



Annual Report FY 2007



MANCHESTER CITY LIBRARY
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TEL. (603) 624-6550



WEST MANCHESTER COMMUNITY LIBRARY
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TEL. (603) 624-6560

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- Joanne Barrett,
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- Jack Shea
- Joseph Sullivan

Introduction:

The Manchester City Library Department's mission is to be a professionally run, user-friendly and adequately funded information center for all the citizens of Manchester. The City Library had a successful year and this annual report, which covers July 1, 2006 to June 30, 2007, will highlight our achievements. I am very proud to have been chosen to lead the Manchester City Library and we have made great strides in improving library services. The library department is fortunate to have dedicated staff, Library Trustees, Foundation Board members and our Friends of the Library who are committed to providing quality services to our library users. The services we provide are driven by the demands of our library patrons and we are very thankful for your patronage.

Denise van Zanten

MCL Accomplishments FY2007:

- Downloadable audio books via the library website
- New Library newsletter published quarterly and offered electronically via e-mail or online at our website

- Outreach to the community: library staff have participated in the Day for Kids and have spoken at various community organizations and schools about library services.
- Completion of the expansion of the West branch to all three floors of the King Fire Station

- Completion of the new entranceway to the Main Library's children's room-including new handicap accessible doors



- The Carpenter Memorial Library earned two historic awards for renovation work completed from both the Manchester Historic Association and the New Hampshire Preservation Alliance



Fiscal Year Statistics:

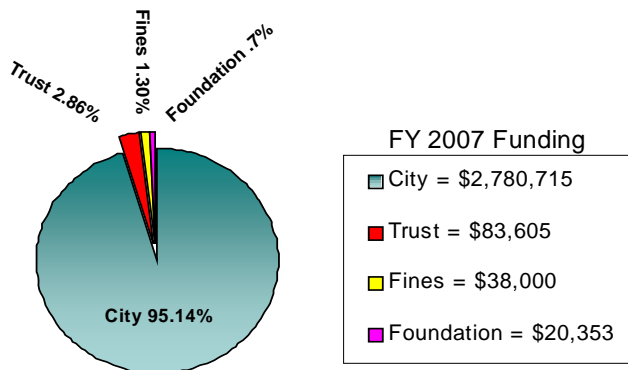
- Circulated **423,811** library items
- Visited by **433,534** library patrons
- Added **5,161** new library card holders



- Hosted **1,021** groups in our meeting rooms
- **173,684** visits to our website
- **11,171** new library books added to the collection
- **2,051** new audio-visual materials added to the collection
- Answered **92,183** questions

Funding Sources:

In Fiscal Year 2007 the Library Department received funding from the following sources:



Children's Services:



The Manchester City Library had a changing of the guard this fiscal year as long time Head of Children's Services Kathy Urie retired and Karyn Isleb joined the staff from Wisconsin.

Children's services continue to include our popular story-times, the annual teddy bear picnic and the Halloween parade. The Children's room circulated 113,818 items this past year.

Reference Services:



The Information Services division provides quality assistance to our patrons for all types of informational needs. Our Information Services staff answered

69,132 questions in Fiscal Year 2007. This division also helps to select our online databases available 24 hours a day via our website as well as selecting new library books for circulation. The Library also provides information on New Hampshire history and has genealogical records



in our New Hampshire Room. This collection has been utilized by users from all over the world.

Technical Services:

This behind the scenes division added over 13,000 items for both library locations. Technical Services maintains the library's 246,000 volume collection between the main library and our branch. This division oversees the content of the online catalog ensuring our users can locate what they are looking for.



Circulation Services:

The Circulation Department oversees the checking in and out of library materials. We average a turnover of approximately 60,000 items a month.



Circulation also makes sure that library materials are returned to their proper locations and assist patrons with Home Services for those who cannot travel to the libraries.



Automation Services:

The Manchester City Library Department

provides over 40 computers for the public to use for various research needs.

Our automation division maintains all the library equipment from our computers to our copiers and microfilm reader printers. This division helps to keep our web-site up to date as well as providing computer instruction to the public in a classroom format. This division was instrumental in helping us write a successful Samuel Hunt grant to install Wi-Fi access in both library buildings which will go live in the summer of 2007.



Branch Services:

The West Manchester Community Library (a.k.a. our West Branch) provides a selection of popular materials,

basic research resources and computers for citizens on the city's west side. Children's services as well as family programming are also a focus of the West Branch. A fiber optic connection was installed at the Branch this past Fall which brought stability to our computer connections. Renovation work was to begin in the summer of 2007 to repair the roof and chimneys to address leaks and we look forward to the completion of that project in Fiscal Year 2008.

Library Programs

In Fiscal Year 2007 the library staff sponsored over 300 programs between both buildings for library users. We had over 16,000 attendees. Below is a list of programs offered:

Adult Events

- Book Discussion Series
- Computer Classes
- Research Genealogy
- Lawn and Garden Care
- Animal Rescue
- Buying and Selling on E-bay
- One book, One City
- Ruth Law, Aviator
- Holiday Decorating

- NH Aviation History
- Russian Nesting Dolls
- Health & Wellness Kripalu Yoga
- Lunchtime Bookclub
- Mt. Washington Observatory
- Treasures in your Attic
- Orchids All Around Us
- How to Pack for a Summer Hike

Concerts

- Nutcracker Suite – Alfred Watson
- Harpist Lisa Washington Calvo
- 9lb Hammer

Film Series

- Children's Film
- Afternoon at the Movies
- Teen Movies
- Tuesday Night at the Movies
- Independent Films
- Family Movies

Teen Events

- Beading
- Poetry Slam
- Bring Your Own Book Discussion
- College Overview and Financial Aid
- Mural Project
- Decorate Traveling Pants
- Henna Tattooing

Children's Events

- Author Visits
- Children's Crafts
- Sea Chanties
- Treasure Hunt
- Summer Storytime
- Pirate School
- Fall Storytimes
- Back To School Stories & Crafts
- Chinese New Year Party
- Winterfest – Marcus Gale
- Currier Museum Program
- Teddy Bear Picnic & Parade

Family Fare Events

- The Amazing Lou/Magician
- Dan Grady/Puppeteer
- The Spoof Gabbling Circus
- Marcus Gale/Singer/Storyteller
- Reptile Encounters
- Sugar River String Band
- Vic & Sticks/Storytelling Music
- Sammie Haynes, Musician

Special Events

- Booksale
- Author Reception/Linda Barnes



Over 300 Library Sponsored Events!

