- ✓ Increase the number of jobs performed or deliveries completed per day
- ✓ Improve customer service with faster response times
- ✓ Develop better driver safety with real-time alerts and reports about speed, and other driver behaviors
- ✓ Lower emissions and carbon footprint with trip information reports detailing fuel usage based on travel, idle and PTO times

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)
BENEFITS

- ✓ LOWER OPERATING COSTS.
- ✓ LOWER MAINTENANCE COSTS.
- ✓ COLLECTION OF DATA.
- ✓ IMPROVED LONG TERM PLANNING AND BUDGETING.
- ✓ WORKS WITH A WORK ORDER SYSTEM.
- ✓ WORKS WITH AN ASSET MANAGEMENT SYSTEM.
- ✓ CAN ALERT MECHANICS OF AN EMINENT MECHANICAL FAILURE.
- ✓ BETTER SERVICE TO THE COMMUNITY.
- ✓ IMPROVED OVERALL BUDGET MANAGEMENT.
- ✓ IMPROVED LONG TERM PLANNING, INCLUDING FLEET REPLACEMENT.
- ✓ REDUCE THE CITY'S LIABILITY.

Crash on I-93: lawsuit alleged state didn't make safe the road where boy died.

By JAMES A. KNABLE
Worcester Telegram

BRISTOLWOOD — The state Department of Transportation should get a \$25 million lawsuit that accuses state road workers of failing to add and seal a section of Interstate 93 before a motorist crashed with a car and killed a

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)
PRACTICAL APPLICATIONS

REFUSE TRUCK "TIPS" CAN BE MONITORED TO HELP IDENTIFY POTENTIAL INEFFICIENCIES OR DISPROPORTIONATE ROUTE ASSIGNMENTS

COMPLAINTS CAN BE HANDLED MORE EFFICIENTLY

"My trash was not picked up this morning"
By looking at the "bread crumb" trail on the map, we can tell if the driver went down the street in question.

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)
PRACTICAL APPLICATIONS

INDIVIDUAL DRIVERS CAN BE DIRECTED TO A TROUBLE
CALL BASED ON LOCATION.

"Truck 609, we have a sewer backup at 123 Any Street."

RESPONSES TO CALLERS CAN BE MORE INTELLIGENT,

"The driver is right around the corner and should be there momentarily"

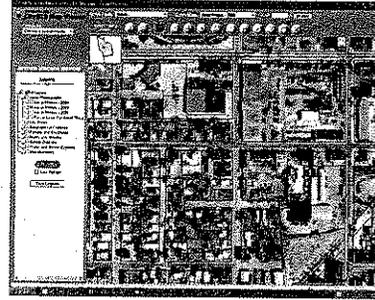
By using historical data collected in the system, we can estimate when a driver will be at a particular location.
The driver is currently at 123 Any Street, and should be arriving at your street in 20-30 minutes.

ESTABLISH MOWING SCHEDULES AND TRACKING

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)

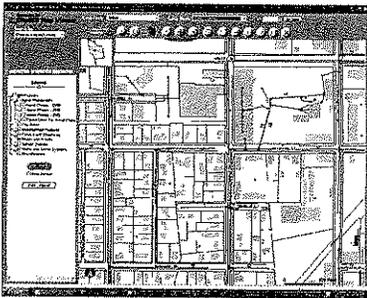
GETTING STARTED

THE CITY OF MANCHESTER ALREADY HAS ITS OWN COMPREHENSIVE GIS MAPPING



THIS MAPPING WILL BE USED AS A BASE MAP

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)
GETTING STARTED



MAPPING INCLUDES SANITARY AND STORMWATER INFRASTRUCTURE

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)

REPORTS ANSWER QUESTIONS:

HOW MANY MILES WERE DRIVEN LAST MONTH?

WHICH VEHICLES DROVE THE MOST?

HOW MANY VISITS TO A PARTICULAR LANDMARK SUCH AS THE SALT PILE?

DO WE HAVE AN AUDIT TRAIL TO ADDRESS AND LIMIT INSURANCE CLAIMS?

DO WE HAVE A RECORD TO FIGHT LIABILITY CLAIMS?

HOW LONG DOES A VEHICLE STAY ON A JOB?

HOW LONG DOES IT TAKE TO PLOW A PARTICULAR ROUTE?

HOW LONG DOES IT TAKE TO PLOW THE SIDEWALKS?

ARE DRIVERS USING THE MOST EFFICIENT ROUTES POSSIBLE?

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)

GETTING STARTED

GPS TRACKING COMPONENTS AND SENSOR CONNECTIONS WILL BE INSTALLED IN REFUSE PACKERS AND PLOW TRUCKS.

SYSTEM WILL BE PHASED INTO OTHER VEHICLES IN THE CITY'S FLEET LATER.

DISPATCHER WILL BE EQUIPPED WITH A COMPUTER AND MONITOR.

TRAINING WILL BE PROVIDED TO USERS (SUPERVISORS AND DISPATCHERS)

TRAINING WILL ALSO BE PROVIDED TO CITY MECHANICS.

AUTOMATED VEHICLE LOCATING SYSTEM (AVLS)

LOOKING AHEAD

AVLS BETTER POSITIONS THE DEPARTMENT TO INCORPORATE AN ASSET MANAGEMENT SYSTEM IN THE FUTURE, ALLOWING A COMPREHENSIVE LONG TERM MAINTENANCE PLAN FOR THE CITY'S INFRASTRUCTURE.

AVLS WILL ALLOW THE DEPARTMENT TO BEST SERVE THE NEEDS AND DEMANDS OF THE RESIDENTS OF MANCHESTER WITH BETTER LONG TERM PLANNING AND BUDGET MANAGEMENT, AND BY IMPROVING RESPONSE TIME TO TROUBLE CALLS.

INITIAL CAPITAL COSTS ARE \$500-\$1200 PER VEHICLE.

MONTHLY MONITORING FEES RANGE FROM \$0 (RADIO) TO ABOUT \$15/MONTH FOR CELLULAR

