

## **CITY OF MANCHESTER**

HUMAN RESOURCES DEPARTMENT

ONE CITY HALL PLAZA

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# **EMERGENCY SERVICES DISPATCHER (POLICE)**

(Announcement Number R-27-15)

Grade 15

Starting Pay: \$17.94 per hour – plus comprehensive benefits package

40 hours per week: Work schedule includes weekends,

Holiday's and alternating daytime, evening and night shifts

### **THE JOB:**

Serves as a centralized communications agent involving Police and related public safety personnel to emergency situations; processes requests for emergency assistance from 911 and conventional telephone lines; processes all Computer Aided Dispatch, (CAD), entry; receives and dispatches radio transmissions on Police information channels; maintains logs and records of calls received and the nature of each dispatch; transfers calls to proper local, State and Federal officials as necessary; Handles varied emergency situations dealing with emotional, injured and victimized persons and is responsible for ascertaining the crucial information needed in the given situation and relaying this to the proper Departments without delay; performs other directly related duties consistent with the role and function of the classification.

### **MINIMUM**

### **QUALIFICATIONS:**

High School graduate (or GED). Computer assisted emergency dispatch training a plus; or equivalent combination of experience and training which provides the knowledge, skills and abilities necessary to perform the work. **Per the MPD Tattoo policy: No tattoos visible on any portion of face, neck, hands or arms not covered by standard uniform (including short sleeve shirt). Candidates with such visible tattoos will not be considered, unless there is clear evidence that the process for removal of the visible tattoo is underway.**

**NOTE: Offer of hire conditional on candidate's ability to perform essential job functions, with or without accommodation, as determined by passing a medical exam, including alcohol and drug tests, and a thorough background investigation.**

### **APPLICATION**

### **PROCEDURES:**

Candidates must complete a City of Manchester Employment Application available at City of Manchester website [www.manchesternh.gov/jobs](http://www.manchesternh.gov/jobs) or in person at HR Dept. City Hall Annex. Submission of a resume is optional.

### **OPENING DATE:**

May 12, 2015

**CLOSING DATE:** Tuesday, June 30, 2015

### **OFFICE HOURS:**

Office Hours: Monday through Friday, 8:00 AM to 5:00 PM

**The City of Manchester is an Equal Employment Opportunity Employer**

*THIS DOCUMENT IS AVAILABLE IN ALTERNATE FORMATS UPON REQUEST*