

AGENDA

COMMITTEE ON ADMINISTRATION/INFORMATION SYSTEMS

November 16, 2010
Aldermen Lopez, Osborne,
O'Neil, DeVries, Corriveau

6:15 PM
Aldermanic Chambers
City Hall (3rd Floor)

1. Chairman Lopez calls the meeting to order.
2. The Clerk calls the roll.
3. Communication from Jennie Angell, Director of Information Services, regarding support services for the Manchester School District's website.
Ladies and Gentlemen, what is your pleasure?
4. Innoprise Project update submitted by Jennie Angell, Director of Information Services.
Ladies and Gentlemen, what is your pleasure?

TABLED ITEMS

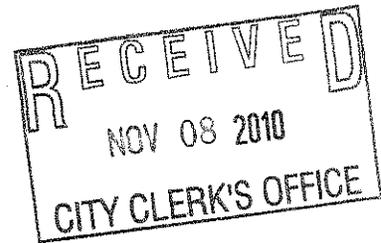
A motion is in order to remove any item from the table.

5. Communication from Louis DeMato, McLane, Graf, Raulerson & Middleton Professional Association, on behalf of 603 Entertainment Group, Inc., regarding their pending business license application.
(Note: Tabled 10/19/2010. The business license application and a communication from the Police Department have been sent under separate cover.)
6. Presentation by Robert Cote, President of Brattle Consulting Group, Inc., regarding SubItUp.com and its impact on the Manchester Police Department.
(Note: Retabled on 8/30/2010; Police Department to evaluate through December 2010. Originally tabled 04/20/2010.)

7. Communication from Alderman Arnold regarding tax exemptions for individuals.
(Note: Tabled 08/30/2010; Committee to obtain additional information)

8. There being no further business, a motion is in order to adjourn.

Jennie Angell
Director, Information Services



CITY OF MANCHESTER
Information Systems Department

November 8, 2010

Alderman Mike Lopez, Chairman
Committee on Administration and
Information Systems
One City Hall Plaza
Manchester, NH 03101

Dear Alderman Lopez;

I am attaching a letter sent to me by John Rist, Principal of Central High School. Mr. Rist would like to add pages to the Central's new website. Pages must be created by our Web Administrator and then Central High School can put whatever content on them that they want. I was instructed by Mayor Gatsas to not provide support to the new website until the School District agrees to pay for this support. I have attached a copy of the proposed support agreement that Information Systems submitted to the School District. The School District rejected the proposal and asked if the City could provide the support free of charge.

Websites are an always changing medium and especially since the school site is brand new, there are many adjustments and additions that will need to be done if the website is going to become an effective communication tool for students and parents.

Since the site has already been built, the amount of time that would be required to support school, with the exception of new features, would be 4 to 6 hours per week. If Information Systems was instructed to provide this support, we would work the support into our current operations with existing staff. The web administrator position is salaried.

I will be available at the committee meeting if you have any questions.

Sincerely,

Director of Information Services



Manchester High School Central

John R. Rist
Principal

William A. Collins
Ronald O. Mailhot
Joseph D. O'Neil
Forrest Ransdell
Assistant Principals

Date: October 20, 2010
To: Jennie Angell, Director IT
From: John R. Rist, Principal
Re: Central High School Web site

Recently, the web site format and management was changed. The 'old' sites were discontinued and new uniform sites put in their place. The supervision of the site was moved from SAU IT to City IT.

This has created issues in the construction and revision of the site. With the dispute between SAU and City ongoing, we are currently not able to add pages to the site.

I have received numerous negative comments from parents that were familiar with the previous site or are seeking information from the current site.

We are in need of adding 'pages' to the web site, which we are not able to do. These pages are part of the web site and would provide information on a variety of programs, clubs, organizations and teams that operate as part of Central High School. These 'pages' are hosted by the MANSD site and are not links - which can now be added.

Let's move forward on this now so we can better inform our public, parents and students of the numerous opportunities available at Central High School.

A handwritten signature in black ink, appearing to read 'John R. Rist', with a long horizontal stroke underneath.

Jennie Angell
Director, Information Services



CITY OF MANCHESTER *Information Systems Department*

FISCAL YEAR 2010 AGREEMENT
October 1, 2010 – June 30, 2011

Agreement made between the City of Manchester Information Systems Department, 100 Merrimack Street, Manchester, NH 03101 a municipal corporation of the State of New Hampshire, herein referred to as "Information Systems Department" and Manchester School Administrative Unit #37, 195 McGregor Street, Manchester, NH 03102 herein referred to as "School District".

For the consideration set forth herein, the parties agree as follows:

1. The Information Systems Department hosts and manages the School's website This management includes:
 - a. Website hosting (including system upgrades, power backup, failover and recovery)
 - b. Setting up and removing security access for content developers
 - c. Train the trainer type of user support
 - d. Banner graphic changes
 - e. Creation of new pages on existing sites
 - f. Applying the updates to the Policies and Procedures manual
 - g. Misc support such as large file uploads, picture resizing etc.
 - h. Usage reporting for specific pages (excluding policies and procedures)
 - i. General assistance and recommendations on best practices
2. School will
 - a. Provide a designated liaison to Information Systems. The liaison will be trained to provide first level support to the content developers. This support includes
 - i. Training the school content developers
 - ii. Linking, formatting and updating pages
 - iii. Saving updates and page version management
 - iv. Disseminating school district policies and standards for the website
 - v. Reviewing all support requests internally to insure they are compliant with school policies..
 - vi. Forwarding approved requests to Information Systems
3. Additional Services
 - a. The following services are not covered under this agreement and will be charged at \$68 per hour. An estimate of additional costs will be provided to the School

100 Merrimack Street • Manchester, New Hampshire 03101 • (603) 624-6577 • FAX: (603) 624-6320
E-mail: MIS@manchesternh.gov • Website: www.manchesternh.gov

District and work on the request will begin once written approval from the School Finance office is received.

- i. New site development – Examples:
 1. Addition of MST web site
 2. Addition of new programs not already on the site like deaf and hard of hearing.
 3. Any grouping of interrelated pages above and beyond normal 1-3 page additions associated with existing pages.
- ii. New Interfaces to external systems
- iii. Database or site management outside normal operational routines – Examples:
 1. Custom reports that will not be used by any other City department
 2. Custom module (tool) installation that will not be used by any other City department
 3. Moving the district site to an alternate location (outside of Information Systems control)
 4. Exporting data to another system
- iv. Provide direct assistance to end users (web content developers, their business partners, and the public)

The School District shall reimburse the Information Systems Department upon receipt of a verified claim for the Amount Due. Total FY11 chargeback is \$9,471. This chargeback is prorated for 9 months (October – June). The School District can elect to pay on a month to month basis with a 30 day notice requirement of either party to cancel. The monthly charge would be \$1,053.

This agreement shall be inoperative during such period of time as delivery or acceptance may be rendered impossible by reason of fire, strike, act of God, government regulation, or other cause beyond the control of either party.

This agreement shall be binding on the assigns and successors of the parties.

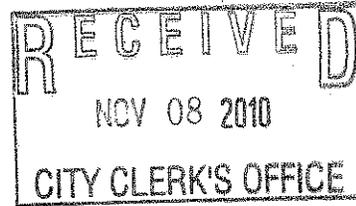
City of Manchester

Manchester School District

Jennie Angell
Director of Information Services

Thomas J. Brennan, Jr.
Superintendent of Schools

Jennie Angell
Director, Information Services



CITY OF MANCHESTER
Information Systems Department

November 8, 2010

Alderman Mike Lopez, Chairman
Committee on Administration
and Information Systems
One City Hall Plaza
Manchester, NH 03101

Dear Alderman Lopez;

Attached please find my Innoprise Software update.

Sincerely,

Jennie Angell
Director of Information Services

Innoprise Project Update
November 8, 2010

- October 14
 - Innoprise Kick-off meeting with department heads and managers
 - Community Development will be migrated first
 - First needs analysis meeting for Community Development
 - Permits
 - Code Enforcement
 - Business Licensing
- October 21, 25, 28
 - Continuation of needs analysis
 - All permits were identified.
 - Health and Fire have permits that are not currently in SunGard. Migration of these permits will be done at a later date. The City will migrate off of SunGard first.
 - Some of the NET team needs will be addressed during this phase.
- November 8
 - Received draft implementation plan with proposed dates
 - The draft is attached

43

ID	Task Name	Duration	Start	Finish	Predecessors	Qtr
1	ComDev Phase 1 (Building, Engineering, Highway, Planning, Code)	132 days?	Mon 9/27/10	Tue 3/29/11		
2	Innitiate	60 days?	Mon 9/27/10	Fri 12/17/10		
3	Develop Implementation Strategy for Customer	19 days	Mon 9/27/10	Thu 10/21/10		
4	Questionnaire Sent	1 day	Mon 9/27/10	Mon 9/27/10		
5	Kickoff Meeting	1 day	Thu 10/14/10	Thu 10/14/10		4
6	Kick-off Follow-up 1	1 day	Thu 10/21/10	Thu 10/21/10		
7	Kick-off Follow-up 2	1 day	Thu 10/21/10	Thu 10/21/10		
8	Workshop	3 days?	Mon 12/6/10	Wed 12/8/10		
9	Confirm Business Goals	3 days?	Mon 12/6/10	Wed 12/8/10		
10	Demonstrate Functionality	3 days?	Mon 12/6/10	Wed 12/8/10	9SS	
11	Review Business Workflows	3 days?	Mon 12/6/10	Wed 12/8/10	9SS	
12	Analyze Requirements	3 days?	Mon 12/6/10	Wed 12/8/10	9SS	
13	Project Planning	7 days?	Thu 12/9/10	Fri 12/17/10		
14	Confirm Gap list	5 days?	Thu 12/9/10	Wed 12/15/10	8	
15	Finalize SOW	2 days?	Thu 12/16/10	Fri 12/17/10	14	
16	Finalize Project Plan	2 days?	Thu 12/16/10	Fri 12/17/10	14	
17	Client Sign-off	0 days	Fri 12/17/10	Fri 12/17/10	16,15	
18	Innstaill	13.5 days?	Mon 11/15/10	Thu 12/2/10		
19	Customer hardware and software installation	5.5 days	Mon 11/15/10	Mon 11/22/10		
20	Hardware Installed/Network Access Provided	1 day	Mon 11/15/10	Mon 11/15/10		
21	Access to data source(s) is provided by Customer	0.5 days	Mon 11/22/10	Mon 11/22/10	20FS+4 days	
22	Innoprise software component installation	3 days?	Mon 11/29/10	Thu 12/2/10		
23	Installation of database objects	3 days?	Mon 11/29/10	Thu 12/2/10	21FS+5 days	
24	Installation of enterprise archives containing Innoprise Application suite	3 days?	Mon 11/29/10	Thu 12/2/10	23SS	
25	Input	55.5 days?	Mon 11/22/10	Mon 2/7/11		
26	ComDev Application Configuration	43 days?	Thu 12/9/10	Mon 2/7/11		
27	Application & module training & configuration	3 days?	Thu 12/9/10	Mon 12/13/10		
28	LX - Land	3 days?	Thu 12/9/10	Mon 12/13/10	22,8	
29	BP - Permits	3 days?	Thu 12/9/10	Mon 12/13/10	22,8	
30	PZ - Planning and Zoning	3 days?	Thu 12/9/10	Mon 12/13/10	22,8	
31	CE - Code Enforcement	3 days?	Thu 12/9/10	Mon 12/13/10	22,8	
32	Application & module configuration follow-up changes	40 days	Tue 12/14/10	Mon 2/7/11		
33	LX - Land	20 days	Tue 12/14/10	Mon 1/10/11	28	
34	BP - Permits	40 days	Tue 12/14/10	Mon 2/7/11	29	
35	PZ - Planning and Zoning	40 days	Tue 12/14/10	Mon 2/7/11	30	

Task

Split

Progress

Milestone

Summary

Task

Split

Progress

Milestone

Summary

Project: Innoprise ComDev Implement

Date: Mon 11/8/10

Project Summary

External Milestone

Deadline

ID	Task Name	Duration	Start	Finish	Predecessors	Qtr
36	CE - Code Enforcement	10 days	Tue 12/14/10	Mon 12/27/10	31	
37	Data Conversion	53.5 days	Mon 11/22/10	Thu 2/3/11	21	
38	HTE: Land Conversion	13 days	Tue 1/4/11	Thu 1/20/11		
39	Data map created	2 days	Tue 1/4/11	Wed 1/5/11	32SS+15 days	
40	Conversion Program created/modified	2 days	Thu 1/6/11	Fri 1/7/11	39	
41	Conversion pass completed	1 day	Mon 1/10/11	Mon 1/10/11	40	
42	Client review and testing	3 days	Tue 1/11/11	Thu 1/13/11	41	
43	Revision to Conversion mapping and additional conversion passes	5 days	Fri 1/14/11	Thu 1/20/11	42	
44	Client review and testing	5 days	Fri 1/14/11	Thu 1/20/11	42	
45	Initial client sign-off	0 days	Thu 1/20/11	Thu 1/20/11	43,44	
46	HTE: Building Permit and Contractor Conversion	21 days	Thu 1/6/11	Thu 2/3/11		
47	Data map created	3 days	Thu 1/6/11	Mon 1/10/11	39	
48	Conversion program created/modified	4 days	Tue 1/11/11	Fri 1/14/11	47,41	
49	Conversion pass completed	1 day	Mon 1/17/11	Mon 1/17/11	48	
50	Client review and testing	3 days	Tue 1/18/11	Thu 1/20/11	49	
51	Revision to Conversion mapping and additional conversion passes	10 days	Fri 1/21/11	Thu 2/3/11	50	
52	Client review and testing	10 days	Fri 1/21/11	Thu 2/3/11	50	
53	Initial client sign-off	0 days	Thu 2/3/11	Thu 2/3/11	51,52	
54	HTE: Planning and Zoning Conversion	13 days	Mon 11/22/10	Thu 12/9/10		
55	Data map created	2 days	Mon 11/22/10	Wed 11/24/10	55	
56	Conversion Program created/modified	2 days	Wed 11/24/10	Fri 11/26/10	56	
57	Conversion pass completed	1 day	Fri 11/26/10	Mon 11/29/10	57	
58	Client review and testing	3 days	Mon 11/29/10	Thu 12/2/10	58	
59	Revision to Conversion mapping and additional conversion passes	5 days	Thu 12/2/10	Thu 12/9/10	58	
60	Client review and testing	5 days	Thu 12/2/10	Thu 12/9/10	58	
61	Initial client sign-off	0 days	Thu 12/9/10	Thu 12/9/10	59,60	
62	HTE: Code Enforcement Conversion	14 days	Wed 11/24/10	Tue 12/14/10		
63	Data map created	2 days	Wed 11/24/10	Fri 11/26/10	55	
64	Conversion Program created/modified	2 days	Mon 11/29/10	Wed 12/1/10	63,57	
65	Conversion pass completed	1 day	Wed 12/1/10	Thu 12/2/10	64	
66	Client review and testing	3 days	Thu 12/2/10	Tue 12/7/10	65	
67	Revision to Conversion mapping and additional conversion passes	5 days	Tue 12/7/10	Tue 12/14/10	66	
68	Client review and testing	5 days	Tue 12/7/10	Tue 12/14/10	66	
69	Initial client sign-off	0 days	Tue 12/14/10	Tue 12/14/10	67,68	
70	Final conversion sign-off	0 days	Thu 2/3/11	Thu 2/3/11	38,45,54,62	
71	Innovate	20 days?	Tue 1/18/11	Mon 2/14/11		

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Project: Innoprise ComDev Implementi
Date: Mon 11/8/10

Task

Split

Progress

Milestone

Summary

Rolled Up Task

Rolled Up Split

Rolled Up Milestone

Rolled Up Progress

External Tasks

Project Summary

External Milestone

Deadline

Manchester - ComDev - Project Plan.mpp

Page 2

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ID	Task Name	Duration	Start	Finish	Predecessors	Qtr
72	Interfaces with internal and external programs	17 days	Tue 1/18/11	Wed 2/9/11		
73	HTE GMBA Cash Interface	4 days	Tue 1/18/11	Fri 1/21/11		
74	Client specific configuration and installation of interface	2 days	Tue 1/18/11	Wed 1/19/11	41,49,57,65	
75	Test Cash batches processed	1 day	Thu 1/20/11	Thu 1/20/11	74	
76	Revisions to configuration	1 day	Fri 1/21/11	Fri 1/21/11	75	
77	Client review and testing	1 day	Fri 1/21/11	Fri 1/21/11	75	
78	Client Sign-off	0 days	Fri 1/21/11	Fri 1/21/11	77	
79	Land Sync	14 days	Fri 1/21/11	Wed 2/9/11		
80	Configuration of / Access to customer data (Client)	5 days	Fri 1/21/11	Thu 1/27/11	45	
81	Client specific configuration and installation of interface (Innoprise)	3 days	Fri 1/28/11	Tue 2/1/11	80	
82	Land Sync test run	1 day	Wed 2/2/11	Wed 2/2/11	81	
83	Revisions to configuration or client data as needed	5 days	Thu 2/3/11	Wed 2/9/11	82	
84	Client review and testing	5 days	Thu 2/3/11	Wed 2/9/11	82	
85	Client Sign-off	0 days	Wed 2/9/11	Wed 2/9/11	84	
86	Customer-Specific Customizations	8 days?	Tue 1/18/11	Thu 1/27/11		
87	Customer provides requirements to Innoprise	1 day?	Tue 1/18/11	Tue 1/18/11	41,49,57,65	
88	Innoprise Develops and tests customizations	5 days?	Wed 1/19/11	Tue 1/25/11	87	
89	Revisions to customizations based on testing	1 day?	Wed 1/26/11	Wed 1/26/11	88	
90	Client review and testing	1 day?	Thu 1/27/11	Thu 1/27/11	89	
91	Client Sign-off	0 days	Thu 1/27/11	Thu 1/27/11	90	
92	Forms Creation	20 days?	Tue 1/18/11	Mon 2/14/11		
93	Customer provides samples to Innoprise	10 days	Tue 1/18/11	Mon 1/31/11	41,49,57,65	
94	Innoprise creates & delivers style sheets	10 days?	Tue 2/1/11	Mon 2/14/11	93	
95	Reports Creation	5 days?	Fri 2/4/11	Thu 2/10/11		
96	Building reports	1 day?	Fri 2/4/11	Fri 2/4/11	38,46,54,62	
97	Occupational Licensing reports	1 day?	Mon 2/7/11	Mon 2/7/11	96	
98	Planning and Zoning reports	1 day?	Tue 2/8/11	Tue 2/8/11	97	
99	Code Enforcement reports	1 day?	Wed 2/9/11	Wed 2/9/11	98	
100	Centralized Cash Reports	1 day?	Thu 2/10/11	Thu 2/10/11	99	
101	Innstruct	15 days?	Tue 2/8/11	Mon 2/28/11		
102	Groups/Sessions Defined	2 days?	Tue 2/8/11	Wed 2/9/11	25,71FS-2 wks	
103	Process - Specific Training Material Developed	10 days?	Thu 2/10/11	Wed 2/23/11	102	
104	Courses Scheduled	1 day?	Thu 2/24/11	Thu 2/24/11	103	
105	(Insert Training Sessions Here)	2 days?	Fri 2/25/11	Mon 2/28/11	104	
106	Innstitute	21 days?	Mon 2/28/11	Tue 3/29/11		
107	Application module Go-Lives	0 days	Mon 2/28/11	Mon 2/28/11		

Project: Innoprise ComDev Implement
Date: Mon 11/8/10

Task Summary
 Split
 Progress
 Milestone
 Summary

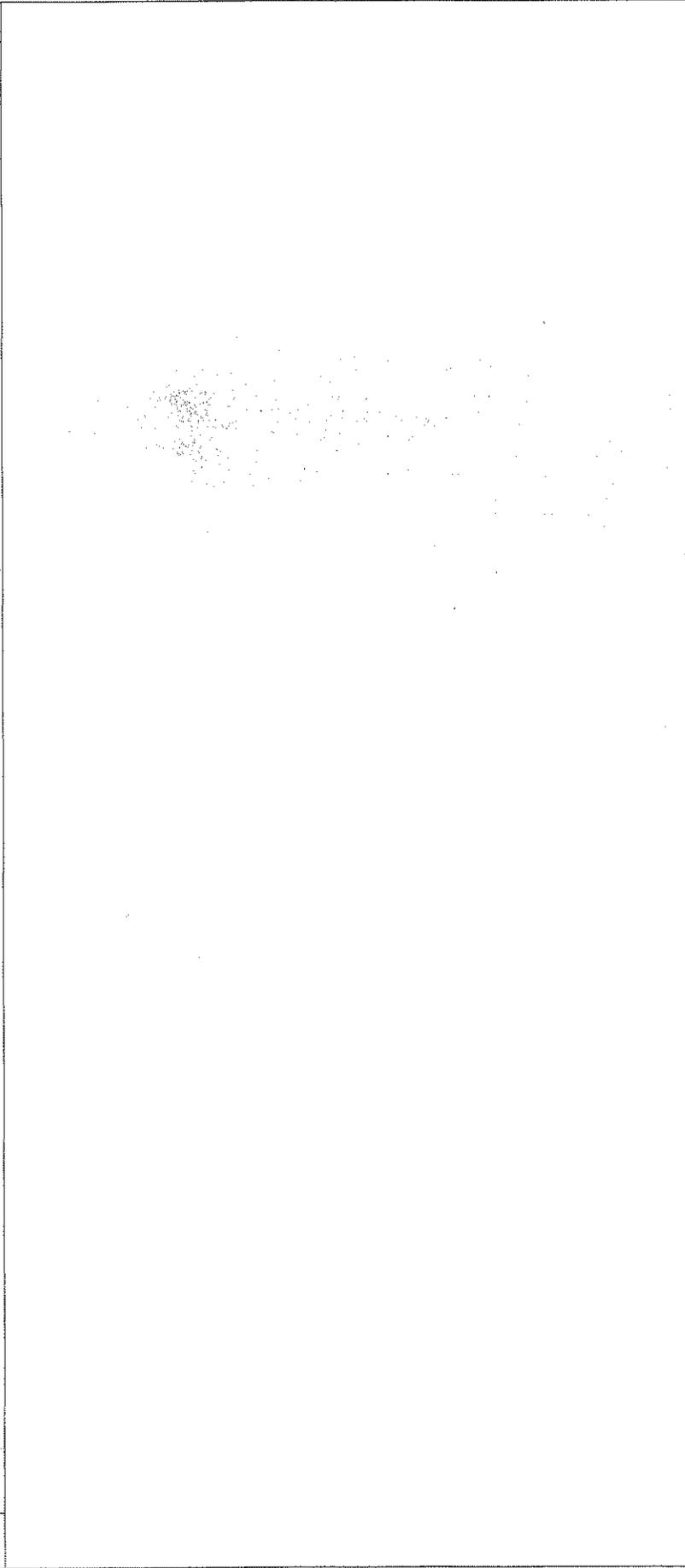
Task
 Split
 Progress
 Milestone
 Summary

Rolled Up Task
 Rolled Up Split
 Rolled Up Milestone
 Rolled Up Progress
 External Tasks

Project Summary
 External Milestone
 Deadline

4-6

ID	Task Name	Duration	Start	Finish	Predecessors	Qtr
108	System Live - Permits	0 days	Mon 2/28/11	Mon 2/28/11	101	
109	System Live - Planning and Zoning	0 days	Mon 2/28/11	Mon 2/28/11	101	
110	System Live - Code Enforcement	0 days	Mon 2/28/11	Mon 2/28/11	101	
111	Support	5 days?	Tue 3/1/11	Mon 3/7/11		
112	Permits	5 days?	Tue 3/1/11	Mon 3/7/11	108	
113	Planning and Zoning	5 days?	Tue 3/1/11	Mon 3/7/11	109	
114	Code Enforcement	5 days?	Tue 3/1/11	Mon 3/7/11	110	
115	Hand-Off to Helpdesk	1 day?	Tue 3/29/11	Tue 3/29/11		
116	Review Outstanding Issues	1 day?	Tue 3/29/11	Tue 3/29/11	107FS+1 mon	
117	Review Support Instructions	1 day?	Tue 3/29/11	Tue 3/29/11	107FS+1 mon	



Project: Innoprise ComDev Implement
Date: Mon 11/8/10

Task Summary

- Task
- Split
- Progress
- Milestone
- Summary
- Rolled Up Task
- Rolled Up Split
- Rolled Up Milestone
- Rolled Up Progress
- External Tasks
- Project Summary
- External Milestone
- Deadline

10/19/10 Tabled



RECEIVED
SEP 28 2010
CITY CLERK'S OFFICE

RECEIVED
MANCHESTER CITY CLERK'S OFFICE

McLane, Graf,
Raulerson & Middleton
Professional Association

'10 SEP 28

OFFICES IN:
MANCHESTER
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900 Elm Street | P.O. Box 326 | Manchester, NH 03105-0326
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LOUIS D. DEMATO
Direct Dial: (603) 628-1485
Email: louis.demato@mclane.com
Licensed in NH and MA

September 28, 2010

VIA HAND DELIVERY

Matthew Normand
City Clerk
City of Manchester
One City Hall Plaza
Manchester, NH 03101

Re: 603 Entertainment Group, Inc.

Dear Clerk Normand:

On behalf of 603 Entertainment Group, Inc. (the "Company"), this serves as the Company's request to be placed on the agenda to appear before the Committee on Administration and Information Systems of the Board of Mayor and Aldermen (the "Committee") at the Committee's next scheduled meeting, which, as I understand, is scheduled for October 19, 2010 at 5:30 pm. The Company desires to speak with the Committee members regarding its pending business license application as well as other administrative matters with respect to its proposed business location.

Please confirm this request and the date and time of the Committee's next meeting. I look forward to hearing from you.

Sincerely,

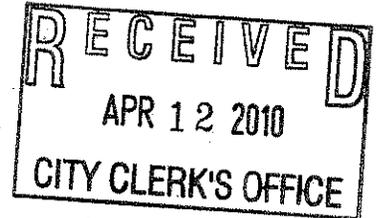
Louis D. DeMato

LDD/mg

cc: Alderman Michael Lopez, Chair
Daniel J. Norris, Esq.

4337436_1

4/20/10 Tabled
8/30/10 Retained
subitup
you're covered



Mayor Gatsas,

My team and I would like to thank you for the opportunity to discuss SubItUp.com and its impact on the Manchester Police Department.

We would like to give a twenty to thirty minute presentation to the Committee on Administration at their earliest convenience. The goal of this presentation will be to outline SubItUp's functionality, address any questions and discuss scalability, integration and any other technical concerns.

We thank you in advance for your consideration.

A handwritten signature in black ink, appearing to be "R. Cote".

Robert Cote
President, Brattle Consulting Group, Inc.

brattle
consulting group, inc.

Brattle Consulting Group, Inc. -- 1800 Elm Street, Manchester, NH 03104 -- 617.401.8733

*Police Department - Tustin #12
Committee on Administration
August 30, 2010*

Mara, David

From: Hopkins, Jonathan

Sent: Tuesday, April 20, 2010 12:14 PM

To: Mara, David

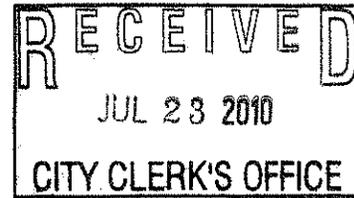
Chief,

Sub It Up program in my opinion has been successful. We are the first police department to sign onto the system and have been the test market for the program. As with any new product there have been several small items that have needed to be tweaked to make the program do what we want it to do. The system continues to evolve and I do not believe it has reached its total potential.

We currently use the program to process all swaps and other time off request in the patrol division. We also use it to schedule all shifts for four month periods. The rosters are updated automatically as the time off is approved in the system. It is hard to tell if the system has saved us money and I do not believe it has at this point. What it has done however, is made time off request manageable by providing a clear record of the request. It provides us with information as to when request were made, who made them and how many swap are being done per month. This has made it easier for the OIC's to manage their shifts and manpower.

In my opinion the Sub It Up system is a good product and we should continue to use and evaluate it.

Capt. Hopkins



CITY OF MANCHESTER

Board of Aldermen

MEMORANDUM

TO: Committee on Administration/Information Systems
Aldermen Lopez, Corriveau, DeVries, O'Neil and Osborne

FROM: Alderman Patrick Arnold 

DATE: July 23, 2010

RE: City Tax Exemptions for Individuals

The City provides various tax exemptions to individual resident property owners pursuant to RSA 72. These exemptions allow certain amounts of money to be deducted from a property owner's assessed valuation of real property. In Manchester, the authority to modify such exemptions, including the amount of such exemptions and the manner of their determination, is vested in the Board of Mayor and Aldermen.

Partial modification of these exemptions could provide much-needed relief to our community's senior citizens. Modification could ease the general tax burden on average-income earners in Manchester as well.

Because I believe this issue deserves a healthy debate, I respectfully request that the Committee initiate discussions about reforming the present structure of individual tax exemptions to investigate how this mechanism can better serve our city residents and taxpayers.

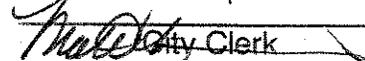
Thank you in advance for your consideration.

In board of Mayor and Aldermen

Date: 8/3/10 On Motion of Ald. Arnold

Second by Ald. DeVries

Voted to refer to the Committee on
Administration|Information Systems.


City Clerk