City of Manchester, New Hampshire
Board of Fire Commissioners

Minutes of the Regular Monthly Meeting

Date: Tuesday, April 16, 2013

Location: Central Fire Station-100 Merrimack Street

Board Members Present: Commissioners Paul Harrington, Colin Manning and Timothy DiVenuti. Commissioners Verna Perry and Anthony Puzzo sent. The meeting was called to order at 8:35 am.

Present: Chief Burkush, Deputy Chief Campasano, District Chief OReilly, Jody Rivard and Linda Miccio. Deputy Chief Goonan was attending an awards ceremony.

A moment of silence was observed.

Minutes of the Previous Meeting:

Correspondence:

Division Reports:

Chief Burkush reported on the following:

- Welcome the Fire Commission to Station 4.
- Reported that the department is tracking surplus in FY 2013 budget.
- Reported that FY 2014 is short by $200,000.00.
- No buyouts will be available.
- Discussion regarding ambulance service and BMA to meet tonight to discuss RFP's. December is the deadline for the current ambulance contract.

Commissioner Harrington stated that newly built Station 4 was state of the arts.

Training Division Report:

See attached report.

Deputy Chief Goonan reported on the following:

Fire Prevention Bureau Report:

See attached report.

Communications Report

See attached report

Old Business:

New Business:

- Commissioner DiVenuti commission lay over will discussed tonight at BMA.
- Ribbon Cutting Ceremony May 11, 2013
- Memorial Mass May 23, 2013.
-

Next meeting scheduled for May 23, 2013 at 5:30 pm.

Executive Session: Not necessary

Adjournment: 9:20 am on a motion by DiVenuti/Manning

Transcribed by Linda Miccio

Respectfully submitted,

Verna Perry, Commissioner

DIVISION REPORT

DEPUTY CHIEF CAMPASANO

APRIL 16, 2013

TRAINING DIVISION

EMPLOYEE SELF-DEVELOPMENT

Department personnel took advantage of the following training programs offered through Department of Homeland Security grant funding:

▪ 2013 EMT Refresher – Mod 2	6 classes	140 attendees	560 contact hours
▪ 2013 EMT Refresher – Mod 3	2 classes	48 attendees	192 contact hours
▪ Cancer Awareness Program	5 classes	95 attendees	190 contact hours

IN-HOUSE COMPANY TRAINING PROGRAM

Companies continue to formally document their company level in-house training. **March** training hours for each company:

- Station 2.....15.00 hours
- Station 3.....23.50 hours
- Station 4.....00.00 hours
- Station 5.....26.00 hours
- Station 6.....26.00 hours
- Station 7.....07.00 hours
- Station 8.....19.00 hours
- Station 9.....21.50 hours
- Station 10.....18.50 hours
- Engine 11.....10.50 hours
- Truck 1.....23.50 hours
- Rescue 1.....15.00 hours

The average training hours per company for the month of **March** were **17.125** hours. The average training hours per company for the month of February were 08.96 hours.

SAFETY

The Safety Committee met on April 2nd. The minutes of that meeting are attached to this report.

HOMELAND SECURITY

The department continues to work on the station alerting grant. A request for information packet was sent out to the major vendors with a due date of April 15. Once the information is reviewed, a detailed request for proposal will be developed and put out to bid.

The Nashua Police department will be bringing their command vehicle to Manchester on April 18th, so that the command vehicle committee can tour it. This committee will be working on the capability and equipment list for the city's new vehicle.

Now that Station 4 has been completed, the department will be working with Information Systems and Communications to complete a NEPA review for the east and west side fiber ring grants. Once EPA approval has been received for the NEPA review, the department can move forward with the actual construction of the fiber links.

EMERGENCY MANAGEMENT OPERATIONS

EMERGENCY SHELTERING

The shelter committee meeting scheduled for Friday, April 12th was cancelled. A new date has not been scheduled as of this date.

COMMUNITY PREPAREDNESS COMMITTEE

The Community Preparedness Committee met at the Southern New Hampshire Planning office on March 28th. The agenda and minutes for that meeting have been attached to this report.

LOCAL EMERGENCY PLANNING COMMITTEE

The LEPC did not meet during the month of March. The next date for the LEPC meeting has not been set.

EMERGENCY MEDICAL SERVICES

National Registry recertification paperwork has been completed. Provider license paperwork continues to be processed as new National Registry cards are received. The third module of the 2013 EMT refresher program was completed in March.

A hand-only CPR and AED class was recently completed at City hall by Captain Kris Soderberg and Lt. Bob Field. Nearly thirty individuals received their CPR certifications. Additionally, three new AED units and wall cabinets were installed in various locations throughout City Hall.

A review meeting with AMR and the department's medical resource hospital continue to be held monthly at the Elliot Hospital. These meeting serve to review quality of care issues, response times, and other operational concerns.

A meeting of the Ambulance Contract Committee is scheduled for April 18th. The Committee will be discussing moving the RFP process forward through the Committee on Administration.

Safety Committee Meeting
Apr 2, 2013

Members Present:

Deputy Chief Nick Campasano
Chairman Lt. Robert Beaudet
Lt. Robert Field
FF Greg Gelinas
Kevin O'Neil

Old Business:

1. Training is working with Fire Alarm to improve the information for companies regarding what channel to operate on when responding Mutual Aid. Training is going to review Mutual Aid Radios during next months EMT Module.
2. District Chiefs are working to remind members to check their air supply at regular intervals. Members are to be reminded that companies should be reporting this with their location whenever they change floors. Continued vigilance by all members is needed to make this a regular part of how companies operate at incidents.
3. An issue was brought to the committee looking at the ease with witch the alert button can be operated on the SCBA(Self Contained Breathing Apparatus) PASS (Personal Alert Safety System) devices. Members need to make this a regular part of what they practice to make operation of PASS devices as easy as possible.
4. A discussion was held about the accountability and the challenge of tracking members at all types of incidents. This continues to be a challenge and it was reiterated that crew integrity and member discipline are the backbone of making the current system work. If members are in need of name tags they may contact training.

New Business:

1. The committee revisited the topic of seatbelt use. In spite of an increase in usage, members are still not traveling in a seated and belted position 100% of the time.
2. A discussion was held about the challenge of providing gear to members who may need to launder theirs. A proposal to locate multiple sets in each Station was brought up.

   While providing some benefits, the challenges with tracking this equipment and the additional cost make it less than desirable. Chief Campasano explained that he is working with Lt. Healy to make certain that the Spare Rack at Central is

well stocked and has a wide range of sizes. Over the long term this gear will have a different color reflective striping to make it easier to keep track of.

The Department has applied for and been turned down for grants to add a second set of Structural PPE (Personal Protective Equipment) for each member in the past.

Accident Reviews:

1. Glass Exploded and caused cut to right hand. (Be sure to wear full PPE in the Hot Zone)
2. Lost Eyeglasses.
3. Injured shoulder raising ladder. (Review safe ladder raising technique)

Next Meeting: April 30th, 2013, 10:00 AM @ HQ.

Respectfully submitted by Lt. Robert Beaudet

Southern New Hampshire Region Community Preparedness Program

March 28, 2013
10:00 am

Southern New Hampshire Planning Commission Offices
438 Dubuque St.
Manchester, NH 03102

AGENDA

1. **Welcome and Minutes** – Robert Browne, Chair

2. **Plan Implementation Updates** – Jillian Harris, SNHPC

3. **ReadyNH – NH HSEM**
   - James Van Dongen, NH DOS

4. **Next Steps**

5. **Adjournment**

Minutes of the Southern New Hampshire Region
Community Preparedness Program Committee Meeting
Held on March 28, 2013
at the Southern New Hampshire Planning Commission Offices,
438 Dubuque Street, Manchester, New Hampshire

MEMBERS PRESENT

Jillian Harris	-	Southern New Hampshire Planning Commission
Naomi Bolton	-	Town of Weare, Administrator
Al Raymond	-	Goffstown CERT
Kevin Pratt	-	Chief, RFD/OEM, Town of Raymond
Richard O'Brien	-	Chief, Goffstown Fire, EMD
James Hazlett	-	Red Cross NH
Janet Chamberlain	-	New Boston Fire Dept.
Scott Wigging	-	Chief, Bedford Fire
R.H. Snow	-	Candia
Denise Greig	-	Deerfield Co-EMD

GUEST

James C Van Dongen - NH HSEM, ReadyNH

1. WELCOME AND MINUTES

Chief O'Brien called the meeting to order and asked for a motion on the minutes of December 13, 2012. Chief Pratt made a motion to approve the minutes, Mr. Raymond seconded and they were approved by the committee with one abstention from Chief Wiggin.

2. PLAN IMPLEMENTATION UPDATES

Ms. Harris gave an update from the Plan Implementation Subcommittee. The following goals are the focus for the program this year:

- Outreach events – National Preparedness Month coordination
- Community Survey – surveymonkey link, flyer for distribution
- Educational Preparedness Video – coordinating with Manchester Fire Prevention and MCTV

Items to address include:

- Review the community survey online at: https://www.surveymonkey.com/s/MW5ZCHT
- Need to find a model home for the preparedness video coordination

- Need responses on topics for National Preparedness Month scheduling

3. **ReadyNH – NH HSEM**

James Van Dongen from NH Dept. of Safety, Division of Homeland Security and Emergency Management, led a discussion on the ReadyNH informational outreach program that the State is implementing. The program is approximately four years old and many different organizations are partners in the program, including, NHDOS, DHHS, Community Health Institute, Red Cross, VolunteerNH and GSIL. The main message is "Stay, Leave, Connect." There is an outreach brochure available for download online. Mr. Van Dongen also coordinates radio PSA's as part of the program. In addition, there is a twitter account for emergency and preparedness outreach purposes. The goals of the program are to increase awareness and education. The program also allows an avenue for emergency notification during an active emergency.

Chief O'Brien thought that the situational awareness aspect of the program was positive. Chief Wiggin asked if there were any surveys done at the State level to determine levels of preparedness. Mr. Van Dongen was not aware of any.

OTHER

The SNHRCPP committee discussed the resources on the www.snhrcpp.org site and decided to start categorizing them and to include other information on topics such as "what to do after an emergency." For example, people may not know that their septic system can be compromised in the event of flooding. Information on these topics would be useful. Already existing information should be used if possible to reduce duplication of efforts.

Chief Pratt discussed an active shooter drill that the Town of Raymond was preparing for in April. The committee then discussed school safety and preparedness in response to the Sandy Hook Elementary School tragedy in Connecticut. The communities have been addressing concerns and working on determining risk and making sure everyone is prepared for an emergency of this type.

Resources on the website could include information on these types of emergencies, that are not natural disasters, but man-made emergencies.

Ms. Harris next gave the committee an update on the variable message boards coming from the City of Manchester. Chief Campasano indicates that they are working on getting serial numbers on all of them currently and training will take place in April for IT/staff to get to know the requirements and capabilities for using the message boards. He anticipates distributing the boards shortly after the training and entering into MOU's with each community for their use. Ms. Harris will keep the committee updated on this item.

4. NEXT STEPS

Ms. Harris will keep the committee updated and ask for follow-up tasks to be completed via email in between meetings.

NEXT MEETING

The next meeting of the SNHRCPP committee will be held in June 2013. Date TBD.

5. ADJOURNMENT

Fire Commission Meeting
Report from the Fire Prevention Bureau
Tuesday Morning April 9, 2013

Healthy Homes & Hoarding Task Force: Healthy homes monthly meeting took place on Wednesday April 3 at the Manchester Health Department, 1528 Elm Street. Topics this month involved the one-touch referral system and, as it relates to our Department, carbon monoxide (CO) detectors. In what properties CO detectors are required and the installation placements are the most frequently asked questions. New Hampshire 153:10-a; Saf-C 6015.04 Adoption of Carbon Monoxide Detection and Warning Equipment; under the guidance of NFPA 720 "Standard for the Installation of Carbon Monoxide Detection and Warning Equipment," 2009 edition except where modified:

Saf-C 6015.04 Adoption of Carbon Monoxide Detection and Warning Equipment.

(a) All persons installing, servicing, maintaining or testing carbon monoxide detection and warning equipment shall comply with the requirements of NFPA 720, "Standard for the Installation of Carbon Monoxide (CO) Detection and Warning Equipment", 2009 edition (NFPA 720), except as modified in (d) below.

(b) Owners of existing multi-unit dwellings shall have until July 1, 2013 to comply with the provisions of RSA 153:10-a relative to carbon monoxide detection and warning equipment.

(c) Single family and multi-unit dwellings containing no solid, liquid or gaseous fuel burning appliances or devices shall not be required to install carbon monoxide detection and warning equipment, except for single family and multi-unit dwellings with attached garages.

(d) Section 9.4.1.1 of NFPA 720 shall be modified to read as follows:

"Section 9.4.1.1 Carbon monoxide alarms or detectors shall be installed as follows:

(1) Outside each separate dwelling unit sleeping area in the immediate vicinity of the bedrooms.

(2) On every occupiable level of a dwelling unit, including basements, excluding attics and crawl spaces.

(3) Each unit contained in a multi-unit dwelling shall be equipped with a carbon monoxide alarm or detector as required above 9.4.1.1 (1) and (2)".

Excessive Hoarding:

Healthy homes has initiated a *'Hoarding Task Force'* comprised of members who would be most interested in the problems, hazards and public safety concerns related to hoarding. It is not just a funny reality TV show where people can be, in some cases, advised, counseled with behaviors corrected through reasonable means. Hoarding, in a true sense, is a mental health issue involving obsessive compulsive disorders requiring medical intervention and aggressive follow-up.

Edward O'Reilly
Chief of Fire Prevention

Communications Division
Fire Commission Briefing
April, 2013

The Next Listed Agent Class has been scheduled for May 29, 2013. Active Listed Agents are 639. Applications are being taken at this time for the upcoming class.

Approximately 38 fire alarm inspections have been conducted in the past month.

Approximately 22 work orders have been conducted in the past month.

Radio Master Box in 1 Wire Master Box in service 0 Additional M Zones 0
2 Central Station accounts in Service

Fire Alarm notes:

- 39 active fire alarm applications, larger projects include:

VA Hospital:
Fire Alarm system is nearing completion. A meeting was held last week to identify the radio box zones and locations. Up to 10 buildings will be monitored. Radio boxes have been delivered to Communications and have been tested.

Mt. Carmel Nursing Home
Building interior renovation and fire alarm system upgrades of the property have begun. Completion expected in the fall of 2013.

Radisson Hotel
The Radisson completed another phase of fire alarm updates, up to the 7th floor has now been updated.

Station 4:

Station is occupied. 40ft tower has been installed. There were no issues with the fiber cutover from old building to new. Plans to decommission old building are under way.

Line work:

The technicians are presently working to relocate the fire alarm cables that currently go through the hold police station. We are also working with Info Systems to relocate all fiber optic cables that pass through the decommissioned building.

Fire alarm and Fiber optic cables transfers are ongoing as PSNH and Verizon continue with their utility pole replacement program through the city.

Radio:

RFI's for a replacement station alerting system have been received and are currently under review.

The dispatch UPS has been ordered. An approximate six week delivery time was promised.

RFP's have been reviewed for the Public Safety Radio Communications Consulting Services and should be awarded in the near future. This study is to review the radio systems for the City of Manchester and the City of Nashua; with the possibility of a combined radio system.

Communications technicians have programmed all Parks & Recs radios to have the capability to communicate with Highway dispatch and their work crews.

CITY OF MANCHESTER

Theodore L. Gatsas
Mayor

April 2, 2013

The Honorable Board of Aldermen
One City Hall Plaza
Manchester, NH 03101

RE: Nominations

Dear Members of the Board:

Pursuant to Section 3.14 (b) of the City Charter, please find below the following nominations:

(1) Marcel Mercier to succeed himself as a member of the Airport Authority term to expire March 1, 2016;

(2) Raymond Wieczorek to succeed Richard Danais as a member of the Airport Authority term to expire March 1, 2016;

(3) Tim DiVenuti to succeed himself as a member of the Fire Commission term to expire May 1, 2016.

These nominations will layover to the next meeting of the Board pursuant to Rule 20 of the Board of Mayor and Aldermen.

Regards,

Ted Gatsas

Theodore L. Gatsas
Mayor

cc: Matthew Normand, City Clerk
TLG/swp

City of Manchester, NH
Board of Fire Commissioners
Meeting Agenda

Scheduled Meeting Date: Tuesday, April 14, 2013

Scheduled Time & Place: 8:30 am – Hackett Hill Fire Station

Agenda Items:

A. Moment of Silence

B. Minutes of Previous Meeting

C. Reports for the month (distributed at meeting)

1. Current Roster

D. Correspondence:

1. Letter of appreciation from Department of Safety.
2. Letter of appreciation from Londonderry Fire Department.
3. E-mail message from Daniel Chapman.
4. Letter of appreciation from Litchfield Fire-Rescue.
5. Multiple letters of appreciation from the residence of 97 Eddy Road.
6. Note of appreciation from retired firefighter Ernest Durand.
7. Note of appreciation from John Laplante.

E. Division Reports:

1. Report from Chief James Burkush.
2. Report from Deputy Chief Nicholas Campasano.
3. Report from Deputy Chief Daniel Goonan.
4. Report from District Chief Ed O'Reilly.
5. Report of the Communications Division.

F. Local #856 and/or MAFS business:

G. Old Business

H. New Business

I. Executive Session (if warranted)

STATE OF NEW HAMPSHIRE DEPARTMENT OF SAFETY
John J. Barthelmes, Commissioner

Division of Fire Safety
Office of the State Fire Marshal
J. William Degnan, State Fire Marshal

Office: 110 Smokey Bear Blvd., Concord, NH
Mailing Address: 33 Hazen Drive, Concord, NH 03305
PHONE 603-223-4289, FAX 603-223-4294 or 603-223-4295
TDD Access: Relay NH 1-800-735-2964 ARSON HOTLINE 1-800-400-3526

March 18, 2013

Chief James Burkush
Manchester Fire Department
100 Merrimack Street
Manchester, NH 03101

Dear Chief Burkush,

I would like to take this opportunity to thank you for the assistance of the Manchester Fire Department with a fire investigation that our office was working on in the town of Unity, NH on March 11, 2013. Fire Investigator Mitch Cady and K-9 Wynette responded to the fire scene and assisted us with a search for ignitable liquids and Mitch also assisted me with excavation of the fire scene. This fire occurred during an extremely busy time for our office when our own K-9 was working a homicide fire scene in Exeter. Mitch Cady is always willing to help and he is great to work with because of his fire investigation experience. Please let us know if we can ever be of any assistance to your department and we look forward to working with your personnel again.

Sincerely,

Max Schultz
District Chief
Bureau of Investigations
New Hampshire State Fire Marshal's Office

LONDONDERRY FIRE DEPARTMENT
280 Mammoth Road
Londonderry, New Hampshire 03053
www.londonderrynh.org

Darren M. O'Brien
Acting Fire Chief
dobrien@londonderrynh.org

Business (603) 432-1124
FAX (603) 432-1129

March 22, 2013

James Burkush, Fire Chief
Manchester Fire Department
100 Merrimack Street
Manchester, NH 03101

Dear Chief Burkush,

I am writing to thank you and the members of your department for providing station coverage on March 12th and 13th, 2013.

Due to your department's assistance, the on duty members of our department were able to attend the wake and funeral for Londonderry Police Sergeant Russell Goodnow. Your support during this difficult time for our department is greatly appreciated.

On behalf of myself and the members of the Londonderry Fire Department, please convey our appreciation to those members who provide station coverage and know if at any time in the future we may be of assistance, do not hesitate to call.

Sincerely,

Darren O'Brien
Acting Fire Chief

Miccio, Linda

From: Burkush, James
Sent: Wednesday, March 27, 2013 10:28 AM
To: Miccio, Linda
Subject: FW: CPR Training

From: Chapman,Daniel
Sent: Wednesday, March 27, 2013 10:07 AM
To: Soderberg, Kris; Field, Robert
Cc: Campasano, Nicholas; Burkush, James
Subject: CPR Training

Kris and Bob,

I want to thank you for the excellent CPR/Obstructed Airway training on Monday. I have had previous CPR training, and it was not close to the thorough and professional instruction that both of you provided. You not only showed us the proper techniques to use, but also gave us very useful information and rationale every step of the way. I feel very confident about the ability to provide assistance to someone in cardiac distress or with an obstructed airway should the need ever arise. Thanks again for a great learning experience!

Dan

Daniel K. Chapman
Human Resources Analyst
City of Manchester
Human Resources Department
One City Hall Plaza
Manchester, NH 03101
(603) 624-6543
dchapman@manchesternh.gov

Litchfield Fire – Rescue

257 Charles Bancroft Highway, Litchfield, NH 03052

Francis X. Fraitzl III, EFO, CFO
Chief of Department

TO: Mutual Aid Departments

FROM: Frank Fraitzl, Fire Chief

DATE: March 25, 2013

RE: Litchfield 3rd Alarm Fire

On behalf of Wilson Farms, Town of Litchfield and the Litchfield Fire Department, I would like to express our appreciation for your organizations assistance at the barn fire on Charles Bancroft Highway. Due to a rapid fire spread, the odds were against us from the start. However with the quick response of our mutual aid agencies and incredible teamwork of everyone involved were able to protect the surrounding buildings. These buildings included a residence, another barn with hay and livestock as well a smaller building which housed several of the farms pesticides and fertilizers.

The feedback from the owners as well as the community has been entirely positive in regards to the "fantastic job" that the fire department did! We could not have done it without your assistance and for that I THANK YOU!

Please extend our thanks and appreciation to those members of your organization that responded to Litchfield, they certainly earned it.

If we can be of assistance, please do not hesitate to contact me.

97 Eddy Rd
Manchester, Nh 03102

March 7, 2013
The Manchester Fire Dept.
100 Merrimack St.
Manchester, Nh 03103

DEAR FIREMEN,

THANK YOU FOR KEEPING US IN A PLACE. WE HOPE YOU STAY SAFE SO YOU DONT GET HURTS.

SINCERELY,

Bellie Arognost

97 Eddy Rd
Manchester, NH 03102

March 7, 2013

Manchester Fire Department
409 Beech St
Manchester, NH 03102

Dear Fire Department,

THANK YOU FOR
SAVING LIVES AND
KEEPING US
SAFE

Sincerely,
MARIO Bourgault

The Moore Center

97 Eddy Rd
Manchester, NH 03102

March 7, 2013

Manchester Fire Department
100 Merrimack st
Manchester, NH 03102

Dear Fire Department,

THANK YOY FOR PUTTING OUT The FIRES AND KND KEEPING The PEOPLE SAFE

Sincerely,

DAVID

The Moore Center

97 Eddy Rd.
Manchester, Nh 03102

March 7, 2013
The Manchester Fire Dept.
100 Merrimack St.
Manchester, Nh 03103

Dear Fire Man
the for keeping us safe
I hope lots of tools
we hop you stay safe.
Sincerely
Ann Marie Sweeney!

RECEIVED
MAR 11 2013
MANCHESTER FIRE DEPT

97 Eddy Rd
Manchester, NH 03102

March 7, 2013

Manchester Fire Department
100 Merrimack St
Manchester, NH 03103

Dear Fire Department,
I WANT to be a FIREMAN
Thank you for your
help keeping us
safe

Sincerely,

The Moore Center

Wayne Goulet

97 Eddy Rd
Manchester, NH 03102

March 7, 2013

Manchester Fire Department
409 Beech St
Manchester, NH 03102

Dear Fire Department,

THANK YOU FOR SAVING LIVE
AND KEEP ING US SAFE
THANK YU HELPING CAT WHEN THE
ARE STUCK IN TREES.
I WOULD LIKE TO VISIT THE
THE FIRE DEPARTMENT
SOME DAY

JOSHUA FRYE

Sincerely,
JOSHUA FRYE

The Moore Center

97 EDDY Road
MANCHESTER NH 03102

MARCH 7' 2013

MANCHESTER . FIRE DEPARTMENT
100 MERRIMACK ST
MANCHESTER 03103

DEAR CHIEF JAMES A. BURKUSH
HOW ARE YOU?
I AM DOING FINE
I LIKE TO DO SMALL MEALS ON WHEEL.
I ALSO LIKE TO WORK AT CTS IN LONDONDERRY NH
AND EAT LUNCH OUT ON FRIDAY
I HOPE YOU WILL HAVE A NICE DAY

DAWN
MOORE CENTER

SINCERELY
Dawn Allen

RECEIVED
MAR 18 2013
MANCHESTER FIRE DEP

97 Eddy Rd
Manchester, NH 03102

RECEIVED
MAR 18 2013
MANCHESTER FIRE DEPT

Manchester Fire Department
100 merrimack st
Manchester NH 03103

March 7, 2013

Dear Fire Department,
100 MANCNESTER JF,
MANCNESTER NFT 03103

LOS ANGELES CLIFHOINA
ROCKSTAR BACK OF WHUN POEPLE FREE

Sincerely,
LAUNINDA Gabent

Moore Center

RECEIVED
MAR 18 2013
MANCHESTER FIRE DEPT

97 Eddy Rd
Manchester, NH 03102

March 7, 2013

Manchester Fire Department
100 Merrimack St.
Manchester, NH 03103

Dear Fire Department,

THNK THANK YOU FOR TKEES

Sincererly

The Moore Center

97 Eddy rd
Manchester NH 03102

Manchester Fire Department
100 Merrimack st
Manchester NH 03103

March 7, 2013

Dear Fire Department, 97 Manchester NH
E DeRoud march 7 2013 Dear Fire
Department Do good work and
Have a nice day thank you For
Helping People

Sincerely,

Moore Center
Dick Bugeau

97 Eddy rd
Manchester NH 03102

RECEIVED
MAR 18 2013
MANCHESTER FIRE DEPT

Manchester Fire Department
100 merrimack st
Manchester NH 03103

March 7, 2013

Dear Fire Department,

THANK YOU FOR
POTTING
OUT FIRES.
AND SAVING LIVES.
YOU DO A
GOOD JOB.

Sincerely,

JD

JOHN D
Moore Center

97 Edd Road
Manchester

March 7, 2013

Manchester Fire dept.
100 Merrimack St.
Manchester, NH

Dear Firemang women

Thank you for putting
out fires. can I come
visit. Ian Austin

RECEIVED

APR 09 2013

MANCHESTER FIRE DEPT.

Thank you for your service

Re. John ALaplante
O'Malley Apts. Apt 406
259 Chestnut St. ~~033~~
03101, U.S.A.

About Skilley fire. near 11:00 AM
4-4-2013

Dear Chief BurKush, 03-12-13

At approxiametly 11:30 P.M on February 26th 2013, my father passed away at his residence, 180 Wood bury St, Carisbrook Condominiums Unit 420. My mother was the only one who witnessed his Final moments and immediately called 911.

Engine Two, 525 South Main St. responded immediately. In spite of their valiant efforts to revive my father, it wasn't to be. His longtime suffering from his illness came to a merciful end.

I would like to express my gratitude and give recognition to the men who answered the call that night.

Lieutenant Daniel Sullivan, Firefighter Michael Swanson, Firefighter Joseph Biron, FireFighter Danny Franggos.

My mother told me how she was so impressed with thier proffessionalism and compassion, not only in how they tried to save my father, but how they addressed her anxiety as well.

Chief, you run a top notch Fire Department and I will always consider it and honor it to be a retired member of the Manchester Fire Department. I humbly request these men be recognized

Thank-you
Ernest Belanger